



M2: GDPR Compliance ver.1.2.5

User Guide

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INTRODUCTION

On May 25, 2018 General Data Protection Regulation will come into force. If you are working with EU customers and processing their personal data, your store has to follow GDPR requirements. The extension helps you to prepare your Magento store for GDPR hands down.

Main Features:

- **Easily get consent from customers.** Add check boxes on main forms to get consent from customers.
- **Data deletion from account.** Allow customers to delete an account.
- **Parental agreement.** Easily get consent from parents to process children personal data.
- **Data export.** Provide registered and non-registered customers with access to their personal data.
- **Control the relevance of customers data.** Request revising of personal data at specified intervals.

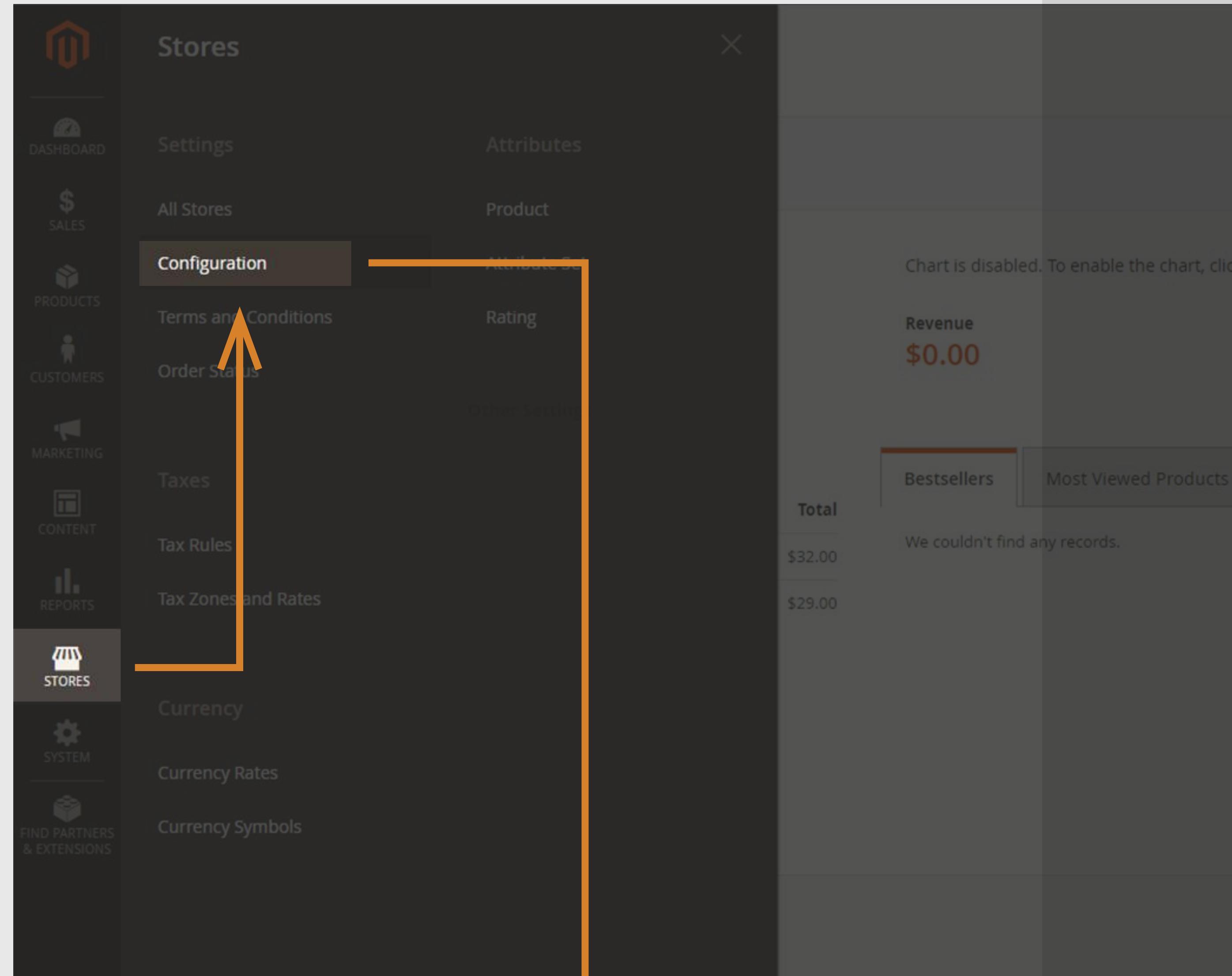
- **Require confirmation via email.** Send notifications for confirmation of the Privacy Policy.
- **Inform about Privacy Policy update.** Send emails to customers to notify about changes in the Privacy Policy.
- **Know about delete requests.** Receive an email notification of the request for deleting an account.
- **Delete accounts and personal data of existing customers** not confirmed the Privacy Policy.
- **Unsubscribe customers** who do not accept the Privacy Policy.
- **Add a popup to confirm using cookie.** Show a customizable popup to get consent from visitors for using cookies.
- **Compatible with** Magento 2.2, 2.1

SETTINGS

Before configuring the extension, please, check that cron is run.

To configure this module go to Admin Panel

Stores
↓
Configuration
↓
Extait Modules
↓
GDPR Compliance





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Configuration

Store View: Default Config ? Save Config

GENERAL ▾

CATALOG ▾

CUSTOMERS ▾

SALES ▾

EXTAIT MODULES ^

GDPR Compliance

SERVICES ▾

ADVANCED ▾

Country Options

State Options

Locale Options

Store Information

Single-store Mode

The screenshot shows the 'Configuration' screen in the Magento 2 admin panel. On the left, there's a sidebar with various sections like GENERAL, CATALOG, CUSTOMERS, SALES, EXTATI MODULES, SERVICES, and ADVANCED. The EXTATI MODULES section is expanded, revealing a sub-section for 'GDPR Compliance'. To the right, under 'Store Information', there's an option called 'Single-store Mode'. Two orange arrows are used to highlight this specific setting: one arrow points from the top of the EXTATI MODULES section down to the 'Single-store Mode' option, and another arrow points from the left side of the 'Single-store Mode' option back up towards the EXTATI MODULES section header.

Configuration

Store View: Default Config 



GENERAL

General Settings

Select 'Yes' to enable this module.

CUSTOMERS

SALES

DOTMAILER

EXTAIT MODULES

GDPR Compliance

SERVICES

ADVANCED

Enable Module [store view] Yes

Privacy Policy Check Box

Enable [store view] Yes
Select 'Yes' to enable 'Privacy Policy Link' option.

Select Page [store view] 404 Not Found
Select the page to link it with the check box label.

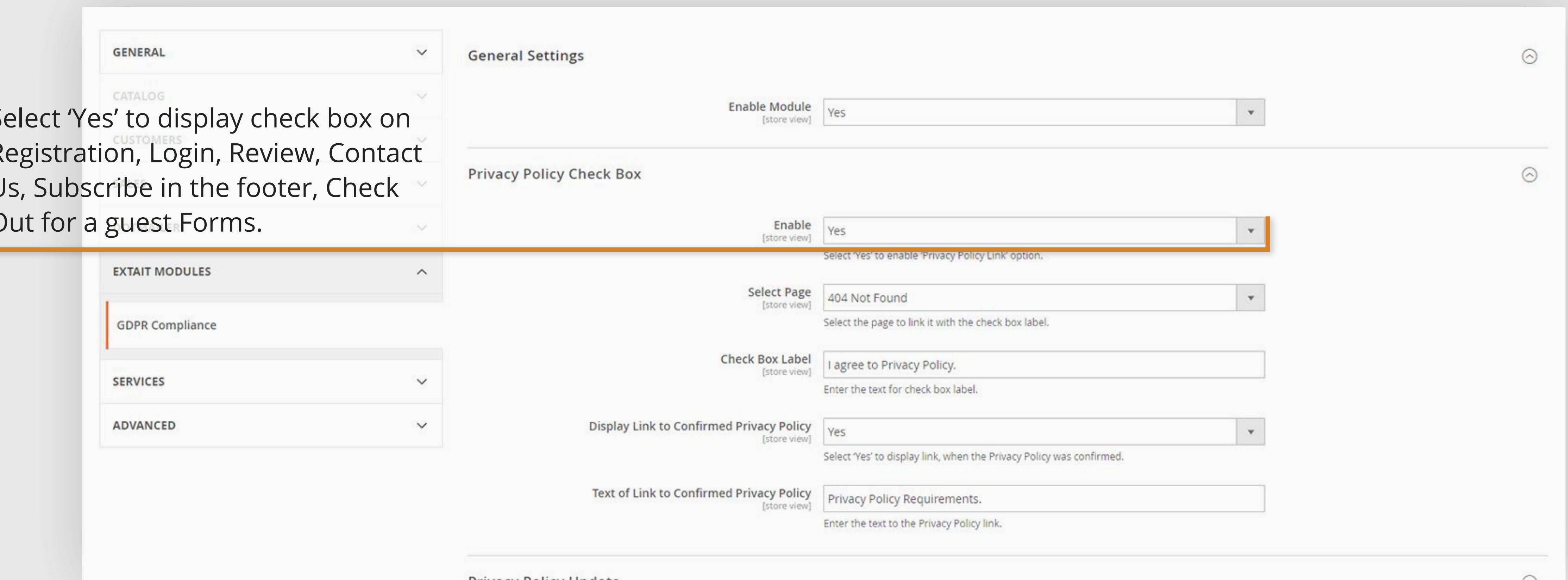
Check Box Label [store view] I agree to Privacy Policy.
Enter the text for check box label.

Display Link to Confirmed Privacy Policy [store view] Yes
Select 'Yes' to display link, when the Privacy Policy was confirmed.

PRIVACY POLICY CHECK BOX

This option allows displaying check box with label to confirm Privacy Policy. Check box label is a link to the Privacy Policy page.

General Settings



Select 'Yes' to display check box on Registration, Login, Review, Contact Us, Subscribe in the footer, Check Out for a guest Forms.

GENERAL

CATALOG

CUSTOMERS

EXTANT MODULES

GDPR Compliance

SERVICES

ADVANCED

General Settings

Enable Module [store view] Yes

Privacy Policy Check Box

Enable [store view] Yes

Select 'Yes' to enable 'Privacy Policy Link' option.

Select Page [store view] 404 Not Found

Select the page to link it with the check box label.

Check Box Label [store view] I agree to Privacy Policy.

Enter the text for check box label.

Display Link to Confirmed Privacy Policy [store view] Yes

Select 'Yes' to display link, when the Privacy Policy was confirmed.

Text of Link to Confirmed Privacy Policy [store view] Privacy Policy Requirements.

Enter the text to the Privacy Policy link.

Configuration

Store View: Default Config ?

Save Config

GENERAL

CATALOG

CUSTOMERS

SALES

DOTMAILER

EXTAIT MODULES

GDPR Compliance

General Settings

Enable Module [store view] Yes

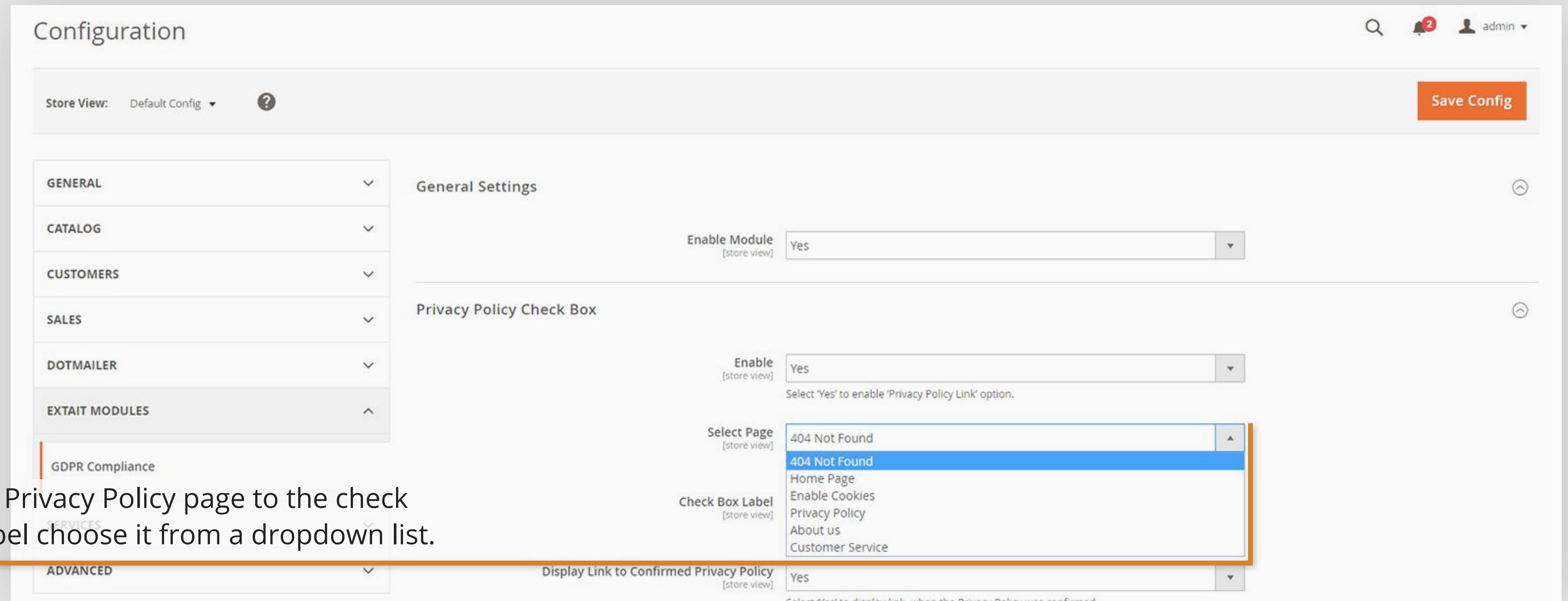
Privacy Policy Check Box

Enable [store view] Yes
Select 'Yes' to enable 'Privacy Policy Link' option.

Select Page [store view]
404 Not Found
404 Not Found
Home Page
Enable Cookies
Privacy Policy
About us
Customer Service

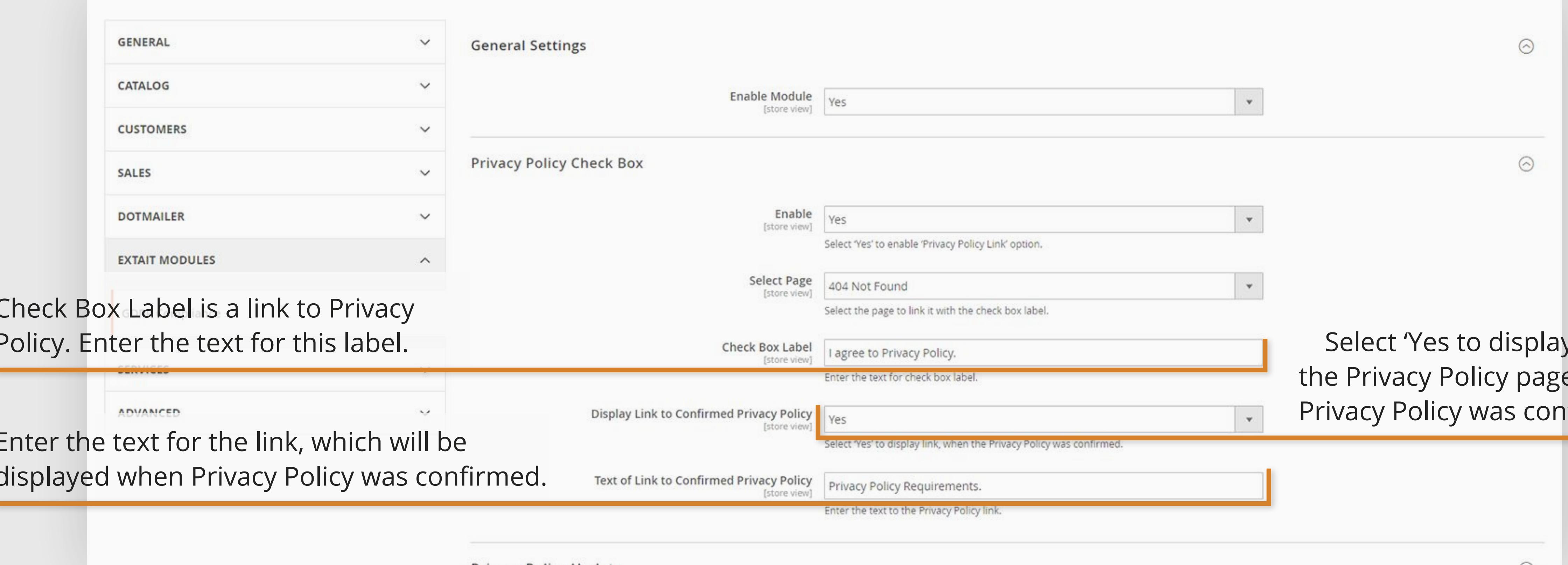
Check Box Label [store view]

Display Link to Confirmed Privacy Policy [store view] Yes
Select 'Yes' to display link when the Privacy Policy was confirmed.



