

Magento 2 Product Inquiry

This is an extension giving the power of inquiring about the products in the hands of customers.

Herein, admin can enable and disable inquiry form from admin.

If the inquiry is enabled, the customer can see the inquiry form on the product details page where a form can be filled and later on submitted.

After submitting an inquiry, the customer receives thank you notification and admin gets notified through email notification.

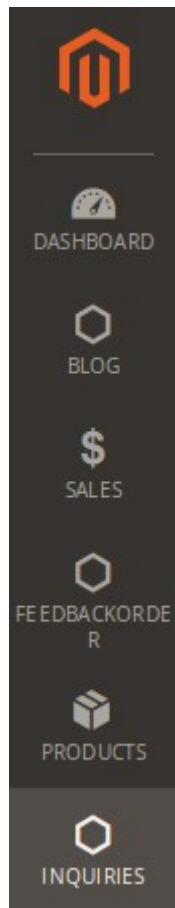
Admin can see Product Inquiry listing in the admin panel anytime.

Features

- Easy to Install
- Enable/Disable Product Inquiry
- Enable/Disable form for particular product
- Display listing of inquiry
- Receive notification for inquiry
- Get thank you email notification for inquiry

Magento Backend

=> Admin Menu



After installing the extension you can see the Inquiries in the Admin menu on left side. When you click on it you can see the Product Inquiry listing.

=> Product Inquiry Dropdown

Admin can set Inquiry form for selected product(s) or all the products through this feature. Please check the below image.

Default ▾ PRODUCT ONLINE

Product Details ↻

Add Attribute ▾


Name * [STORE VIEW]


SKU * [GLOBAL]

Price * [GLOBAL]

Tax Class ▾ [WEBSITE]

Images and Videos Add video [STORE VIEW]





Click here or drag and drop to add images.

Images and Videos

Enable Inquiry? ▾ Use Config Settings [GLOBAL]

If the Admin sets “Yes”, there is an inquiry form like below image on product details page.

Reviews Feedback Inquiry

Name *


Email *

Message *

Submit Inquiry

Customers write name, email, and query about the product in the message section. After hitting Submit, the customer gets thank you notification, and admin gets inquiry details notified in email.

By clicking on Inquiries in Admin menu, you see the screen as below.

System Messages:  1

Manage Inquiries

Search by keyword

Filters Default View Columns Export

Actions 1 records found 20 per page 1 of 1

<input type="checkbox"/>	ID	Name	Email	Product Name	Message	Created Date
<input type="checkbox"/>	1	First	brijbhushan@elsner.com	Testimonial	ghkmjbnk,mbn	Nov 21, 2016 1:12:38 PM

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Herein, Admin sees listing of product's inquiries made by customer(s). Customer name, email, and other details get displayed for a particular date.

Admin can filter these records by customer name, email, and inquiry date.