

# Facebook Chat User Guide

Before you install this module, you should make a backup of your site. The instance mode should be set to development before you begin the installation. Enter the console and navigate to run the command below.

1. `php bin/magento deploy:mode:set developer` then goto /app/code folder. (If you don't see the code folder, you need to create one. After that create an Elfsight/FacebookChat folder and extract the extension files into this folder. If there are any files already in the Elfsight/FacebookChat folder, remove them and replace with the new extracted ones).
2. Next, open the console and navigate to run the command: `php bin/magento setup:upgrade`  
Important: If you're installing the module in developer mode, you don't need to re-compile. If not, recompile and generate the browser static-content with the command below:

1. `php bin/magento setup:di:compile`
2. `php bin/magento setup:static-content:deploy`

Switch the mode back to production after you complete the setup. `magento deploy:mode:set production` & make sure all file and folder permissions are correct.

Backend settings:

PHP: 7.0

MySQL: 5.7

Options:

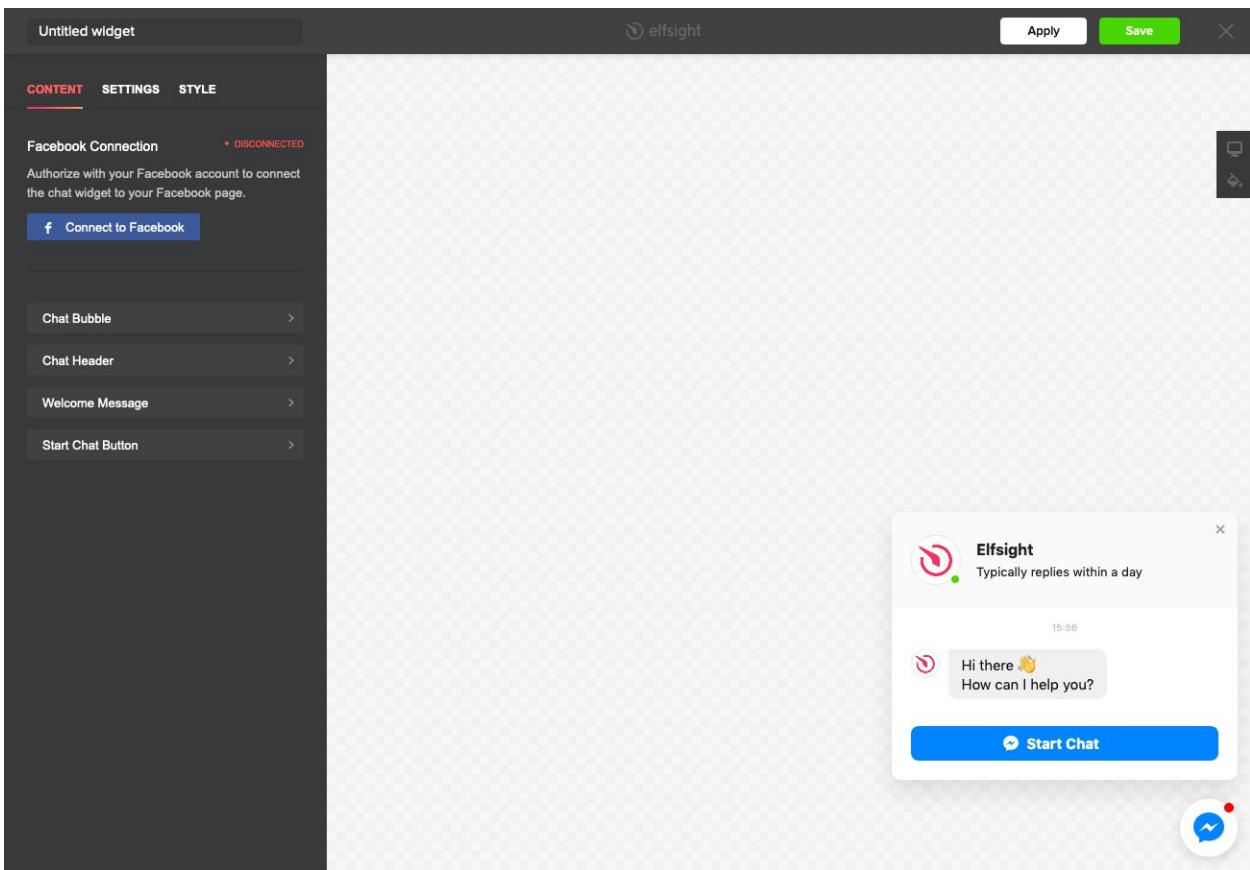
Name	Default value	Description
userAccessToken		Authorize with your Facebook account to connect the chat widget to your Facebook page.
page		Select the Facebook Page you need to connect to the chat from the list of your available pages.
bubbleIcon	fb-chat	Select an icon for the chat bubble.
bubbleText		Add some call to action text to the bubble, if necessary.
picture	facebook	Select the source of your user pic for the chat window.