To link Privacy Policy page to the check box label choose it from a dropdown list.

To learn how to create or edit the Privacy Policy page go to 'Privacy Policy Page Settings'.



The screenshot shows the 'General Settings' section of a privacy policy configuration. On the left, a sidebar lists categories: GENERAL, CATALOG, CUSTOMERS, SALES, DOTMAILER, and EXTAIT MODULES. The EXTAIT MODULES category is expanded, showing sub-options like 'Check Box Label' and 'Display Link to Confirmed Privacy Policy'. The main area contains several configuration fields:

- Enable Module [store view]:** A dropdown set to 'Yes'.
- Privacy Policy Check Box:** A section containing:
 - Enable [store view]:** A dropdown set to 'Yes'. Below it is a note: 'Select 'Yes' to enable 'Privacy Policy Link' option.'
 - Select Page [store view]:** A dropdown set to '404 Not Found'. Below it is a note: 'Select the page to link it with the check box label.'
 - Check Box Label [store view]:** A text input field containing 'I agree to Privacy Policy.' Below it is a note: 'Enter the text for check box label.'
- Display Link to Confirmed Privacy Policy [store view]:** A dropdown set to 'Yes'. Below it is a note: 'Select 'Yes' to display link, when the Privacy Policy was confirmed.'
- Text of Link to Confirmed Privacy Policy [store view]:** A text input field containing 'Privacy Policy Requirements.' Below it is a note: 'Enter the text to the Privacy Policy link.'

Check Box Label is a link to Privacy Policy. Enter the text for this label.

Enter the text for the link, which will be displayed when Privacy Policy was confirmed.

Select 'Yes' to display link to the Privacy Policy page, when Privacy Policy was confirmed.

Privacy Policy Page Settings

To create a page with Privacy Policy or edit existing one go to Admin Panel

Content



Pages



The screenshot shows the Magento Admin Panel with the 'CONTENT' module selected in the sidebar. The main area displays a grid of pages. A warning message at the top states: '⚠ One or more integrations have been reset because of a change to their xml configs.' The grid has columns for ID, Title, URL Key, and Layout. The data is as follows:

ID	Title	URL Key	Layout
1	404 Not Found	no-route	2 columns with sidebar
2	Home Page	home	1 column
3	Enable Cookies	enable-cookies	1 column
4	Privacy Policy	privacy-policy-cookie-restriction-mode	1 column
5	About us	about-us	1 column
6	Customer Service	customer-service	1 column

The 'Content was updated' check box appears on the page, which was chosen from the 'Select Page' dropdown list of the 'Privacy Policy Check Box' option.

The screenshot shows a Content Editor interface with a toolbar at the top. The title bar says 'Content Heading' and 'Privacy Policy'. Below the toolbar is a 'Show / Hide Editor' button. The main content area contains a list of personal information collected upon placing an order, followed by a section about required information for legal reasons, a purposes of using personal information section, and a business purposes section. At the bottom of the content area, there is a footer with the text 'Path: p' and a 'Content was updated' checkbox. The checkbox is highlighted with a red border, indicating it is selected.

Content Heading Privacy Policy

Show / Hide Editor

Content was updated

Content Heading Privacy Policy

The following information is collected upon placing an order with Extait:

- first and last name
- email address
- telephone/tax number
- postal address
- id
- credit/debit card number

We require this information to enter into a binding contract (which is a purchase our products), to issue invoices, credit memos and other legal documents. This information is stored for a legal reasons.

We obtain information from you during the registration, placement of an order. Moreover, we might collect information, when you leave a review, fill in contact us form, subscribe to newsletter or ask a question.

Purposes of using personal information

We need to collect and process these data in order to provide you with our services, as well as, to respond to your requests and inquiries, carry out transactions and process your order. We are legally required to store this information.

One more purpose of using your data is for sending administrative and marketing information to you, e.g. changes to our terms and conditions, policies, release of new products, updates, etc. We believe informing you about these issues may be of your interest. Any time you may advise us to stop sending email to you or using your information for marketing purposes.

To accomplish our business purposes we use data:

- for analysis, such as to improve the efficiency of our Services;

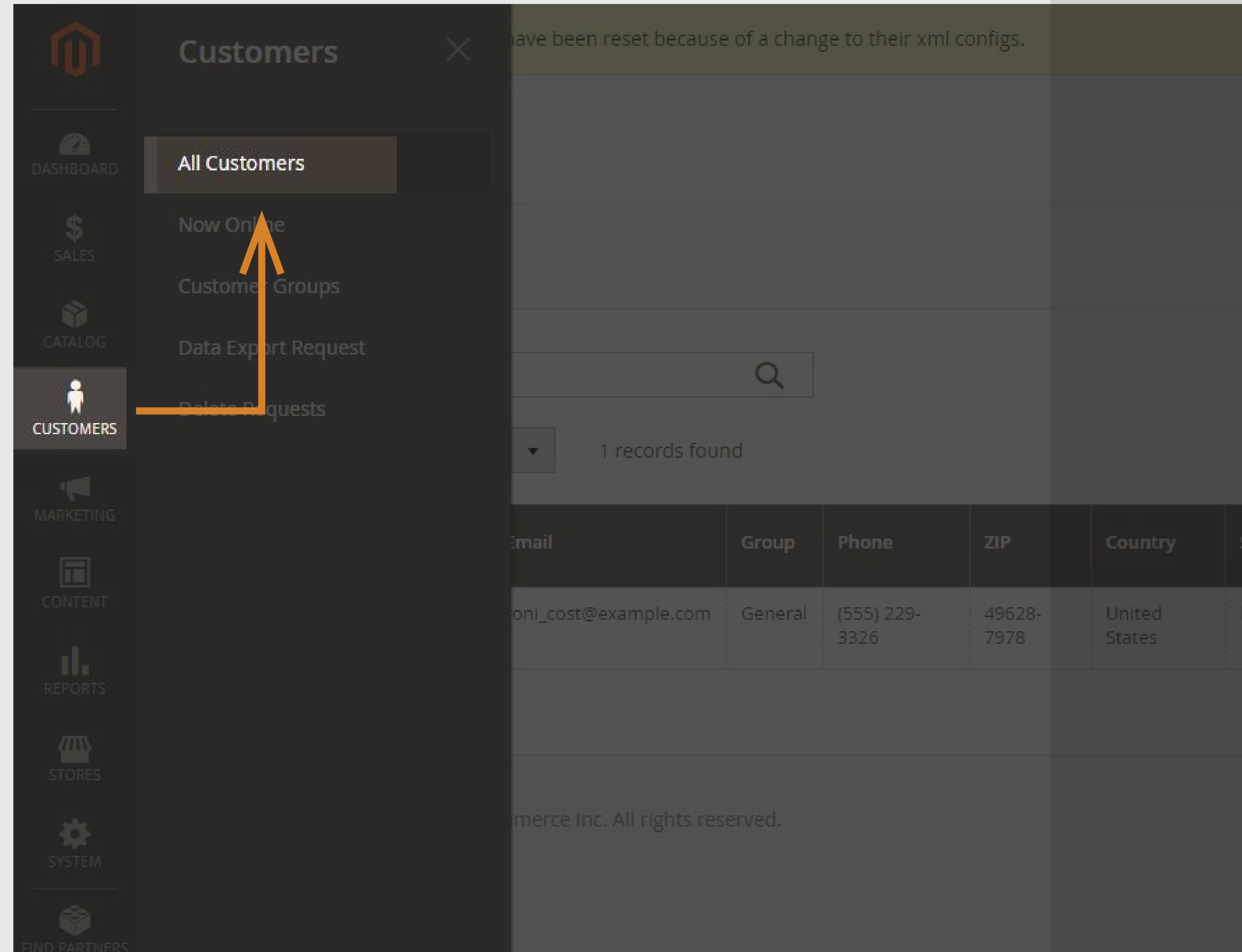
Mark this check box after the text of Privacy Policy was updated. Then the 'Check Box Label' will be replaced by 'Check Box Label for Updated Privacy Policy'.

Grid of Confirmation Status

When the 'Privacy Policy Check Box' option is enabled, Privacy Policy column appears on the customers and newsletter subscribers grid

To check the status of any customers go to Admin Panel

Customers
↓
All Customers



The screenshot shows the 'Customers' section of the Magento Admin Panel. The left sidebar lists various modules: DASHBOARD, SALES, CATALOG, CUSTOMERS (which is selected and highlighted in orange), MARKETING, CONTENT, REPORTS, STORES, SYSTEM, and FIND PARTNERS. The main content area is titled 'Customers' and has a sub-header 'All Customers'. Below this are several buttons: 'Now Online', 'Customer Groups', 'Data Export Request', and 'Delete Requests'. A search bar is present at the top right. The main grid table has columns for Email, Group, Phone, ZIP, and Country. One record is listed: 'oni_cost@example.com' in the Email column, 'General' in the Group column, '(555) 229-3326' in the Phone column, '49628-7978' in the ZIP column, and 'United States' in the Country column. The bottom right corner of the screenshot contains the text 'merce Inc. All rights reserved.'

This column helps an admin to check the status of any customers who have confirmed or haven't confirmed Privacy Policy.

Customers

Add New Customer

Search by keyword

Actions ▾ 1 records found

Filters Default View Columns Export

20 per page < 1 of 1 >

	ID	Name	Email	Group	Phone	ZIP	Country	State/Province	Customer Since	Web Site	Confirmed email	Account Created in	Date of Birth	Tax VAT Number	Gender	Privacy Policy	Action
<input type="checkbox"/>	1	Veronica	roni_cost@example.com	General	(555) 229-3326	49628-7978	United States	Michigan	May 28, 2018 7:27:26 AM	Main Website	Confirmation Not Required	Default Store View	Dec 15, 1973		Female	Unconfirmed	Edit

There are three types of statuses:
Confirmed, Unconfirmed,
Unconfirmed after Update.

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Customers

Add New Customer

Search by keyword

Default View Export

ID from
to

Customer Since from
to

Date of Birth from
to

Name

Email

Group

Phone

ZIP

Country

State/Province

Web Site

Tax VAT Number

Privacy Policy

Confirmed
Unconfirmed
Unconfirmed after Update

Cancel

To find a user with particular status, select this status in the 'Privacy Policy' filter.



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To check the status of any newsletter subscribers go to Admin Panel

Marketing



Newsletters Subscribers



The screenshot shows the Magento Admin Panel's Marketing section. On the left, there is a sidebar with various icons and labels: DASHBOARD, SALES, CATALOG, CUSTOMERS, MARKETING (which is currently selected and highlighted in grey), CONTENT, REPORTS, STORES, SYSTEM, and FIND PARTNERS & EXTENSIONS. The main content area is titled 'Marketing' and contains several categories: Promotions, SEO & Search, Catalog Price Rule, URL Rewrites, Cart Price Rules, Search Terms, Search Synonyms, Communications, Site Map, User Content, Reviews, Marketing Automation, Automation Studio, and Exclusion Rules. A sub-menu for 'Newsletter Subscribers' is open under the 'Communications' category. This sub-menu includes four items: 'Email Templates', 'Newsletter Template', 'Newsletter Queue', and 'Newsletter Subscribers'. An orange arrow points from the left towards the 'Newsletter Subscribers' item in the sub-menu.

Newsletter Subscribers

Search Reset Filter

Actions ▾ 1 records found

Export to: CSV Export

20 per page < 1 of 1 >

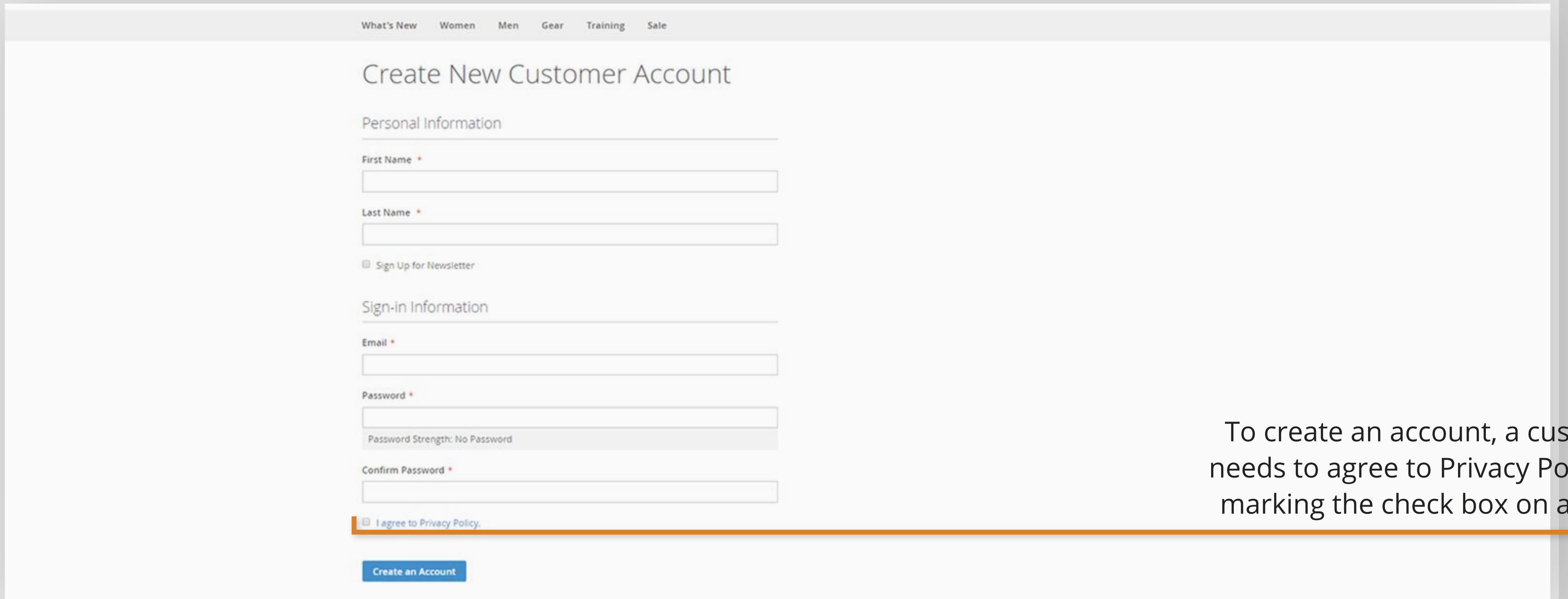
	ID	Email	Type	Customer First Name	Customer Last Name	Status	Web Site	Store	Store View	Privacy Policy
<input type="checkbox"/>	1	roni_cost@example.com	Customer	Veronica	Costello	Subscribed	Main Website	Main Website Store	Default Store View	Unconfirmed

This column helps an admin to check the status of any newsletter subscribers who have confirmed or haven't confirmed Privacy Policy.

Magento ver. 2.2.4
[Report an Issue](#)

Frontend Overview

If 'Privacy Policy Check Box' is enabled, a check box with the link is displayed on Registration Form, Review Form, Contact Us Form, Subscribe Form in the footer, Check Out Form for a guest straight away.



