



FME EXTENSIONS



EXTENSION FOR MAGENTO 2

USER GUIDE



## INTENDED AUDIENCE

The content of this document is designed to facilitate the users - managers, supervisors, and others of **Product Inquiry** Extension for Magento 2. A step by step instruction has been added to this document to help users to install the extension on Magento 2.

This extension will only work on Magento 2. As a safe practice always backup your files and database before installing any extension on Magento. If you are looking for someone to install the extension, we can do it for you as well. Just go to the following link and let support know the order id to expedite the installation process.

Once you have installed please see the User Guide to help you understand how to use the extension to its full capacity. If you still have questions, feel free to contact us on our website.



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## USER GUIDE

After installation of the extension, make sure the setup is upgraded and static-contents are deployed. Login to the admin panel and flush your Magento cache storage.

## HOW TO CONFIGURE THE EXTENSION

At the back end, go to **FME Extensions > Quick RFQ Configurations**. Here You can find the following settings

### OPTIONS FOR RFQ

- **Enable RFQ:** Options to Enable / Disable module

The screenshot shows the Magento configuration interface. At the top left, the word 'Configuration' is displayed. In the top right corner, there is an orange button labeled 'Save Config'. On the left side, there is a sidebar with 'FME EXTENTIONS' and a sub-item 'Quick RFQ'. The main area is titled 'Options For RFQ' and contains a setting for 'Enable RFQ [store view]'. This setting has a dropdown menu with three options: 'Yes', 'Yes', and 'No'. The first 'Yes' option is currently selected.

### EMAIL OPTIONS FOR LINK RFQ

- **Admin Email:** Option to set admin email
- **Email Sender:** Option to set sender of the email, sender option can be:
  - **General Contact**
  - **Sales Representative**
  - **Customer Support**
  - **Custom Email 1**



- **Email Template:** Option to choose an email template
- **Customer Email Template:** Option to choose the customer email template

### Email Options For Link RFQ

**Admin Email**  
[store view]

**Email Sender**  
[store view]   
General Contact  
Sales Representative  
Customer Support  
Custom Email 1  
Custom Email 2

**Email Template**  
[store view]   
Email template chosen based on theme fallback when "Default" option is selected.

**Customer Email Template**  
[store view]

## EMAIL OPTIONS FOR PRODUCT RFQ

- **Admin Email:** Option to set admin email
- **Email Sender:** Option to set sender of the email, sender option can be:
  - General Contact
  - Sales Representative
  - Customer Support
  - Custom Email 1
- **Email Template:** Option to choose an email template
- **Customer Email Template:** Option to choose the customer email template



### Email Options For Product RFQ

**Admin Email**  
[store view]

**Email Sender**  
[store view]  ▼

**Email Template**  
[store view]  ▼  
Email template chosen based on theme fallback when "Default" option is selected.

**Customer Email Template**  
[store view]  ▼  
Customer Template.

## REPLY TO CUSTOMER

- **Subject:** Option to write the subject of the email
- **Message:** Option to write a message which you want to send to the customer as a response (body of the email)
- **Enter the Message Appear After Sending Email:** Option to enter the message which will appear after sending the email

### Reply To Customer

**Subject**  
[store view]

**Message**  
[store view]

**Enter the Message Appear after the Sending Email**  
[store view]



## ENABLE ON PRODUCTS

- **Enable:** Options to enable/disable the product inquiry option on products
- **Enable Add more products:** Options to add more products on the product page
  - Yes
  - No

### Enable on Products

**Enable**  
[store view] Yes

**Enable Add More Product**  
[store view] Yes

## UPLOAD

**File Extension:** Option to attach a file in the inquiry page

### Upload

**File Extention**  
[store view] jpg,jpeg,png,gif

For Example(exe,docx)

Now save the configurations by clicking the **SAVE CONFIG** button at the right top of the form.



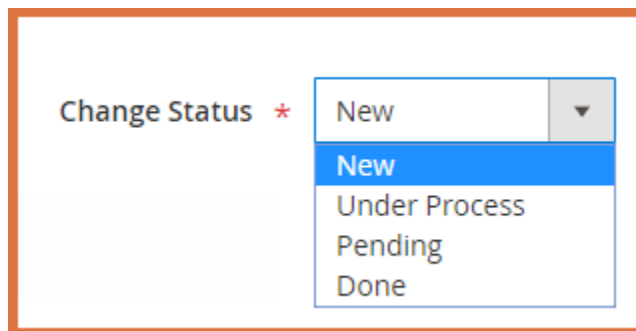
After saving the configuration, you can now check the inquiry forms submitted by customers. Go to **FME EXTENSIONS > QUICK RFQ**. There you will find all the inquiry forms which are being submitted by customers.

Manage Quick RFQ's

<input type="checkbox"/>	ID	Product SKU ↑	Email	Status	Product Name	Product ID	Last Name	First Name	Order Type	Created	Action
<input type="checkbox"/>	5	WSH12-31-Green,WSH12-31-Purple,	b.wiesenberger@gmail.com	New	Erika Running Short-31-Green,Erika Running Short-31-Purple,	2040,2041,	Wiesenberger	Benno	SHIPPING	Jul 18, 2019 8:13:05 AM	Select ▲ Edit Delete
<input type="checkbox"/>	4	24-MB01,24-MB04,24-MB03,	taimoor.ahmed@unitedsol.net	New	Joust Duffle Bag,Strive Shoulder Pack,Crown Summit Backpack,	1,2,3,	scscs	sdcds	COLD HIRE	Apr 10, 2019 10:20:06 AM	Select ▼

You can update the status of each request, like:

- New
- Under Process
- Pending
- Done







Now, at the backend go to **FME EXTENSIONS > LINK QUICK RFQ**. There you will find all the link inquiry forms which are being submitted by customers.

Manage Link RFQ's

<input type="checkbox"/>	ID ↓	Company	Contact Name	Phone	Project Title	Overview	Email	Status	Created	Action	Updated Date
<input type="checkbox"/>	1	dsfsdf	don	098089	test	test	taimoor.ahmed@unitedsol.net	New	Mar 5, 2020 6:08:46 AM	Select ▲	Mar 5, 2020 6:08:46 AM
<input type="checkbox"/>	2	magento	don	098089	test	etertert	taimoor.ahmed@unitedsol.net	New	Mar 5, 2020 6:11:50 AM	Select ▼	Mar 5, 2020 6:11:50 AM

You can update the status of each request, like:

- New
- Under Process
- Pending
- Done

Change Status \*

New ▼

New

Under Process

Pending

Done

**Note:** At the backend go-to products, a list of products catalog will appear on your screen. Now open the personal properties of the product on which you want to enable the product inquiry feature.

Joust Duffle Bag

← Back   Add Attribute   Save ▼

Enable Product [website]  Yes

Attribute Set

Product Name \* [store view]

Enable Request For Quote [store view]  ←



## DISCLAIMER

It is highly recommended to back up your server files and database before installing this module.

No responsibility will be taken for any adverse effects occurring during installation.

**It is recommended you install on a test server initially to carry out your own testing.**