pictureLibrary		Choose an appropriate user pic from images library. You can use the gender filter to find the right one.
pictureCustom		Upload a user pic from your computer. We recommend square aspect ratio.
name	Elfsight	Set the username for the chat. The widget uses the name of your Facebook page as default.
nameCaptionType	replyTime	Choose the caption type to display below the username.
nameCaptionReplyTime	Typically replies within a day	Choose one of the predefined estimated reply times to let your users know when to expect a response.
nameCaptionCustom		Set any text to be displayed below the username.
welcomeMessage	Hi there!  How can I help you?	Enter a welcome message or a greeting to display when the chat window is opened. Offer to help or ask a question to engage a website visitor in conversation.
buttonText	Start Chat	Enter the chat trigger text to be displayed on the button.
buttonIconVisible	TRUE	Show/hide Facebook Messenger icon on your button.
position	floating	Choose the perfect display position for your widget. Floating Bubble will scroll along with your website page. Embed Bubble is added as a button to a specified page area. Clicking on the button will open the chat window. Embed Chat Window adds a window to a specified page area.
align	right	Align your chat widget to the left or to the right, or keep it in the center of the page.
whereToDisplayChat	allPages	This setting is used in case you've installed the chat to your website template, and it's available on each page of your website.
excludedPages[].url		Set the URL of the page where you don't want to display the chat.
specificPages[].url		Set the URI of the page with the chat.
showChatOnMobile	TRUE	Show/hide the chat widget on mobile devices.
showChatTo	allVisitors	Select the category of visitors you want to display the chat for: all visitors, visitors who have come to your website for the first time,

		visitors who had been on your website before.
timeOnPage		Set the number of seconds the website visitor has to spend on the page to open the chat window automatically.
timeOnSite		Set the number of seconds the website visitor has to spend on the website to open the chat window automatically.
scrollPosition		Set the scrolled page percentage for the chat window to open automatically.
exitIntent		Activate this setting to make the chat window open automatically everytime a visitor intends to leave the website and close the browser tab.
notifications	bubbleBadge,tabTitle	Select the kind of notifications to let your visitors know that chat window is opened and a conversation is active. These notifications catch the visitor's eye and encourage them to communicate with you.
bubbleBackgroundColor	rgb(255, 255, 255)	Set the bubble background color.
bubbleIconColor	rgb(0, 132, 255)	Set the bubble icon and text color.
headerBackgroundColor	rgb(250, 250, 250)	Set the chat window header background color.
buttonColor	rgb(0, 132, 255)	Set the start chat button color.
buttonBorderRadius	8	Use this option to adjust your button's shape.

## Screenshots:

### Content



## Settings

The screenshot shows the Elfsight Settings interface for an "Untitled widget". The top navigation bar includes the Elfsight logo, "Untitled widget", "Apply", "Save", and a close button. The left sidebar has tabs for "CONTENT", "SETTINGS" (which is selected), and "STYLE". Under "SETTINGS", there are four sections: "Position", "Chat Display Settings", "Open Chat Triggers", and "Notifications". The main content area displays a live chat preview window. The preview shows a message from "Elfsight" with the text "Typically replies within a day". Below it, a message from the user says "Hi there👋 How can I help you?". A blue "Start Chat" button is at the bottom. In the bottom right corner of the preview, there is a small icon of a person with a red dot above it, likely indicating an active user or notification. The overall interface is dark-themed.

## Style

