



FME EXTENSIONS



EXTENSION FOR MAGENTO 2

USER GUIDE



## INTENDED AUDIENCE

The content of this document is designed to facilitate the users - managers, supervisors, and others of **Advanced Store FAQs** Extension for Magento 2. A step by step instruction has been added to this document to help users to install the extension on Magento 2.

This extension will only work on Magento 2. As a safe practice always backup your files and database before installing any extension on Magento. If you are looking for someone to install the extension, we can do it for you as well. Just go to the following link and let support know the order id to expedite the installation process.

Once you have installed please see the User Guide to help you understand how to use the extension to its full capacity. If you still have questions, feel free to contact us on our website.



## TABLE OF CONTENTS

INTENDED AUDIENCE.....	2
USER GUIDE.....	4
HOW TO CONFIGURE THE EXTENSION .....	4
HOW TO MANAGE TOPICS.....	7
HOW TO MANAGE FAQs.....	9
HOW TO IMPORT/EXPORT FAQs .....	11
DISCLAIMER .....	12



## USER GUIDE

After installation of the extension, make sure the setup is upgraded and static-contents are deployed. Login to the admin panel and flush your Magento cache storage.

## HOW TO CONFIGURE THE EXTENSION

At the back end, go to **STORES > Configurations**. Here you will find the following settings:

### FAQS PAGE SETTINGS

- **Enable Module:** Enable/Disable the Advanced FAQs module
- **Page Title:** Enter title for FAQs page
- **Identifier:** Enter FAQs page identifier
- **Meta Keywords:** Enter meta keywords for FAQs page
- **Meta Description:** Enter the meta description for FAQs page
- **Display Selected Topics:** Options to display selected or all topics on the main page
- **Number of Questions:** Show the number of selected questions with each category (**Hint:** 0 for none)
- **Enable Read More:** Show/Hide read more link under a category
- **Enable Accordion:** Arrange Topics & FAQs in accordion style on the block
- **Visible Answer Length:** Set visible answer length (**Note:** maximum length of the answer, visible for listing pages (0 for default length) )



## Configuration

Save Config

FME EXTENSIONS ^

Faqs

### Faqs Page Settings

**Enable Module** [store view] Yes ▼

**Page Title** [store view] Faqs

**Identifier** [store view] faqs

**Meta Keywords** [store view] Faqs

**Meta Description** [store view] Faqs

**Display Selected Topics** [store view] Yes ▼

**Number of Questions** [store view] 5

**Enable Read More** [store view] Yes ▼

**Enable Accordion** [store view] Yes ▼

**Visible Answer Length** [store view]

## FAQS RATINGS

- **Enable Rating:** Enable/Disable FAQs rating on the frontend
- **Allow FAQs Rating:** Options to allow FAQs rating for:
  - All
  - Only Guests
  - Only Registered
  - None



**FME EXTENSIONS** ^

**Faqs Rating**

**Faqs**

**Enable Rating**  
[store view]

Enable

**Allow Faqs Rating**  
[store view]

All

- All
- Only Guests
- Only Registered
- None

## FAQS BLOCK SETTINGS

- **FAQs Block:** Enable/Disable FAQs block
- **FAQs Search Block:** Enable/Disable FAQs search block
- **Maximum Number of Topics Displayed in Block:** Specify the maximum number of topics to show in one block i.e. 1,2,3 etc.
- **Tags Block:** Enable/Disable tags block
- **Maximum Tags to Show in Block:** Specify the maximum number of tags to show in one block i.e. 1,2,3 etc. (*Hint:* Set 'empty' or '0' to show all tags)

**FME EXTENSIONS** ^

**Faqs Block Settings**

**Faqs**

**Faqs Block**  
[store view]

Enable

**Faqs Search Block**  
[store view]

Enable

**Maximum number of topics displayed in block**  
[store view]

5

**Tags Block**  
[store view]

Enable

**Maximum tags to show in block**  
[store view]

5

## SEO

- **URL Suffix:** Enter URL suffix



**FME EXTENSIONS** ^

**SEO**

Faqs

**URL Suffix**  
[store view]


(eg: .html)

## HOW TO MANAGE TOPICS

At the back end, go to **FME EXTENSIONS > Manage Topics**. Here you will find the list of all the topics in a grid. You can **Edit/Delete** any rule here, click on **Add New** button to continue.

### Manage Faq Topics

Add New

Filters
Default View
Columns

Actions

6 records found

20 per page

ID		Title	Image	Identifier	Store View	Status	Created	Action
1	<input type="checkbox"/>	General		general	All Store Views	Enable	May 16, 2016 12:10:02 PM	<a href="#">Select</a>
2	<input type="checkbox"/>	Pricing		pricing	All Store Views	Enable	May 16, 2016 12:10:52 PM	<a href="#">Edit</a> <a href="#">Delete</a>
3	<input type="checkbox"/>	Quality		quality	All Store Views	Enable	May 16, 2016 12:12:54 PM	<a href="#">Select</a>

Here you have to provide the following information.