The screenshot shows a 'Create New Customer Account' form. At the top, there's a navigation bar with links: What's New, Women, Men, Gear, Training, and Sale. Below the navigation, the title 'Create New Customer Account' is centered. The form is divided into two main sections: 'Personal Information' and 'Sign-in Information'. Under 'Personal Information', there are fields for 'First Name *' and 'Last Name *', each with a required asterisk. There's also a checkbox labeled 'Sign Up for Newsletter'. Under 'Sign-in Information', there are fields for 'Email *' and 'Password *', both with required asterisks. A note below the password field says 'Password Strength: No Password'. There's also a field for 'Confirm Password *'. At the bottom of the form, there's a checkbox labeled 'I agree to Privacy Policy.' followed by a link. A blue button labeled 'Create an Account' is at the very bottom. A callout box on the right side of the form states: 'To create an account, a customer needs to agree to Privacy Policy by marking the check box on a form.'

On Login Form, a customer enters the login, password. The system checks, if he/she has accepted Privacy Policy before. In case Privacy Policy hasn't been confirmed, a check box with the link appears.

Customer Login

Registered Customers

If you have an account, sign in with your email address.

Email *

Password *

I agree to Privacy Policy

This is a required field.

[Sign In](#) [Forgot Your Password?](#)

* Required Fields

New Customers

Creating an account has many benefits: check out faster, keep more than one address, track orders and more.

[Create an Account](#)

To agree to Privacy Policy, a customer needs to mark the check box. To read Privacy Policy, he/she needs to click the link, which redirects to the Privacy Policy page.

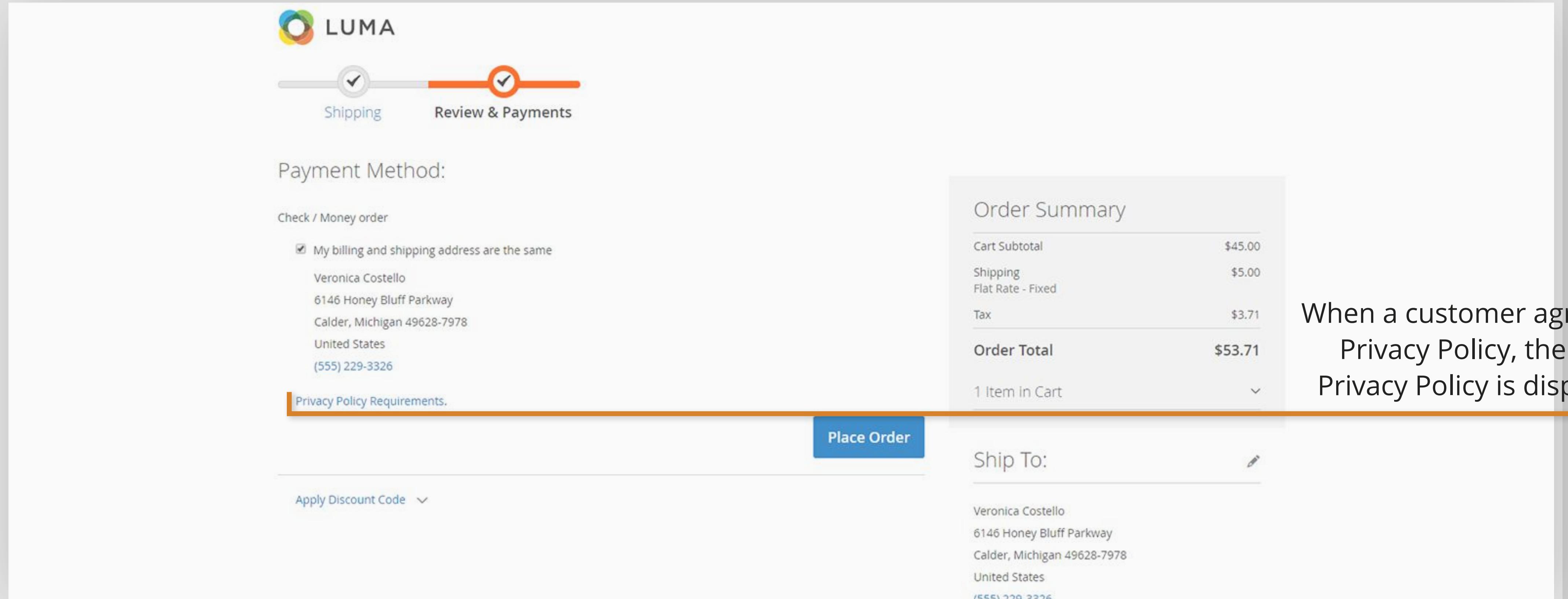
 Try Demo Customer Access

Email: roni_cost@example.com

Password: roni_cost3@example.com

If a guest checks out an order, a check box with the link is displayed at the 'Review & Payments' step.

If a logged in customer, who has already accepted Privacy Policy, checks out an order, just the link to confirmed Privacy Policy is displayed.



The screenshot shows the 'Review & Payments' step of an order checkout. At the top, there is a progress bar with two steps: 'Shipping' (unchecked) and 'Review & Payments' (checked). Below the progress bar, the 'Payment Method:' section is visible, showing 'Check / Money order' selected. Under this, there is a checkbox labeled 'My billing and shipping address are the same' which is checked. To the right of this checkbox, the customer's shipping information is displayed: Veronica Costello, 6146 Honey Bluff Parkway, Calder, Michigan 49628-7978, United States, (555) 229-3326. Below this information, a link 'Privacy Policy Requirements.' is highlighted with an orange border. To the right of the payment method section is an 'Order Summary' table:

Order Summary	
Cart Subtotal	\$45.00
Shipping Flat Rate - Fixed	\$5.00
Tax	\$3.71
Order Total	\$53.71
1 Item in Cart	

Below the order summary is a 'Place Order' button. To the right of the order summary, there is a 'Ship To:' section containing the same shipping information: Veronica Costello, 6146 Honey Bluff Parkway, Calder, Michigan 49628-7978, United States, (555) 229-3326. A small edit icon is next to the 'Ship To:' label. On the far left, there is a 'Apply Discount Code' dropdown menu.

When a customer agrees to Privacy Policy, the link to Privacy Policy is displayed.

PRIVACY POLICY UPDATE

General Settings

Select 'Yes' to display the check box for customers to reconfirm the updated Privacy Policy.

Send a notification to a customer about Updated Privacy Policy.

Select the template to send an email notification.

The screenshot shows the configuration interface for the 'Privacy Policy Update' section. It includes fields for 'Confirmation after Privacy Policy Update' (set to 'Yes'), 'Check Box Label for Updated Privacy Policy' (set to 'I agree to updated Privacy Policy.'), 'Notify Customers about Privacy Policy Update by Email' (set to 'Yes'), 'Email Sender' (set to 'General Contact'), and 'Email Template' (set to 'Exait. GDPR - Privacy Policy Update. (Default)').

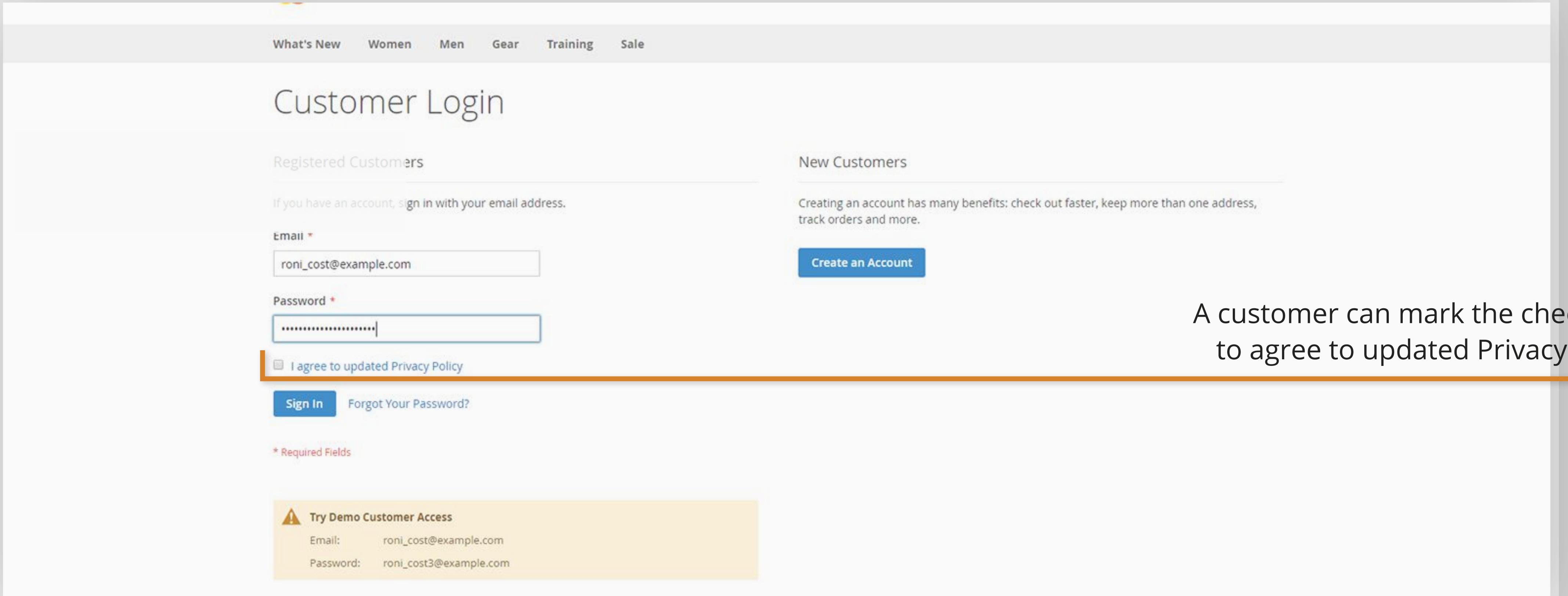
Setting	Value	Description
Confirmation after Privacy Policy Update [store view]	Yes	Select 'Yes' to request a customer confirmation after Privacy Policy update.
Check Box Label for Updated Privacy Policy [store view]	I agree to updated Privacy Policy.	Enter the text for check box label.
Notify Customers about Privacy Policy Update by Email [store view]	Yes	Select 'Yes' to send an email notification to customers about Privacy Policy update.
Email Sender [store view]	General Contact	Select the contact to send an email.
Email Template [store view]	Exait. GDPR - Privacy Policy Update. (Default)	Select the email template for an email notification.

This label will be displayed after the Privacy Policy update.

Select the contact from a dropdown list to send an email notification.

Frontend Overview

When Privacy Policy was updated, an admin can ask a customer to agree to Privacy Policy one more time.



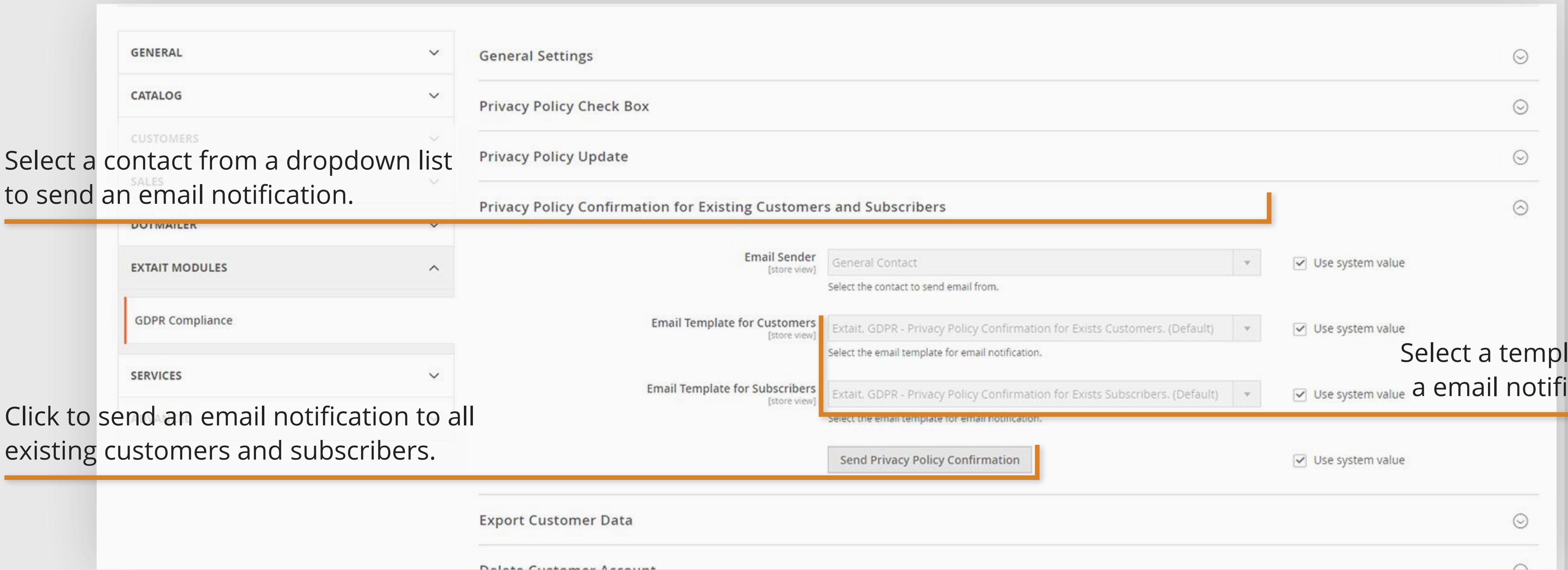
The screenshot shows a customer login interface. At the top, there is a navigation bar with links: What's New, Women, Men, Gear, Training, and Sale. Below the navigation bar, the title "Customer Login" is displayed. On the left side, under "Registered Customers", there is a form with fields for "Email" (containing "roni_cost@example.com") and "Password" (represented by a series of dots). Below these fields is a checkbox labeled "I agree to updated Privacy Policy". To the right, under "New Customers", there is a button labeled "Create an Account". At the bottom of the login form, there are two buttons: "Sign In" and "Forgot Your Password?". A note at the bottom left says "* Required Fields". A yellow callout box at the bottom left contains the text "Try Demo Customer Access" with sample email and password information: Email: roni_cost@example.com and Password: roni_cost3@example.com.

A customer can mark the check box to agree to updated Privacy Policy

PRIVACY POLICY CONFIRMATION FOR EXISTING CUSTOMERS AND SUBSCRIBERS

Send an email to existing customers and subscribers to confirm Privacy Policy if they haven't confirmed it.

General Settings



Select a contact from a dropdown list to send an email notification.

Click to send an email notification to all existing customers and subscribers.

Select a template for a email notification.

GENERAL

CATALOG

CUSTOMERS

SALES

DOTMAILER

EXTAIT MODULES

GDPR Compliance

SERVICES

General Settings

Privacy Policy Check Box

Privacy Policy Update

Privacy Policy Confirmation for Existing Customers and Subscribers

Email Sender
[store view]

General Contact

Use system value

Select the contact to send email from.

Email Template for Customers
[store view]

Extait. GDPR - Privacy Policy Confirmation for Exists Customers. (Default)

Use system value

Select the email template for email notification.

Email Template for Subscribers
[store view]

Extait. GDPR - Privacy Policy Confirmation for Exists Subscribers. (Default)

Use system value

Select the email template for email notification.

