

# Track Order



**Magento 2.x**

**Extension User Guide**

**Official extension page:** [Track Order](#)

**Introduction:** Track or Shipping process is considered as one of the most stressful parts for your customers because they have already paid but their purchased products still haven't arrived yet. Our track order extension will take your customers directly to the tracking page without login, then they can track Magento 2 order status with ease. It makes online customers more eager to receive the product for which they have already spent their money. That is why they are waiting for delivery and expect it quickly or at least want to know the shipping status of it.

As a result, you can reduce customer's concern that contributes to your store credibility and customers' trust. By enabling shoppers to track their placed orders in real-time and with accurate info, it makes great sense in conversion and reliability of brand/business.

### **Key Features:**

- We provide an easy way to access order tracking module on the front screen. It can be through "Track Order" link of on header.
- It provides Real-time Order Tracking by AJAX technologies.
- The extension provides you real-time and instant updates of your order.
- Magento 2 order tracking will take your customers directly to the tracking page without login.
- It is very user-friendly interface and also has multi-language support. It instantly retrieves order information with the help of Ajax.

## Benefits

### Merchant benefits

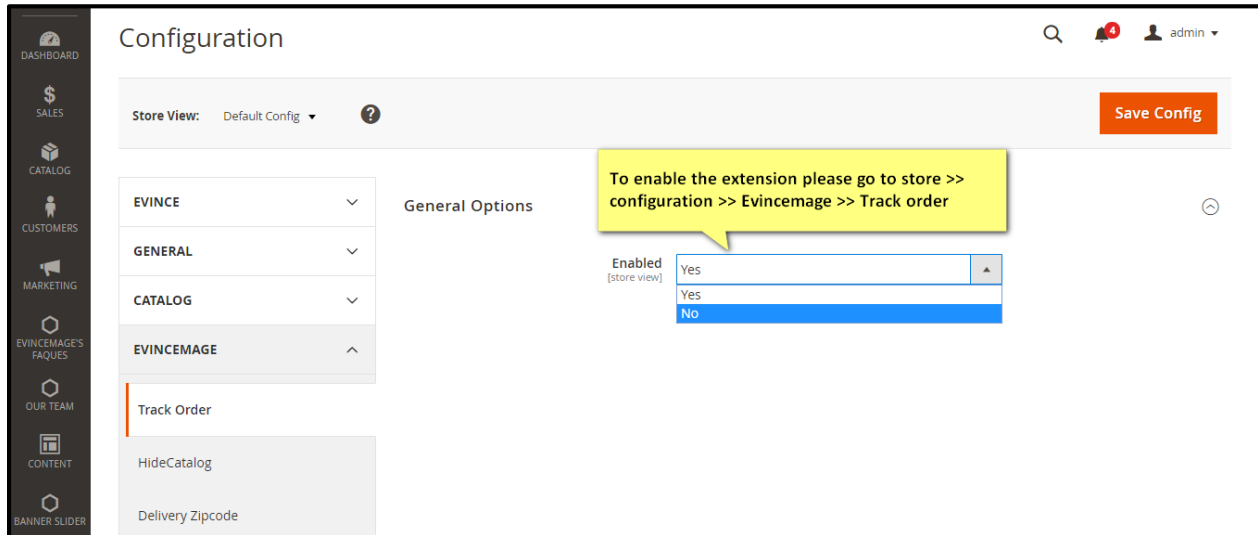
1. E-commerce owners can win the trust of their customers who are awaiting their orders eagerly with order tracking facilities.
2. Magento 2 store can improve reputations and brand image a lot by providing best order tracking user experiences using our extension.
3. You can collect the email address of shoppers who are also looking for order tracking services as guests without formal registration.

### Customers benefits

1. Order tracking facilities ends stress and tension related to the fate of orders placed by buyers.
2. After getting accurate and transparent information regarding shipping, customers can arrange their order receiving a schedule by changing other engagements outside the destination place like homes or offices.
3. It provides a great satisfaction to the shoppers who expect the best online shopping experiences.