- **Title:** Provide title for the topic
- **Identifier:** Provide URL Identifier for the topic
- **Sort Order:** Specify the sort order
- **Topic Image:** Upload an image for the topic
- **Show on Main Page:** Enable to be displayed on the main page
- **Enable Topic:** Enable/Disable the topic
- **Store View:** Specify which store view the topic will be active on



**Title \***

**Identifier \***

**Sort Order**

**Topic Image**

**Show on main Page**  No

**Enable Topic**  No

**Store View \***

- All Store Views
- Main Website**
- Main Website Store**
- Default Store View





## HOW TO MANAGE FAQs

At the back end, go to **FME EXTENSIONS > Manage FAQs**. Here you will find the list of all the FAQs in a grid. You can **Edit/Delete** any rule here, click on **Add New** button to continue.

The screenshot displays the 'Manage FAQs' interface. At the top right, there is an 'Add New' button. Below it, there is a table with the following columns: ID, Question, Answer, Status, Created, and Action. The table contains two rows of data. The first row (ID 2) has a dropdown menu open in the Action column, showing 'Select', 'Edit', and 'Delete' options. Red arrows point to the 'Add New' button and the 'Edit' option.

ID ↓	Question	Answer	Status	Created	Action
2	Many desktop publishing packages and web page editors ?	Many desktop publishing packages and web page editors now use Lorem Ipsum as their default model text, and a search for 'lorem ipsum' will uncover many web sites still in their infancy. <a href="mailto:example@example.com" title="email title">example@example.com</a>	Enable		Select ▲ Edit Delete
3	Various versions have evolved	Various versions have evolved over the years, sometimes by accident, sometimes on purpose (injected humour and the like).	Enable		Select ▼

Here you have to provide the following information.

- **Question:** Provide questions for the FAQs
- **Answer:** Provide answers for the FAQs
- **Identifier:** Provide URL identifier
- **Select Topic:** Choose topic for the FAQ
- **Tags:** Add tags to the FAQ for search purposes
- **Sort Order:** Specify the sort order
- **Show on Main Page:** Enable to show FAQ on the main page
- **Enable FAQ:** Enable/Disable the FAQ



**Question \***

**Answer \***

**Identifier \***

**Select Topic \***  ▼

**Tags \***

**Sort Order**

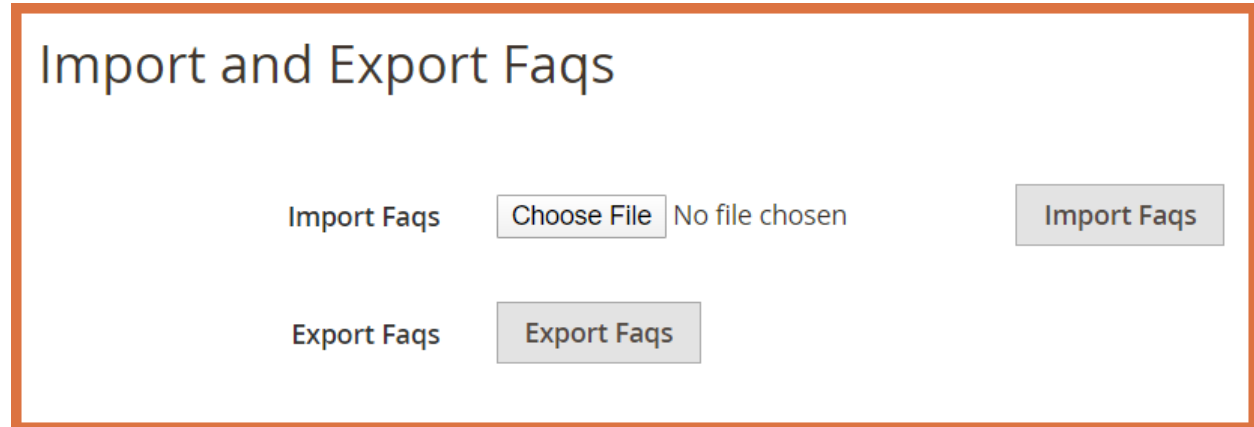
**Show on main Page**  No

**Enable Faq**  No



## HOW TO IMPORT/EXPORT FAQs

At the back end, go to [FME EXTENSIONS > Manage Import/Export](#). Here you will find the options to import or export FAQs as shown below.





## DISCLAIMER

It is highly recommended to back up your server files and database before installing this module.

No responsibility will be taken for any adverse effects occurring during installation.

It is recommended you install on a test server initially to carry out your own testing.