Send Privacy Policy Confirmation

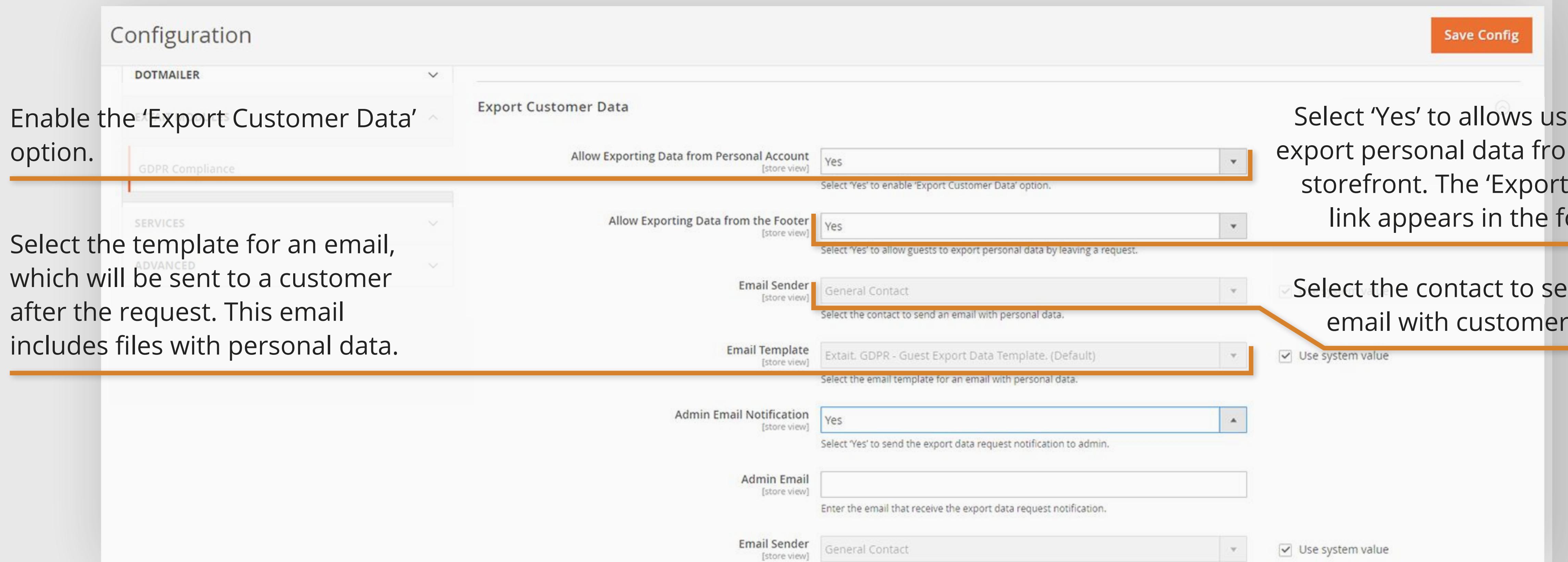
Use system value

Export Customer Data

Delete Customer Account

EXPORT CUSTOMER DATA

General Settings



The screenshot shows the 'Configuration' section of the Magento Admin. Under the 'DOTMAILER' tab, the 'GDPR Compliance' section is selected. The 'Export Customer Data' tab is active. The configuration includes:

- Allow Exporting Data from Personal Account [store view]: Yes** (with a note: "Select 'Yes' to enable 'Export Customer Data' option.")
- Allow Exporting Data from the Footer [store view]: Yes** (with a note: "Select 'Yes' to allow guests to export personal data by leaving a request.")
- Email Sender [store view]: General Contact** (with a note: "Select the contact to send an email with personal data.")
- Email Template [store view]: Extait: GDPR - Guest Export Data Template. (Default)** (with a note: "Select the email template for an email with personal data.") A checkbox labeled "Use system value" is checked.
- Admin Email Notification [store view]: Yes** (with a note: "Select 'Yes' to send the export data request notification to admin.")
- Admin Email [store view]:** (with a note: "Enter the email that receive the export data request notification.")
- Email Sender [store view]: General Contact** (with a note: "Select the contact to send an email with personal data.") A checkbox labeled "Use system value" is checked.

A large orange box highlights the 'Email Sender' and 'Email Template' sections. A callout line points from the text "Select the contact to send an email with customer data." to the 'Email Sender' dropdown. Another callout line points from the text "Select 'Yes' to allows users to export personal data from the storefront. The 'Export Data' link appears in the footer." to the 'Allow Exporting Data from Personal Account' dropdown.

Enable the 'Export Customer Data' option.

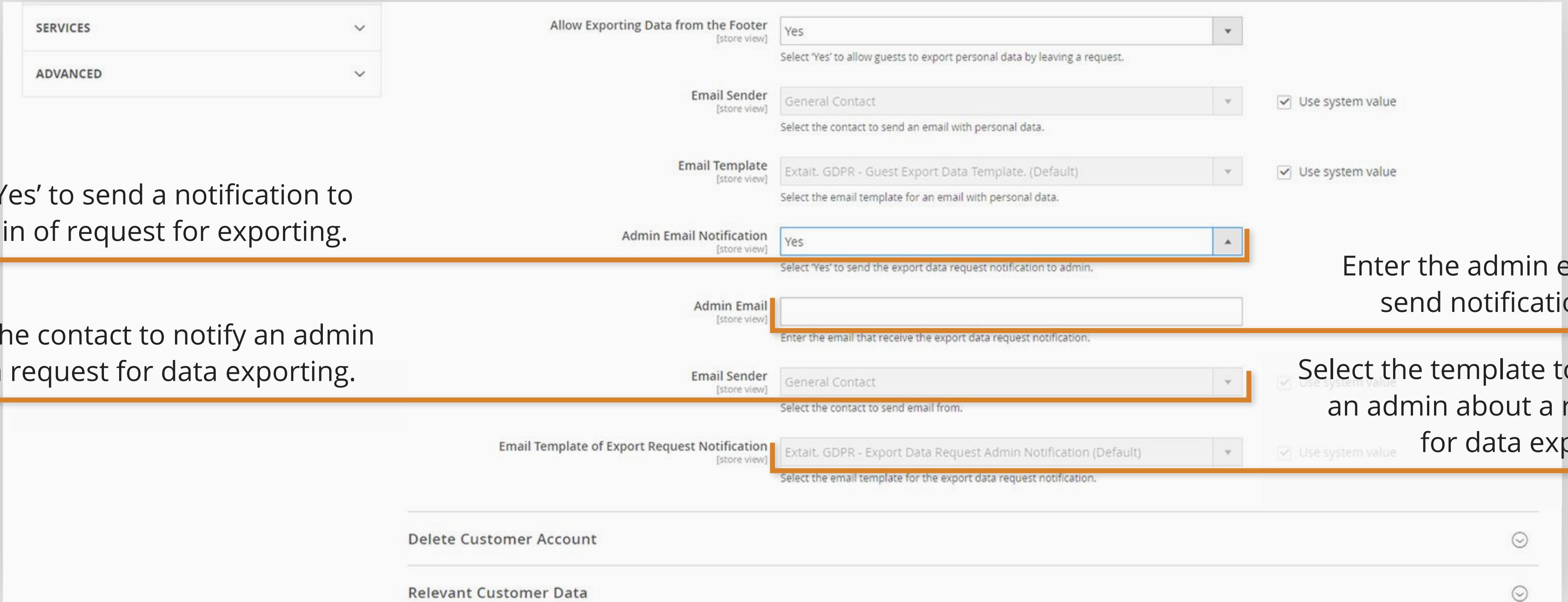
Select the template for an email, which will be sent to a customer after the request. This email includes files with personal data.

Select 'Yes' to allows users to export personal data from the storefront. The 'Export Data' link appears in the footer.

Select the contact to send an email with customer data.

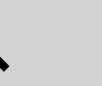
Select 'Yes' to send a notification to an admin of request for exporting.

Select the contact to notify an admin about a request for data exporting.



The screenshot shows the configuration interface for the 'Allow Exporting Data from the Footer' feature. It includes the following settings:

- Allow Exporting Data from the Footer [store view]: Yes** (Select 'Yes' to allow guests to export personal data by leaving a request.)
- Email Sender [store view]: General Contact** (Select the contact to send an email with personal data.)
- Email Template [store view]: Extait. GDPR - Guest Export Data Template. (Default)** (Select the email template for an email with personal data.)
- Admin Email Notification [store view]: Yes** (Select 'Yes' to send the export data request notification to admin.)
- Admin Email [store view]:** (Enter the email that receive the export data request notification.)
- Email Sender [store view]: General Contact** (Select the contact to send email from.)
- Email Template of Export Request Notification [store view]: Extait. GDPR - Export Data Request Admin Notification (Default)** (Select the email template for the export data request notification.)



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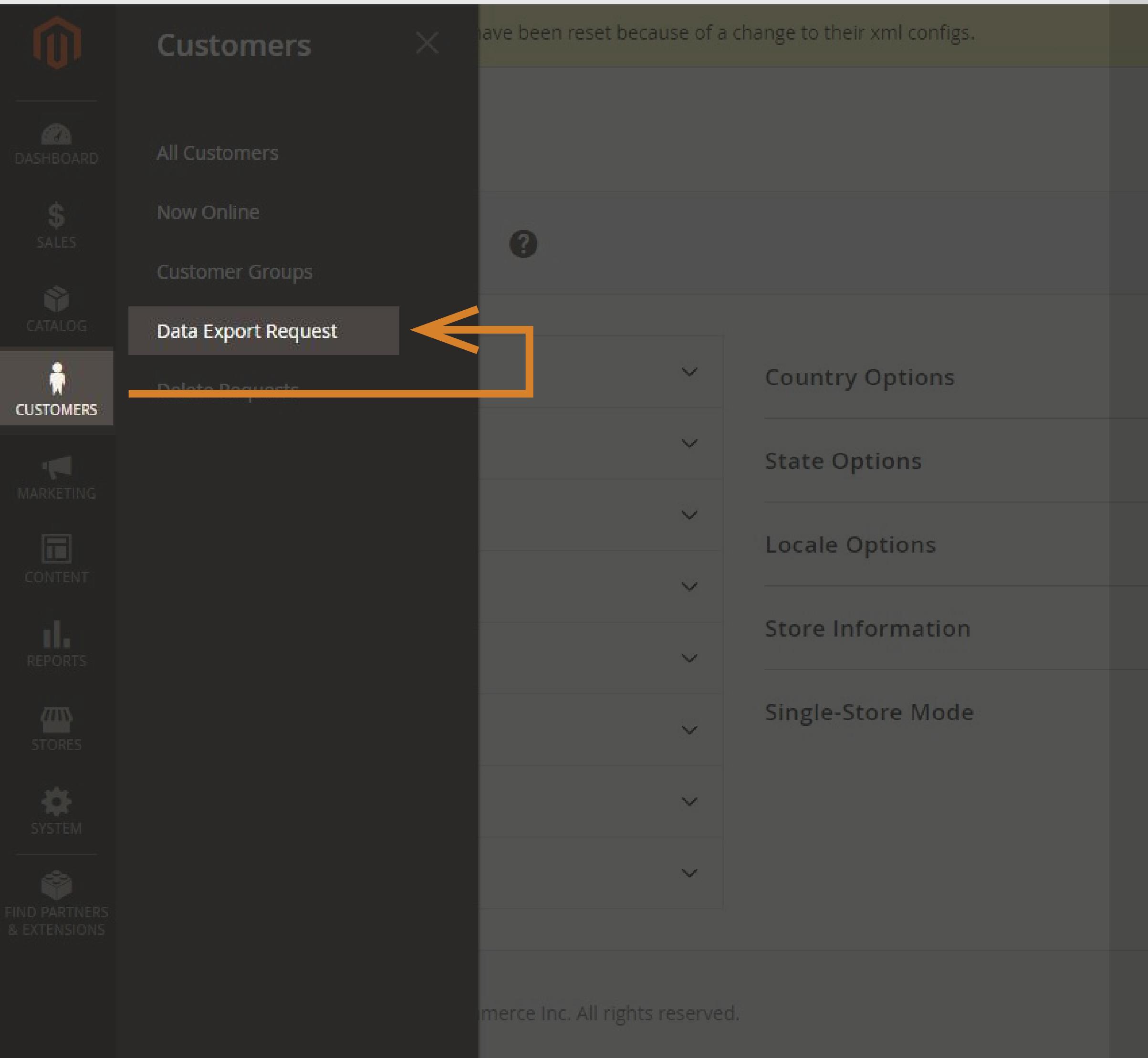
An admin receives notification of new request to export data.

To see all request to export data go to Admin Panel

Customers



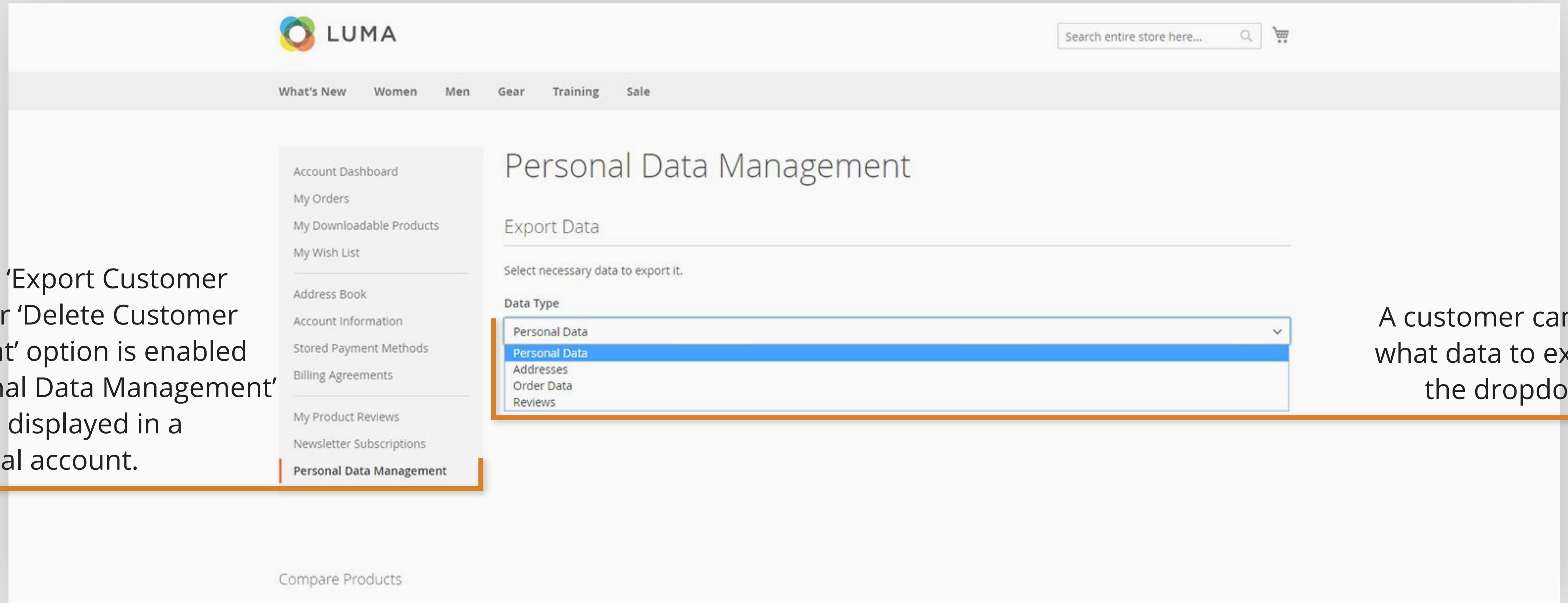
Data Export Request



Frontend Overview

Personal Account

To export personal data after the login go to My Account > Personal Data Management> Export Data section .



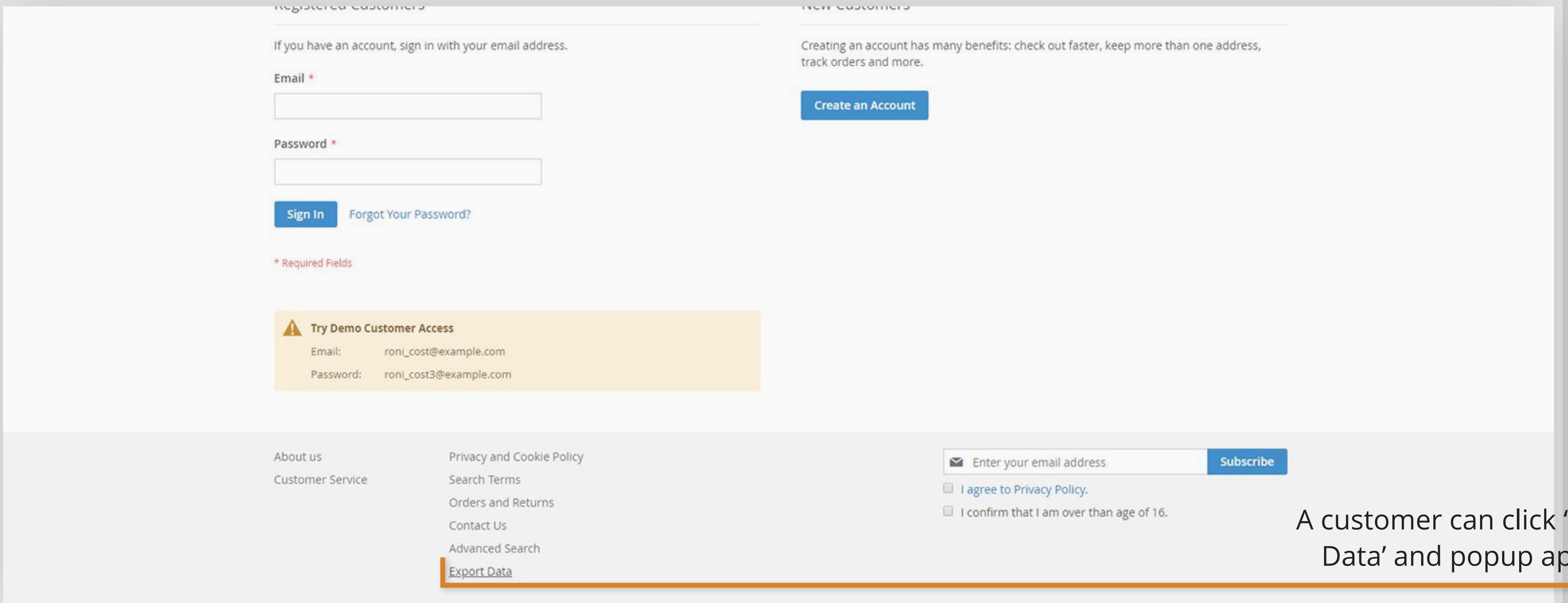
In case 'Export Customer Data' or 'Delete Customer Account' option is enabled 'Personal Data Management' page is displayed in a personal account.