## ➤ Backend Functionality

### 1. Configuration

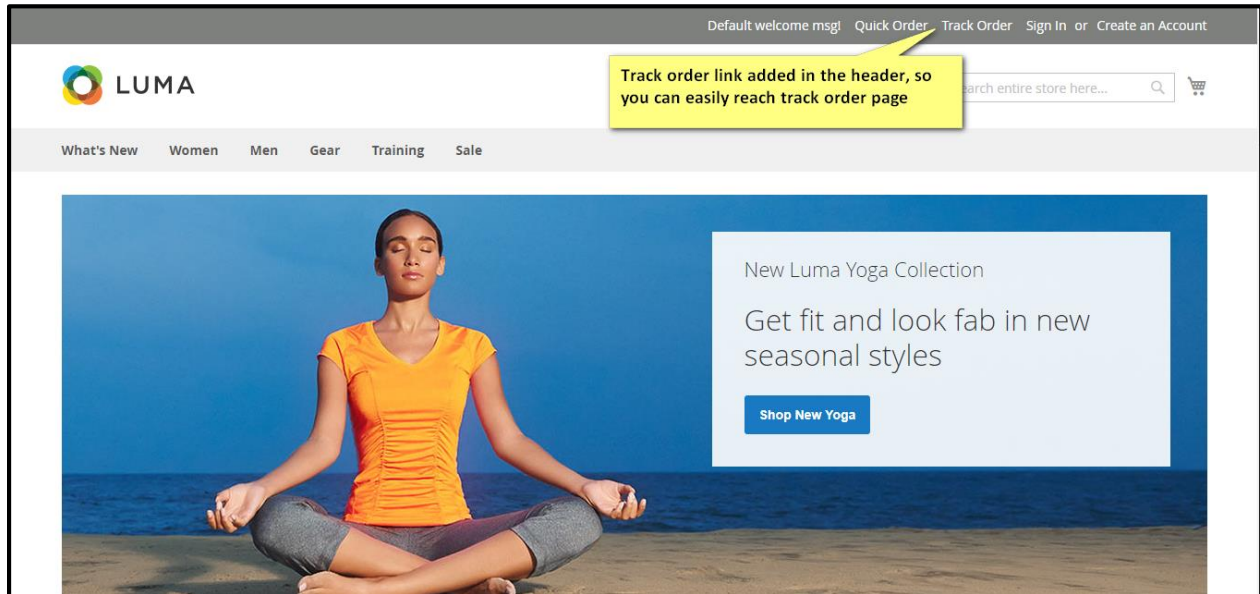


**Figure 1 – Configuration**

- To enable or disable the extension please go to Store >> Configuration >> Evincemage >> Track order.
- Save the configuration.

## ➤ Frontend Functionality

### 2. Home page



**Figure 2 – Home Page**

- Track order link added in the **header** using which you can **easily reach** the track order page.

### 3. Track Order

Track Order

✓ We found tracking information for order #000000075.

Order Id \*

000000075

Email \*

Elizah@yopmail.com

Track Order

Tracking Information

Order ID #000000075

Order current status:complete

To check your order detail please [Click here](#)

Carrier Title	Tracking Number
DHL	111111
Federal Express	12121

Figure 3 – Track Order

- Here is the **tracking information** of your particular order.
- When you click “**Click here**” customer will be **redirected** to the order detail page.

## Evince + Magento = Evince Mage

**EVINCEMAGE**

**MAGENTO** → **EVINCEMAGE**

Magento  
2.x

Modify Integrate  
Design Support

◆ Easy to install    ◆ 100% Open Source    ◆ Compatibility with Magento 2.0

Our passion is to build strong Magento extension for mobile based and desktop web themes.

- 100+ Magento projects completed
- 100+ Magento extension developed
- 14+ Magento developer
- 99% repeat and referral client ratio

**Go to our website to know more about our work;**

- Our corporate website <https://evincedev.com/>
- Our Magento 2.x extension <https://evincemage.com/magento-2-extensions.html>
- Our Magento 1.x extension <https://evincemage.com/magento-extension.html>
- Our extension support <https://evincemage.com/contact-us/>

We at evince like to keep our customers ahead of the curve by providing the best solution with latest technologies.

# Thank You