A customer can select what data to export in the dropdown list.

The screenshot shows the LUMA storefront with a navigation bar at the top. On the left, a sidebar menu is open, showing options like Account Dashboard, My Orders, My Downloadable Products, My Wish List, Address Book, Account Information, Stored Payment Methods, Billing Agreements, My Product Reviews, Newsletter Subscriptions, and Personal Data Management. The Personal Data Management option is highlighted with a red border. The main content area is titled 'Personal Data Management' and contains a heading 'Export Data' with the sub-instruction 'Select necessary data to export it.' Below this is a 'Data Type' dropdown menu. The menu is open, showing several options: 'Personal Data' (which is selected and highlighted in blue), 'Addresses', 'Order Data', and 'Reviews'. A yellow horizontal bar is positioned below the dropdown menu.

Storefront

When the 'Allow Exporting Data from the Footer' option is enabled, the link to export data is displayed in the footer.



The screenshot shows a storefront login page with two main sections: 'REGISTERED CUSTOMERS' and 'NEW CUSTOMERS'. The 'REGISTERED CUSTOMERS' section contains fields for 'Email *' and 'Password *', and buttons for 'Sign In' and 'Forgot Your Password?'. The 'NEW CUSTOMERS' section contains text about account benefits and a 'Create an Account' button. At the bottom, there is a yellow callout box with an exclamation icon and the text 'Try Demo Customer Access' followed by sample email and password. Below this, the footer contains links for 'About us', 'Customer Service', 'Privacy and Cookie Policy', 'Search Terms', 'Orders and Returns', 'Contact Us', 'Advanced Search', and 'Export Data'. On the right side of the footer, there is a newsletter sign-up form with fields for 'Enter your email address', a 'Subscribe' button, and checkboxes for 'I agree to Privacy Policy.' and 'I confirm that I am over than age of 16.'

A customer can click 'Export Data' and popup appears.

A customer needs to leave his/her email and click 'Send Request' to get the personal data to the specified email address. An admin should confirm this request.

Customer Login

If you have an account, sign in with your email address.

Email *

Password *

Sign In Forgot Your Password?

* Required Fields

⚠ Try Demo Customer Access

Email: roni_cost@example.com

Password: roni_cost3@example.com

Export Data

Enter the email to receive personal data on it.

Enter email

Send Request Cancel

DELETE CUSTOMER DATA

This option allows a customer to delete the account if needed. Developer Console.

General Settings

Configuration

Delete Customer Account

Enable [store view] Yes Select 'Yes' to enable 'Delete Customer Account' option.

Delete Data [store view] Without Request Deleting can be made by request to Admin or without it.

Type of Data Deleting [store view] All Data Deleting Select type of data deleting available to a customer.

Text for Deleted Data [store view] deleted Enter the text which replaces deleted data.

Email Sender to Customer [store view] General Contact Select the contact to send email from. Use system value

Email Template to Customer [store view] Extait. GDPR - Customer Full Deleting Template. (Default) Select the email template for notification. Use system value

Admin Email Deleting Notification [store view] Yes Select 'Yes' to send a deleting request notification to admin.

Select a preferable way of data deleting, which will be available for customers. A customer account can be deleted by request to an admin or without it.



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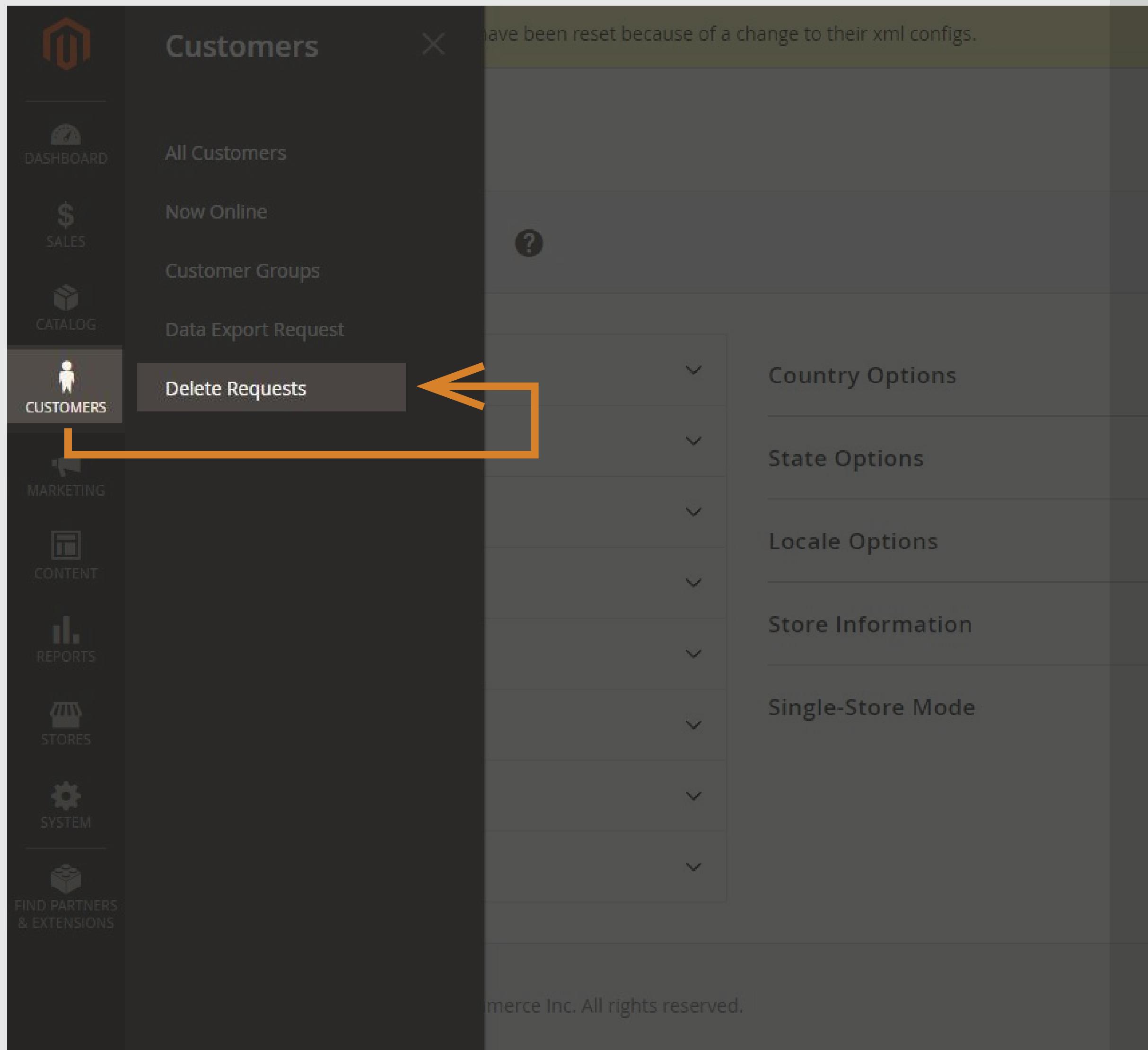
If 'Delete Data by Request' was selected, an admin receives a request for deleting, which displayed on the separate page.

To delete data by request go to Admin Panel

Customers



Delete Requests





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On the page 'Delete Requests' an admin can see all users, who send a request for deleting.

Delete Requests

1 records found

Filters Default View Columns

20 per page < 1 of 1 >

ID	Email	Customer ID	Subscriber ID	Requested At	Action
1	roni_cout@example.com			Jun 11, 2018 11:19:50 PM	Delete

To delete personal data click the button.

Copyright © 2018 Magento Commerce Inc. All rights reserved. [Magento ver. 2.2.4](#) [Report an Issue](#)



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Default Deleting. According to the default Magento behavior, personal data, addresses will be deleted; orders data and review will remain.

All Data Deleting. Personal data, addresses and review will be deleted; orders data will be replaced by anonymous date.v

Configuration

Delete Customer Account

Select 'Default Deleting'.

Enable [store view]	Yes	Select 'Yes' to enable 'Delete Customer Account' option.
Delete Data [store view]	Without Request	Deleting can be made by request to Admin or without it.
Type of Data Deleting [store view]	Default Deleting	Select type of data deleting available to a customer.
Data Storage Time [store view]	30	Enter the days period of storage data after Default Deleting. Enter 0 to never delete data.
Email Sender to Customer [store view]	General Contact	Select the contact to send email from. <input checked="" type="checkbox"/> Use system value
Email Template to Customer [store view]	Extait. GDPR - Customer Default Deleting Template. (Default)	Select the email template for notification. <input checked="" type="checkbox"/> Use system value
Admin Email Deleting Notification [store view]	Yes	Select 'Yes' to send a deleting request notification to admin.

When you select 'Default Deleting', you can enter the days period to storage data that remain according to default Magento behaviour after deleting. Enter '0' to never delete data.



Storage of data starts from the moment, when customer click to delete the account if 'Data Delete' is 'Without Request'. If 'Data Delete' is 'By Request' storage of data starts from the moment when an admin click to delete data .

Configuration Save Config

Delete Customer Account

Select 'All Data Deleting'.

Enable [store view]	Yes	Select 'Yes' to enable 'Delete Customer Account' option.
Delete Data [store view]	Without Request	Deleting can be made by request to Admin or without it.
Type of Data Deleting [store view]	All Data Deleting	Select type of data deleting available to a customer.
Text for Deleted Data [store view]	deleted	Enter the text which replaces deleted data.
Email Sender to Customer [store view]	General Contact	<input checked="" type="checkbox"/> Use system value
Email Template to Customer [store view]	Extait_GDPR - Customer Full Deleting Template. (Default)	<input checked="" type="checkbox"/> Use system value
Admin Email Deleting Notification [store view]	Yes	Select 'Yes' to send a deleting request notification to admin.

When you select 'All Data Deleting', this field appears. Enter the text and after the deleting all personal data will be replaced with this text. All data is replaced by cron, only once a day.

Choose an email template to inform a customer what kind of personal data was deleted.

Configuration Save Config

Email Template to Subscriber [store view]	Extait. GDPR - Subscriber Default Deleting. (Default)	<input checked="" type="checkbox"/> Use system value	Select the contact to send an email notification.
Email Sender to Customer [store view]	General Contact	<input checked="" type="checkbox"/> Use system value	Select the contact to send email from.
Email Template to Customer [store view]	Extait. GDPR - Customer Full Deleting Template. (Default)	<input checked="" type="checkbox"/> Use system value	Select the email template for notification.
Admin Email Deleting Notification [store view]	Yes	<input checked="" type="checkbox"/> Use system value	Select 'Yes' to send a deleting request notification to admin.
Admin Email [store view]		<input checked="" type="checkbox"/> Use system value	Enter the email to receive deleting notification to it.
Email Sender to Admin [store view]	General Contact	<input checked="" type="checkbox"/> Use system value	Select the contact to send an email.
Email Template of Deleting Notification [store view]	Extait. GDPR - Admin Request Deleting Template. (Default)	<input checked="" type="checkbox"/> Use system value	Select the email template for deleting notification.
Notification after Deleting Email Template [store view]	Extait. GDPR - User Was Deleted. (Default)	<input checked="" type="checkbox"/> Use system value	

Select the contact to send an email notification.

Enable the option so that an admin can receive a notification of a request for deleting via email.

Enter the admin email to send notification to it.

Choose an email template to notify an admin about the request for deleting.

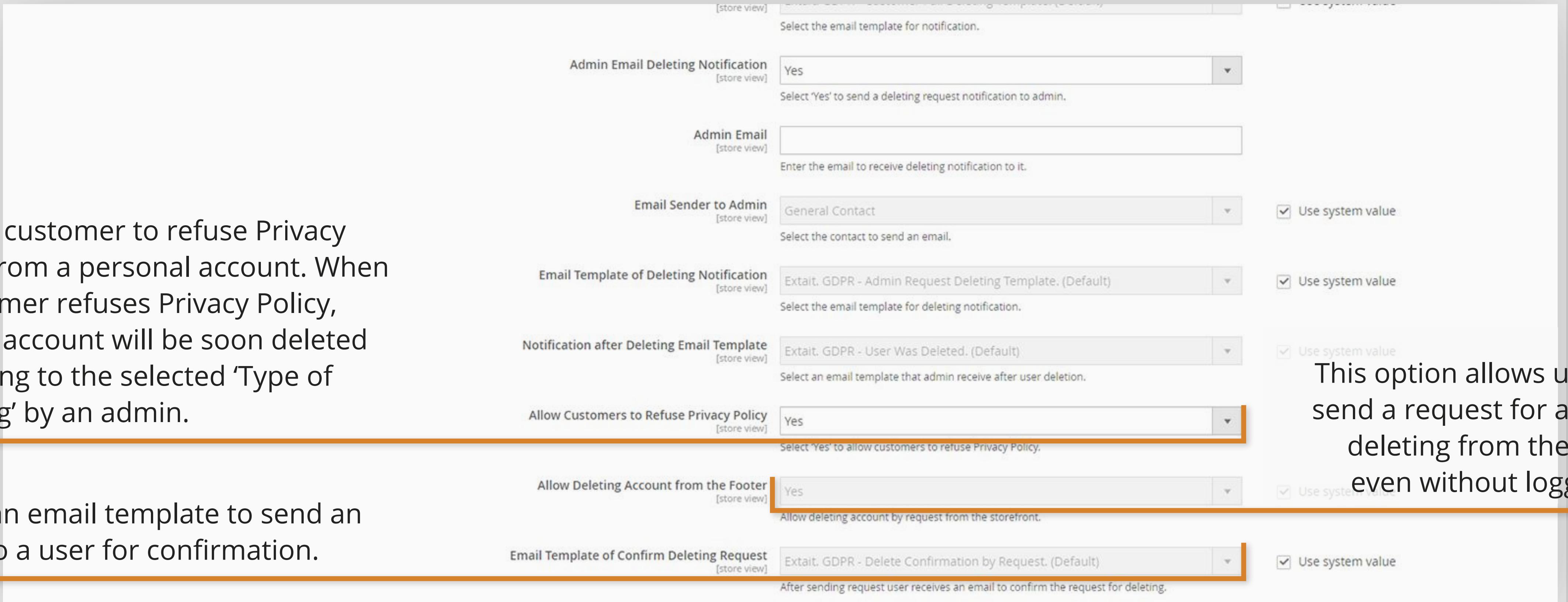
Email Template to Subscriber [store view]	Extait. GDPR - Subscriber Default Deleting. (Default)	<input checked="" type="checkbox"/> Use system value
Select the email template for notification.		
Email Sender to Customer [store view]	General Contact	<input checked="" type="checkbox"/> Use system value
Select the contact to send email from.		
Email Template to Customer [store view]	Extait. GDPR - Customer Full Deleting Template. (Default)	<input checked="" type="checkbox"/> Use system value
Select the email template for notification.		
Admin Email Deleting Notification [store view]	Yes	
Select 'Yes' to send a deleting request notification to admin.		
Admin Email [store view]	<input type="text"/>	
Enter the email to receive deleting notification to it.		
Email Sender to Admin [store view]	General Contact	<input checked="" type="checkbox"/> Use system value
Select the contact to send an email.		
Email Template of Deleting Notification [store view]	Extait. GDPR - Admin Request Deleting Template. (Default)	<input checked="" type="checkbox"/> Use system value
Select the email template for deleting notification.		
Notification after Deleting Email Template [store view]	Extait. GDPR - User Was Deleted. (Default)	<input checked="" type="checkbox"/> Use system value
Select an email template that admin receive after user deletion.		
Allow Customers to Refuse Privacy Policy [store view]	Yes	

Select the contact to send an email from it.

Select an email template to notify an admin about a user account deleting.

Allow a customer to refuse Privacy Policy from a personal account. When a customer refuses Privacy Policy, his/her account will be soon deleted according to the selected 'Type of Deleting' by an admin.

Select an email template to send an email to a user for confirmation.



Select the email template for notification.

Admin Email Deleting Notification [store view] Yes Select 'Yes' to send a deleting request notification to admin.

Admin Email [store view] Enter the email to receive deleting notification to it.

Email Sender to Admin [store view] General Contact Select the contact to send an email. Use system value

Email Template of Deleting Notification [store view] Extait. GDPR - Admin Request Deleting Template. (Default) Select the email template for deleting notification. Use system value

Notification after Deleting Email Template [store view] Extait. GDPR - User Was Deleted. (Default) Select an email template that admin receive after user deletion. Use system value

Allow Customers to Refuse Privacy Policy [store view] Yes Select 'Yes' to allow customers to refuse Privacy Policy. Use system value

Allow Deleting Account from the Footer [store view] Yes Allow deleting account by request from the storefront. Use system value

Email Template of Confirm Deleting Request [store view] Extait. GDPR - Delete Confirmation by Request. (Default) After sending request user receives an email to confirm the request for deleting. Use system value

This option allows users to send a request for account deleting from the footer even without logging in.

Go to Admin Panel > Customers > All Customers.

When 'Delete Customer Account' is enabled option 'All Data Deleting' appears in mass action. This option allows an admin to delete a lot of customers, who haven't confirm Privacy Policy, at the same time.

The screenshot shows the 'Customers' grid in the Magento Admin Panel. A single record is listed:

Actions	Group	Phone	ZIP	Country	State/Province	Customer Since	Web Site	Confirmed email	Account Created	Date of Birth	Tax VAT Number	Gender	Action
	General	(555) 229-3326	49628-7978	United States	Michigan	May 28, 2018 7:27:26 AM	Main Website	Confirmation Not Required	In Default Store View	Dec 15, 1973		Female	Edit

A context menu is open over the first row, showing the following options:

- Delete
- Subscribe to Newsletter
- Unsubscribe from Newsletter
- Assign a Customer Group
- Edit
- All Data Deleting

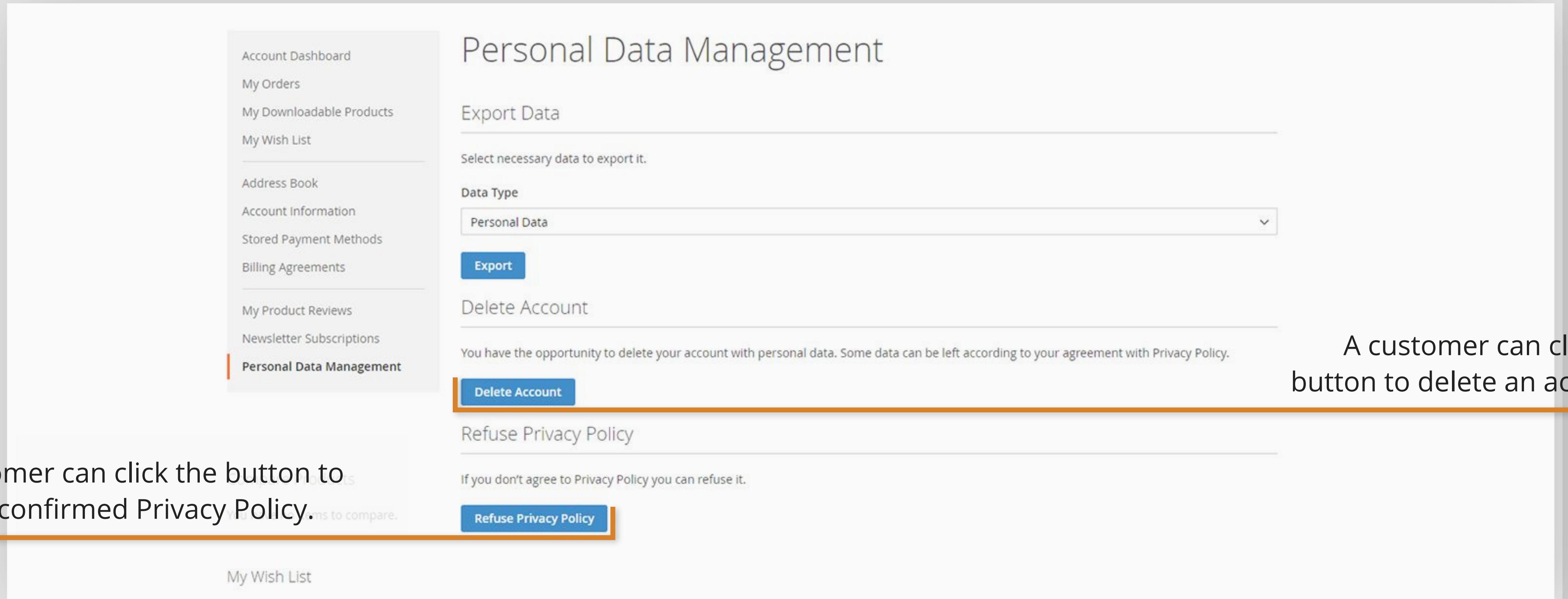
Annotations on the right side of the screenshot provide instructions:

- Click 'Delete' and marked customers will be deleted according to default Magento behaviour.
- Click on 'All Data Deleting' and marked customers was deleted.

At the bottom of the grid, there is a note: "Copyright © 2018 Magento Commerce Inc. All rights reserved." and links for "Magento ver. 2.2.4" and "Report an Issue".

Frontend Overview

A customer need to go to Customer Account Dashboard and choose Personal Data Management.

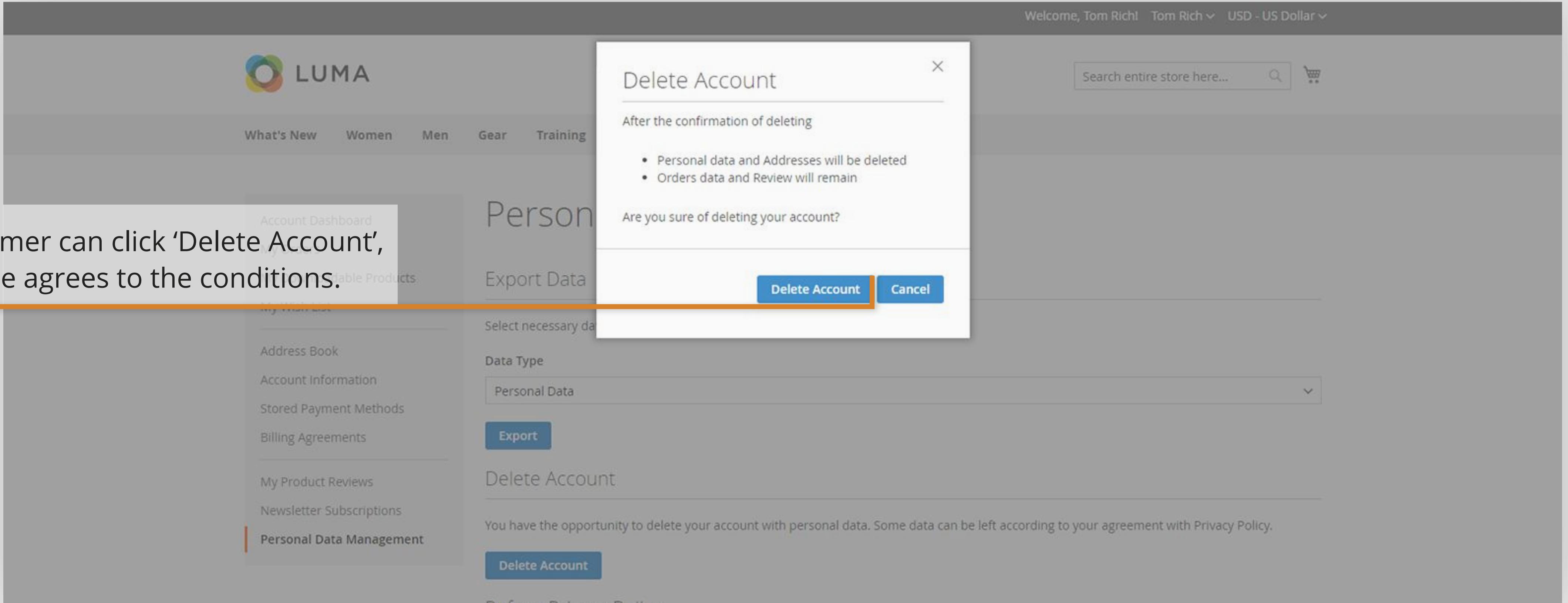


The screenshot shows the 'Personal Data Management' section of a customer account. On the left, a sidebar lists options like 'Account Dashboard', 'My Orders', 'My Downloadable Products', 'My Wish List', 'Address Book', 'Account Information', 'Stored Payment Methods', 'Billing Agreements', 'My Product Reviews', 'Newsletter Subscriptions', and 'Personal Data Management'. The 'Personal Data Management' option is highlighted with an orange border. The main content area has a title 'Personal Data Management' and a sub-section 'Export Data' with a note to select necessary data to export. A dropdown menu shows 'Personal Data' selected. Below is a blue 'Export' button. Another section, 'Delete Account', contains a note about deleting the account with personal data and a 'Delete Account' button. A third section, 'Refuse Privacy Policy', contains a note about refusing privacy policy and a 'Refuse Privacy Policy' button. At the bottom, there's a link to 'My Wish List'.

A customer can click the button to refuse confirmed Privacy Policy.

A customer can click the button to delete an account.

To inform a customer, what kind of data will be deleted, popup appears.



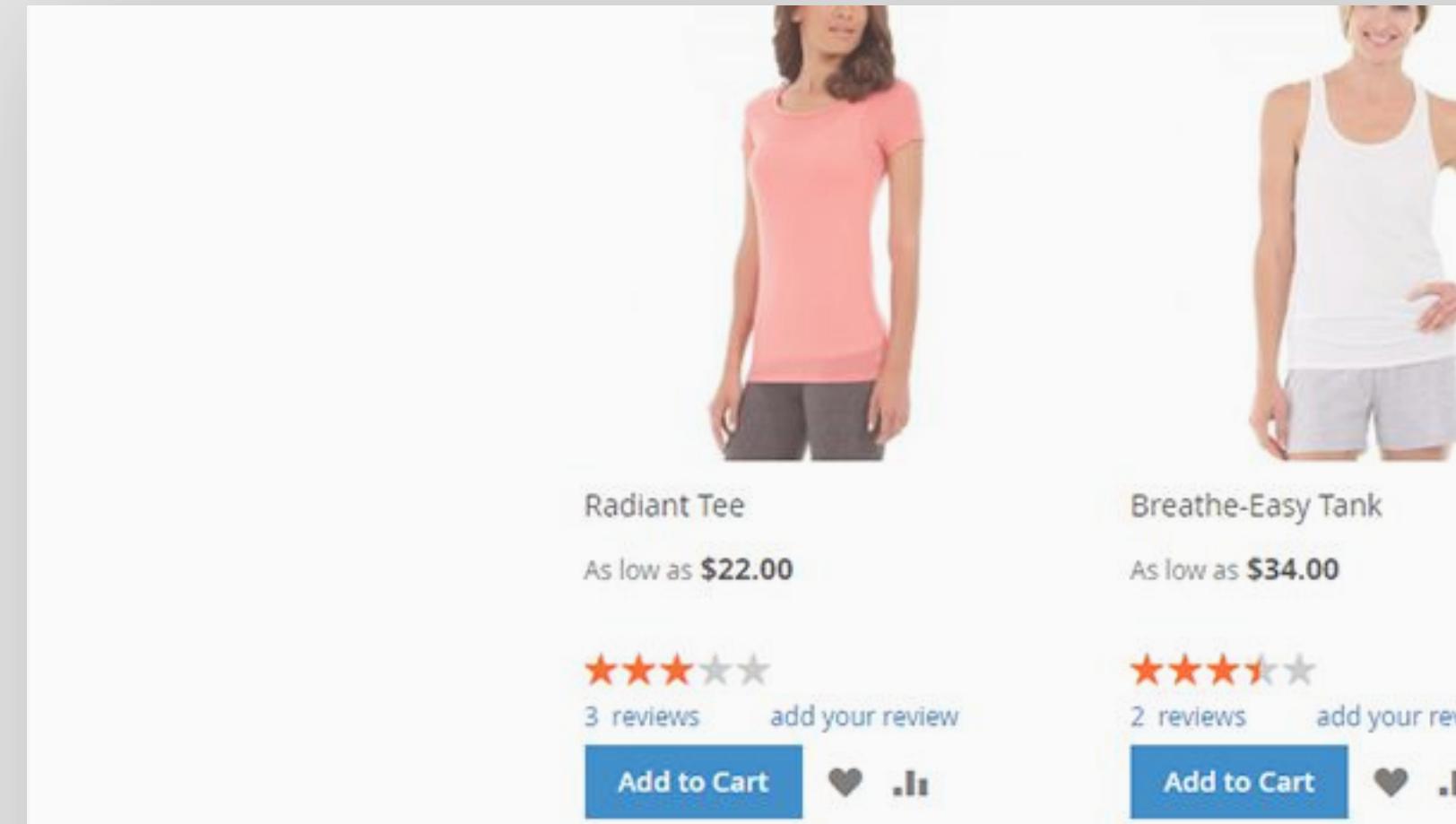
A customer can click 'Delete Account', if he/she agrees to the conditions.

The screenshot shows a LUMA e-commerce website's account dashboard. A modal dialog box titled "Delete Account" is centered over the page. The dialog contains the following text:
After the confirmation of deleting

- Personal data and Addresses will be deleted
- Orders data and Review will remain

Are you sure of deleting your account?
At the bottom of the dialog are two buttons: "Delete Account" (highlighted with a yellow border) and "Cancel".
In the background, the account dashboard shows sections like "Person", "Export Data", and "Data Type" (set to "Personal Data"). Below the dashboard, there is a "Delete Account" section with a "Delete Account" button and a note about data deletion options according to the Privacy Policy.

An admin can allow users to send a delete request without sign in. Enable 'Delete Account from the Footer' option in the module settings to display the link in the footer.



Radiant Tee
As low as \$22.00

Breathe-Easy Tank
As low as \$34.00

★★★★★
3 reviews add your review
Add to Cart  

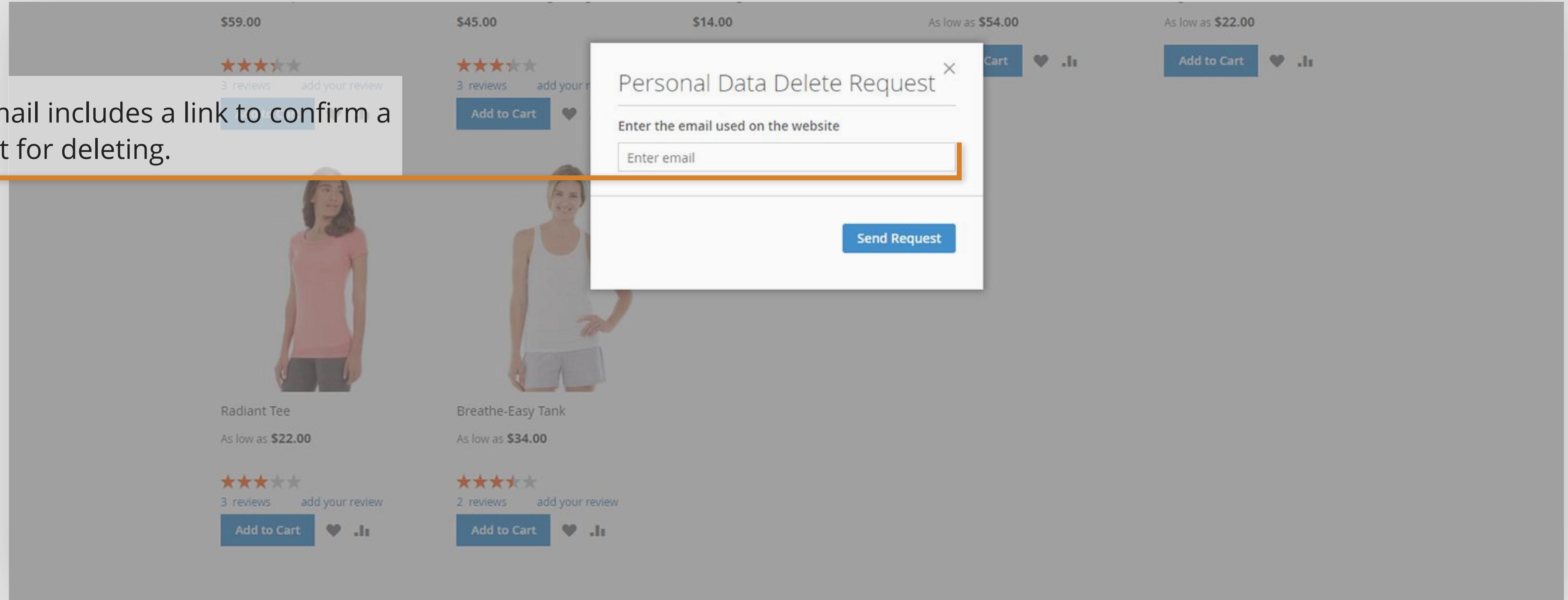
★★★★★
2 reviews add your review
Add to Cart  

A user needs to click it
and the popup appears.

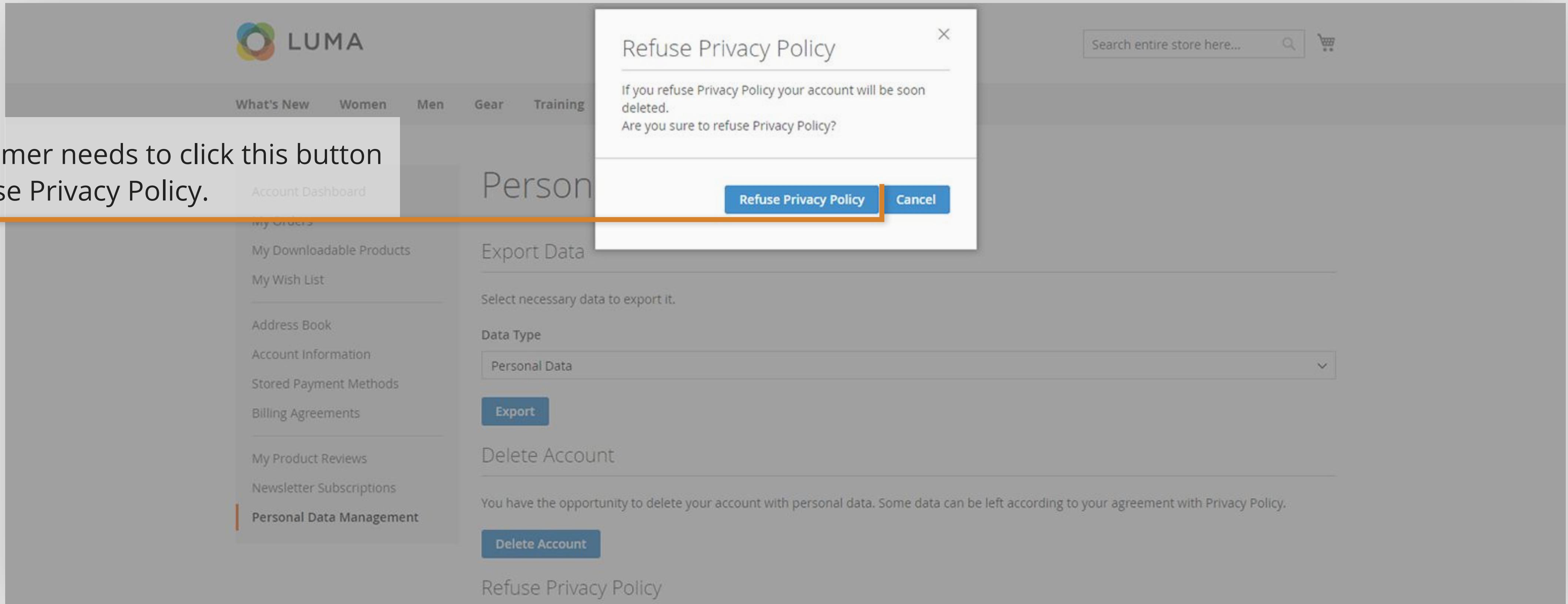
About us
Customer Service
Privacy and Cookie Policy
Search Terms
Advanced Search
Orders and Returns
Contact Us
Export Data
Personal Data Delete Request

Enter your email address
 I agree to Privacy Policy.

To get an email notification, a user needs to enter an email.



In case a customer refuses Privacy Policy, personal data of this customer and an account will be soon deleted.



A customer needs to click this button to refuse Privacy Policy.

The screenshot shows the LUMA Account Dashboard. A modal window titled "Refuse Privacy Policy" is displayed. The modal contains the following text:
If you refuse Privacy Policy your account will be soon deleted.
Are you sure to refuse Privacy Policy?
At the bottom of the modal are two buttons: "Refuse Privacy Policy" (highlighted with an orange border) and "Cancel".

The dashboard itself has a sidebar with links like "What's New", "Women", "Men", "Gear", "Training", "Account Dashboard", "My Orders", "My Downloadable Products", "My Wish List", "Address Book", "Account Information", "Stored Payment Methods", "Billing Agreements", "My Product Reviews", "Newsletter Subscriptions", and "Personal Data Management".

The main content area includes sections for "Person" (with a sub-section "Export Data" and a "Select necessary data to export it." dropdown set to "Personal Data"), "Delete Account" (with a note about deleting account with personal data), and "Refuse Privacy Policy".

RELEVANT CUSTOMER DATA

This option allows showing the popup notification in a personal account and send an email notification to confirm the relevance of personal data.

General Settings

The screenshot shows the configuration interface for the 'Relevant Customer Data' feature. On the left, a sidebar lists 'EXTAIT MODULES' with 'GDPR Compliance' selected, and 'SERVICES' and 'ADVANCED' sections. The main area displays five configuration options:

- Privacy Policy Confirmation for Existing Customers and Subscribers**: An enable dropdown set to 'No' with a note: 'Select 'Yes' to enable 'Relevant Customer Data' option.'
- Export Customer Data**: A dropdown set to '6 months' with a note: 'Select how often to request the confirmation of data relevance.'
- Send Email Notification**: A dropdown set to 'Yes' with a note: 'Select 'Yes' to send an email to a customer for confirmation the relevance of data.'
- Email Sender**: A dropdown set to 'General Contact' with a checked 'Use system value' checkbox.
- Email Template**: A dropdown set to 'Extait: GDPR - Relevance Data Template. (Default)' with a checked 'Use system value' checkbox.

Enable popup notification.

Select how often to show the popup notification.

EXTAIT MODULES

- GDPR Compliance**
- SERVICES**
- ADVANCED**

Privacy Policy Confirmation for Existing Customers and Subscribers

Export Customer Data

Delete Customer Account

Relevant Customer Data

Enable [store view] Select 'Yes' to enable 'Relevant Customer Data' option.

Frequency of Request [store view] Select how often to request the confirmation of data relevance.

Send Email Notification [store view] Select 'Yes' to send an email to a customer for confirmation the relevance of data.

Email Sender [store view] Select the contact to send an email. Use system value

Email Template [store view] Select the email template for notification. Use system value

Send a notification to customers with a request of checking the relevance of personal data.

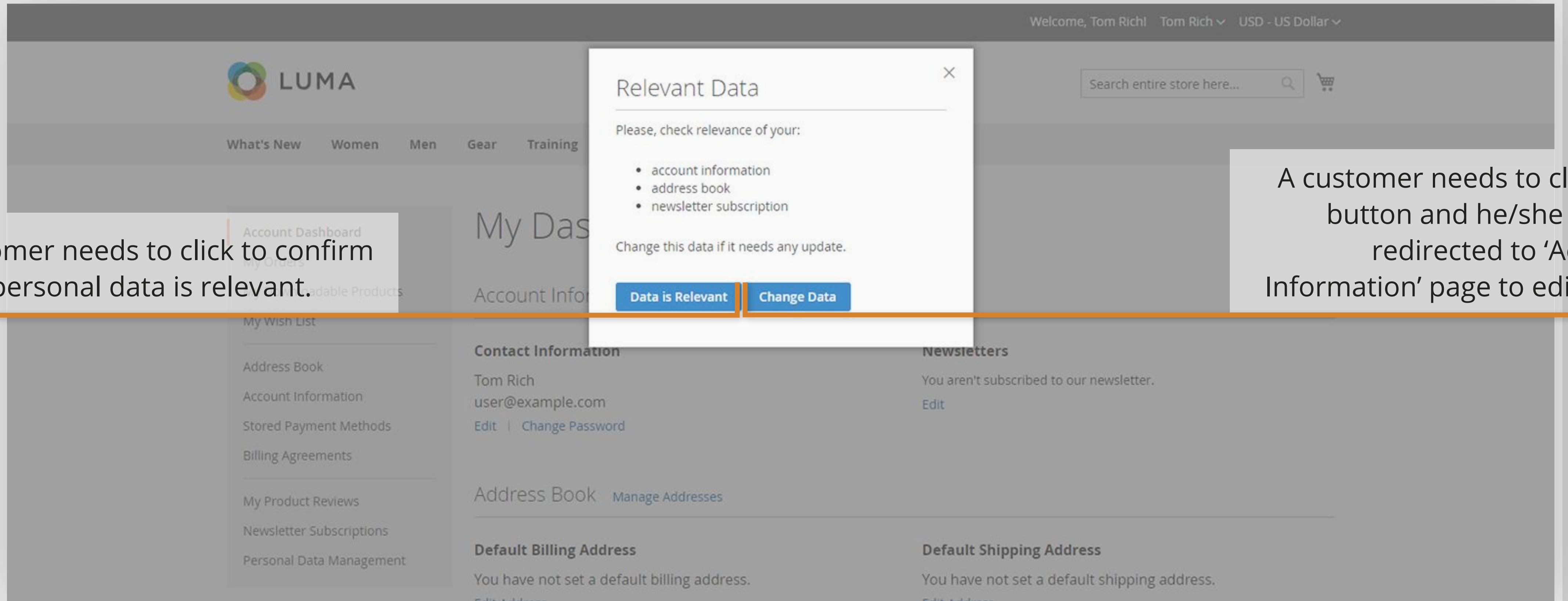
Select the template for an email notification.

Select the contact to send an email notification.

The time is counted from the registration date. After the first confirmation of data relevance was made, a period to reconfirm data will be counted from that moment.
Cron checks to whom send a notification only once a day.

Frontend Overview

Popup notification appears in a personal account based on set time period.



A customer needs to click to confirm that a personal data is relevant.

Welcome, Tom Rich! Tom Rich USD - US Dollar

Search entire store here...  

Relevant Data 

Please, check relevance of your:

- account information
- address book
- newsletter subscription

Change this data if it needs any update.

Data is Relevant 

My Dashboard 

What's New Women Men Gear Training

My Orders 

My Wish List Address Book Account Information Stored Payment Methods Billing Agreements

My Product Reviews Newsletter Subscriptions Personal Data Management

Contact Information Tom Rich user@example.com [Edit](#) | [Change Password](#)

Address Book [Manage Addresses](#)

Default Billing Address You have not set a default billing address. [Edit Address](#)

Newsletters You aren't subscribed to our newsletter. [Edit](#)

Default Shipping Address You have not set a default shipping address. [Edit Address](#)

A customer needs to click the button and he/she will be redirected to 'Account Information' page to edit data.

CHILDREN DATA PRIVACY POLICY

This option allows displaying check box to confirm that a customer is over the age of 16. Otherwise, the customer should enter 'Parent Email' in a text field.

General Settings

Set 'Yes' to show check box on Registration, Login, Review, Contact Us, Subscribe in the footer, Check Out for a guest Forms.

Select the contact to send an email notification.

Choose an email template, which will be sent to a parent to allow a child data using.

Enter the text to display it as a check box label.

Choose an email template, which will be sent to a parent to allow a child registration.

Cookie Restriction Message

Setting	Description
Enable [store view]	Yes
Select *Yes* to enable 'Children Data Privacy Policy' option.	
Checkbox Label [store view]	I confirm that I am over than age of 16.
Enter the text which is displayed with the check box on the storefront.	
Email Sender to Parent [store view]	General Contact
Select the contact to send email from.	
Registration Email Template [store view]	Extait. GDPR - Parent Access Template. (Default)
Select the template to notify a parent about child registration.	
Email Template to Allow Using Child Data [store view]	Extait. GDPR - Parent Access Age Confirm Template. (Default)
Select the template to notify a parent.	
<input checked="" type="checkbox"/> Use system value	
<input checked="" type="checkbox"/> Use system value	



Frontend Overview

Registration

A user needs to mark a check box to confirm that you are over the age of 16.

The screenshot shows a registration form with the following fields:

- Last Name *: Rich
- Sign Up for Newsletter
- Sign-in Information
- Email *: user@example.com
- Password *: (green bar indicating strength: Very Strong)
- Confirm Password *:
- I confirm that I am over the age of 16.
- Parent Email *: (highlighted with a red border and error message: This is a required field.)
- Create an Account** button

If a user doesn't mark the check box and clicks 'Create an Account', the 'Parent Email' field appears.

A customer needs to enter a parent email to get confirmation from. A parent receives an email with a link to allow the child's registration.

Age Confirmation to Complete Some Actions

If the 'Child Data Privacy Policy' option is enabled, a logged out customer or a guest needs to confirm the age on:

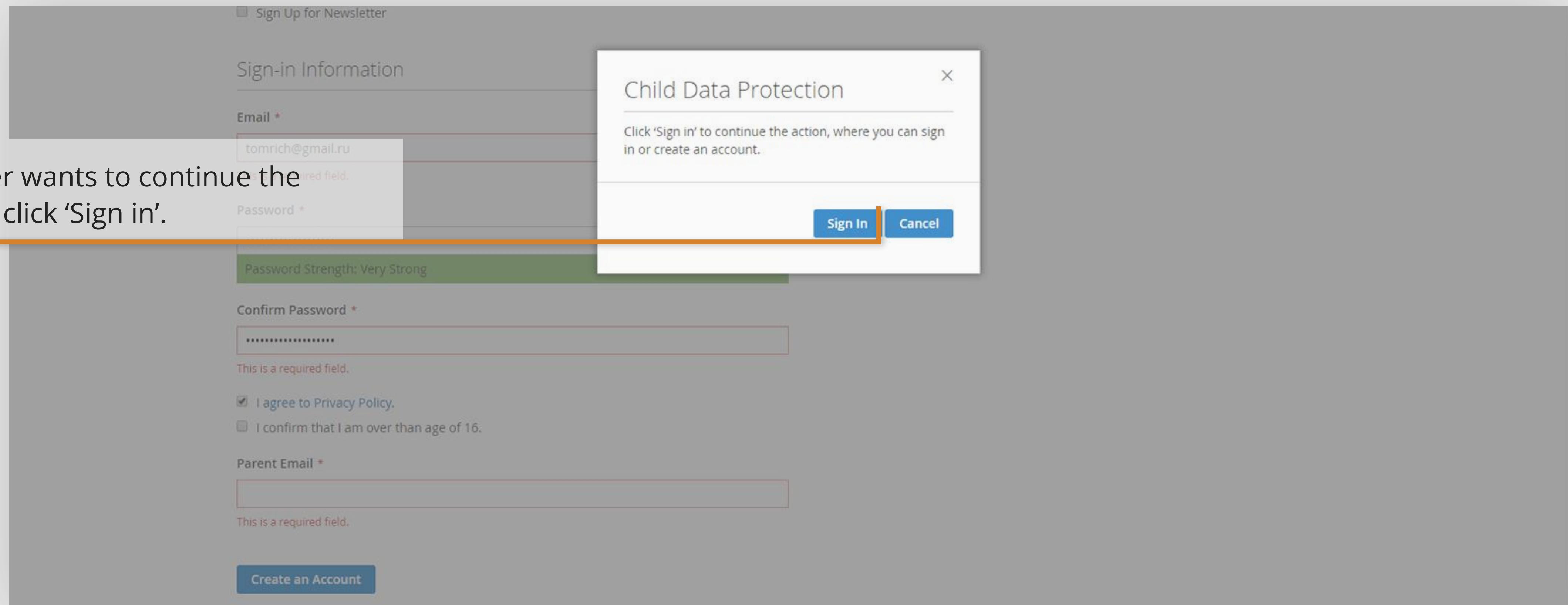
- Registration Form
- Login Form
- Review Form
- Contact Us Form
- Subscribe Form in the footer
- Check Out Form for a guest

A logged out customer or a guest sees the check box straight away on:

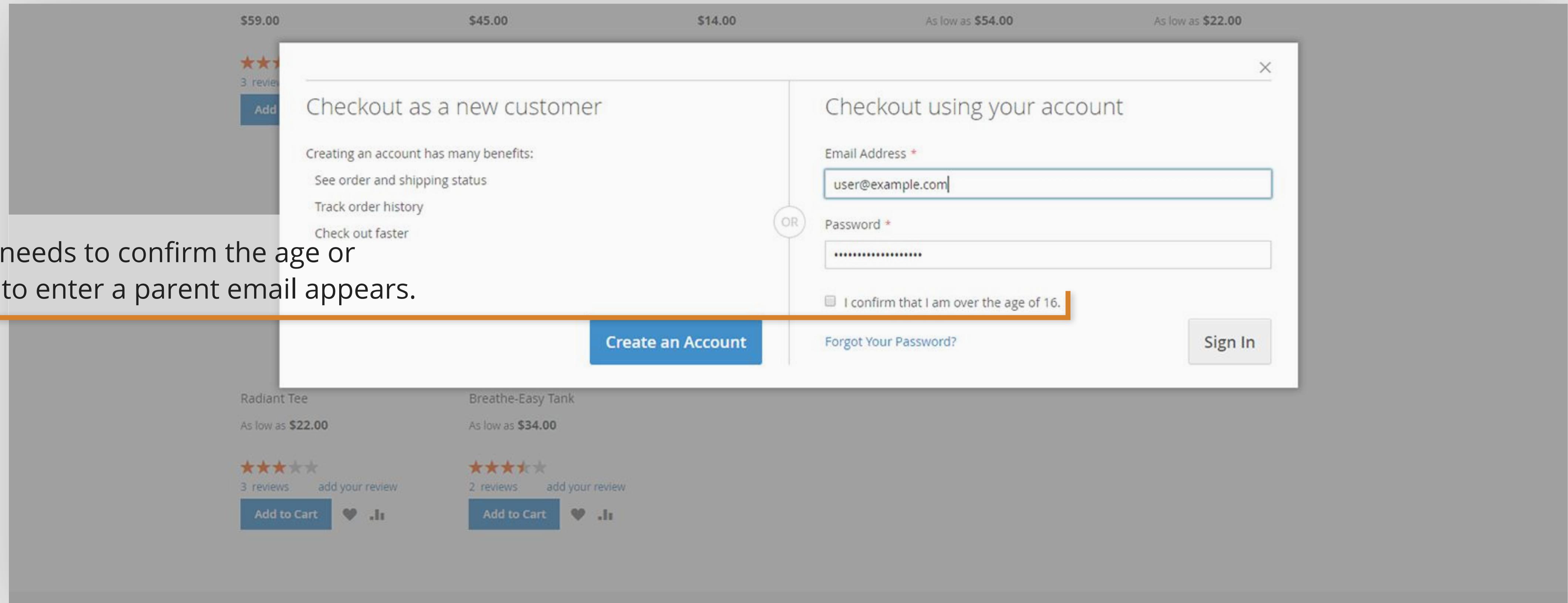
- Review Form
- Contact Us Form
- Subscribe Form in the footer
- Check Out Form for a guest

On Login Form, a customer enters the login and password. Then the system checks if this customer has confirmed the age before. If a customer hasn't done it yet, a check box for age confirmation appears.

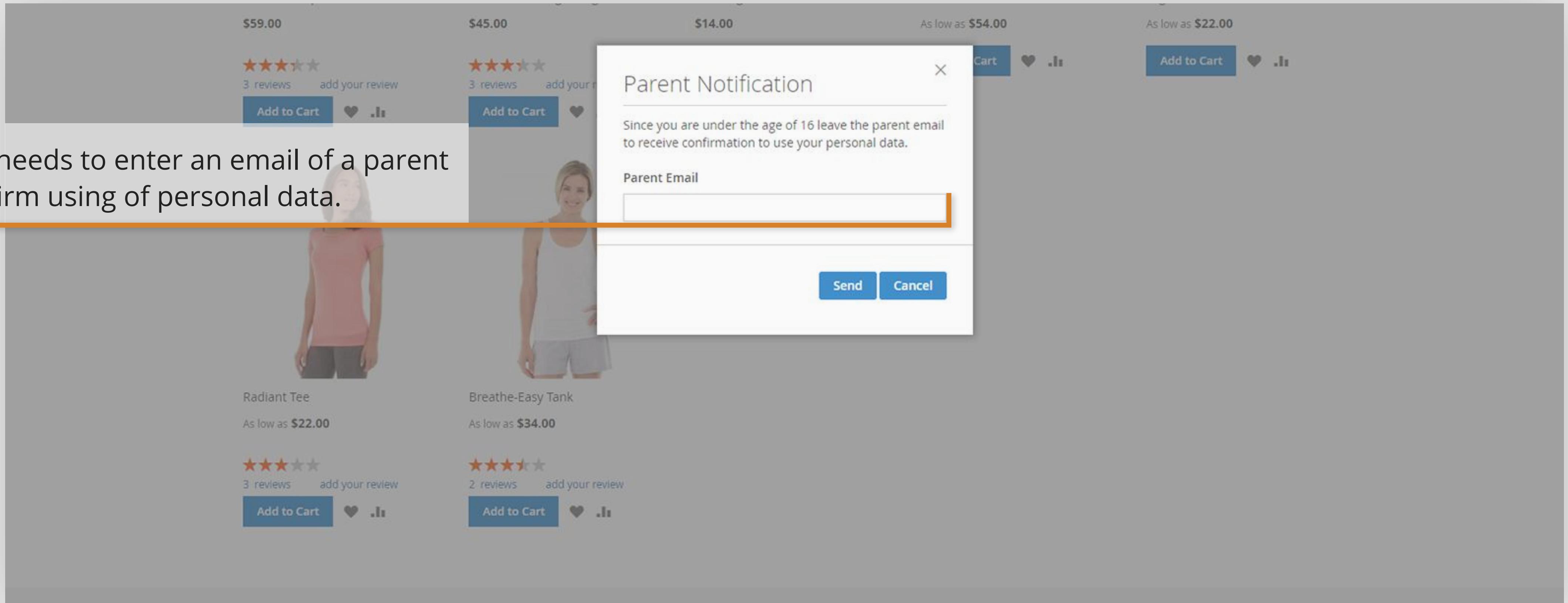
If a customer doesn't mark a check box to confirm the age, the popup appears. To continue an action he/she will be suggested to sign in or create a new account.



When a user clicks the button 'Sign in' on previous popup, the login form appears.



A user needs to confirm the age or
popup to enter a parent email appears.



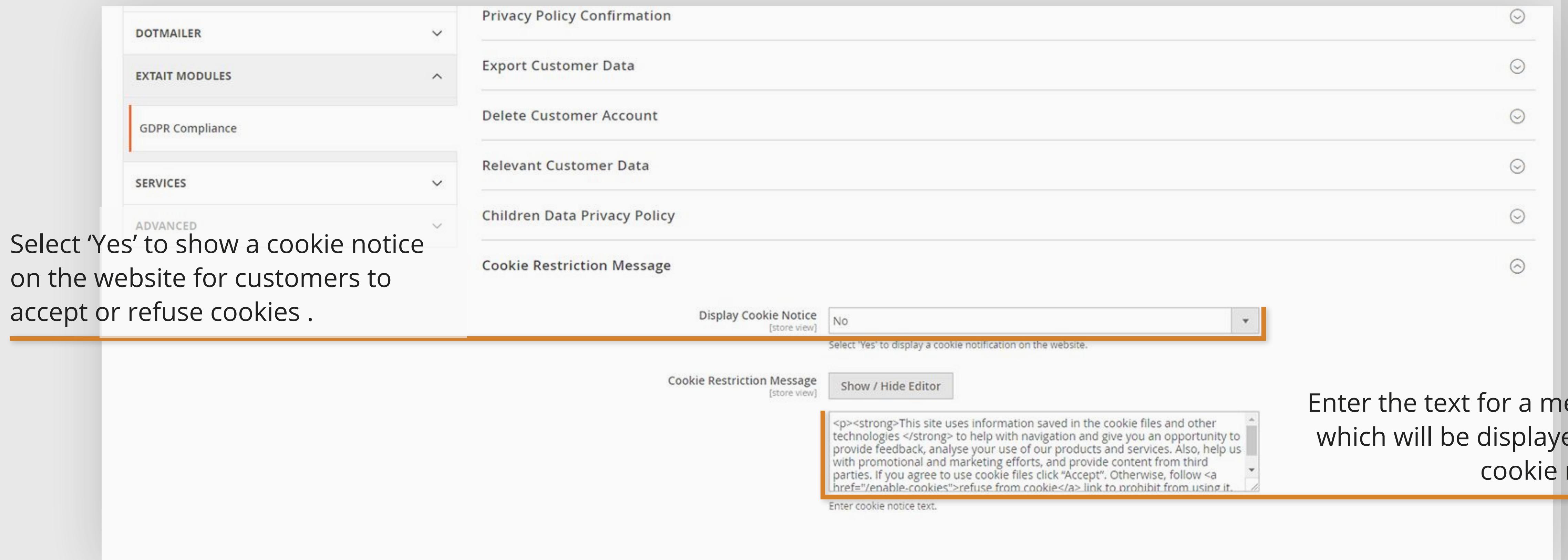
A user needs to enter an email of a parent to confirm using of personal data.

If a user doesn't have an account, he/she can create it.

COOKIE POLICY

General Settings

On this page an admin set the Cookie Policy option.



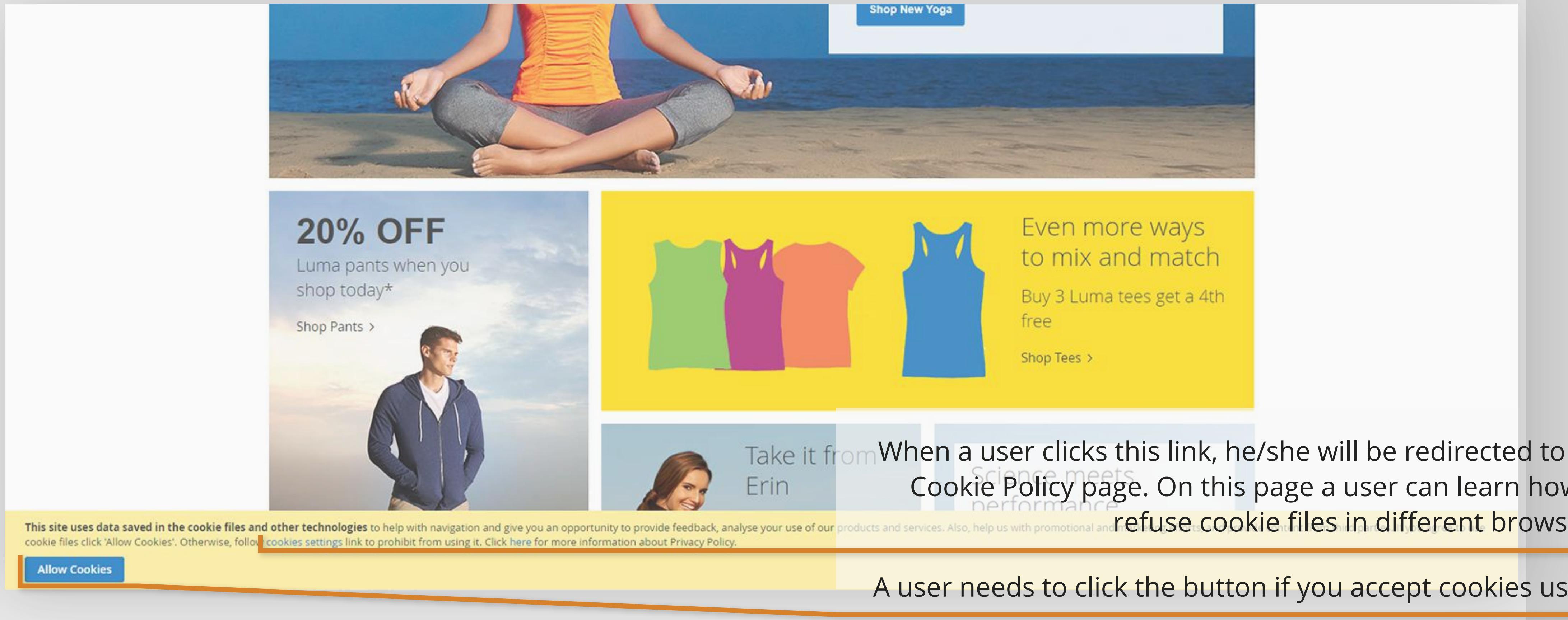
The screenshot shows the 'GDPR Compliance' section of the 'EXTAIT MODULES' configuration. On the left, there's a sidebar with sections like 'DOTMAILER', 'EXTAIT MODULES' (which is expanded), 'GDPR Compliance' (which is selected and highlighted with an orange border), 'SERVICES', and 'ADVANCED'. The main content area has several sections: 'Privacy Policy Confirmation', 'Export Customer Data', 'Delete Customer Account', 'Relevant Customer Data', 'Children Data Privacy Policy', and 'Cookie Restriction Message'. Under 'Cookie Restriction Message', there's a dropdown labeled 'Display Cookie Notice [store view]' with the value 'No', and a note below it: 'Select "Yes" to display a cookie notification on the website.' Below this is a rich text editor titled 'Cookie Restriction Message [store view]' with a 'Show / Hide Editor' button. The editor contains a sample message about cookie usage and a placeholder 'Enter cookie notice text.'

Select 'Yes' to show a cookie notice on the website for customers to accept or refuse cookies .

Enter the text for a message which will be displayed as a cookie notice.

Frontend Overview

Popup notification appears in a personal account based on set time period.



The screenshot shows a website layout for a fitness brand. At the top, there's a large image of a woman meditating on a beach. Below it is a blue banner with the text "Shop New Yoga". The main content area features two promotional sections: one for "Luma pants" with a 20% discount and another for "Luma tees" with a buy-three-get-one-free offer. At the bottom, a yellow banner displays a message from a user named Erin about taking it from her. A cookie consent banner at the very bottom asks users to accept cookies, with a prominent "Allow Cookies" button.

When a user clicks this link, he/she will be redirected to the [Cookie Policy page](#). On this page a user can learn how to refuse cookie files in different browsers.

A user needs to click the button if you accept cookies using.

This site uses data saved in the cookie files and other technologies to help with navigation and give you an opportunity to provide feedback, analyse your use of our products and services. Also, help us with promotional and marketing purposes. By continuing to use our website, you agree to the use of these technologies, including cookies. You can change your cookie settings at any time by clicking [here](#).

[Allow Cookies](#)



Thank you for buying our extension!

In case you have any questions, feel free to contact support:
<https://extait.com/support>