

Official eKomi Plugin for Magento 2

Description

eKomi Plugin for Magento2 allows you to integrate your Magento2 shop easily with the eKomi system. This allows you to collect verified reviews, display eKomi seal on your website and get your seller ratings on Google. This helps you increase your website's click-through rates, conversion rates and also, if you are running Google AdWord Campaigns, this helps in improving your Quality Score and hence your costs per click. The eKomi product review container allows easy integration of eKomi Reviews and ratings into your webshop. It allows you individual positioning of product reviews and includes the Google rich snippet functionality.

Before installing and activating your plugin, please contact support@ekomi.de, this is necessary to ensure everything has been set up correctly and activated from eKomi's side.

Key features

- Collect order and/or product base Reviews
- Supports Simple, Configurable, Grouped and Bundle products
- Publish reviews on search engines: Google, Bing, Yahoo!
- Easy Integration with eKomi.
- Get Google Seller Ratings.
- Increase Clickthrough Rate by over 17%
- Increase Conversion Rate
- Manage Reviews: our team of Customer Feedback Managers, reviews each and every review for any terms which are not allowed and also put all negative reviews in moderation.
- Product total reviews
- Product avg reviews (star rating)
- List of reviews with pagination and sorting options
- Rating schema for google structured data
- The parent /child review display

System Requirements

- PHP version 5.0 or greater
- MySQL version 5.6 or greater
- Magento Version 2.x

Installation

1. Module Installation (Composer)

1.1 Login to the server via **SSH** and navigate to Magento root directory

1.2 Execute the following commands respectively


1. **composer config repositories.ekomi vcs**
https://github.com/ekomi-ltd/eKomi-integration-magento-2
2. **composer require ekomiltd/ekomiintegration**
3. **php bin/magento setup:upgrade**
4. **php bin/magento setup:di:compile**

1.3 Refresh the Cache under **System** **Tools** **Cache Management**

1.4 Navigate to **Stores** **Settings** **Configuration** and the module **Ekomi Integration** will be listed in the admin under **Ekomi** tab

Configuration



Store View: Default Config  Save Config

EKOMI <input type="checkbox"/>	Ekomi Configuration <input type="checkbox"/>
Ekomi Integration	Product Review Container <input type="checkbox"/>

2. Module Installation (Manually)

2.1 Download the extension and Unzip the files in a temporary directory

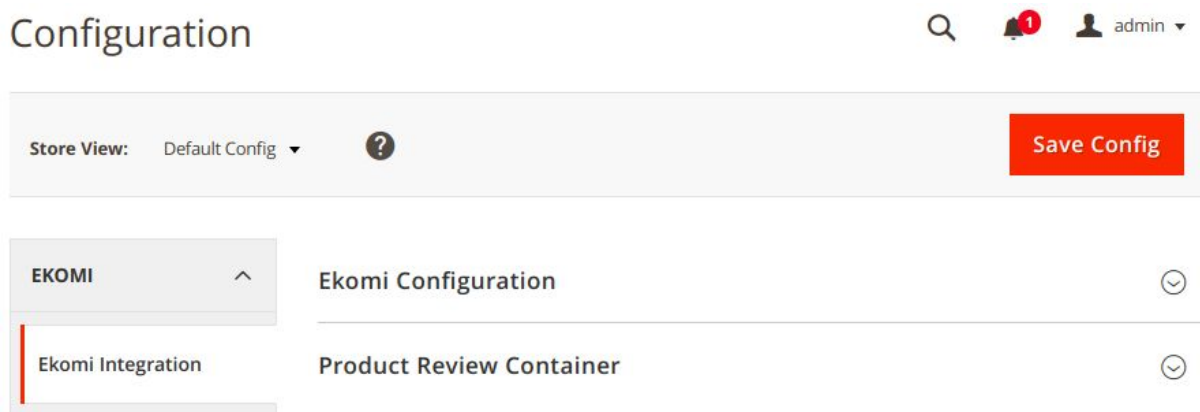
2.2 Upload it to your Magento installation root directory

2.3 Execute the following commands respectively:

1. **php bin/magento module:enable Ekomi_EkomiIntegration --clear-static-content**
2. **php bin/magento setup:upgrade**
3. **php bin/magento setup:di:compile**

2.4 Refresh the Cache under **System** > **Cache Management**

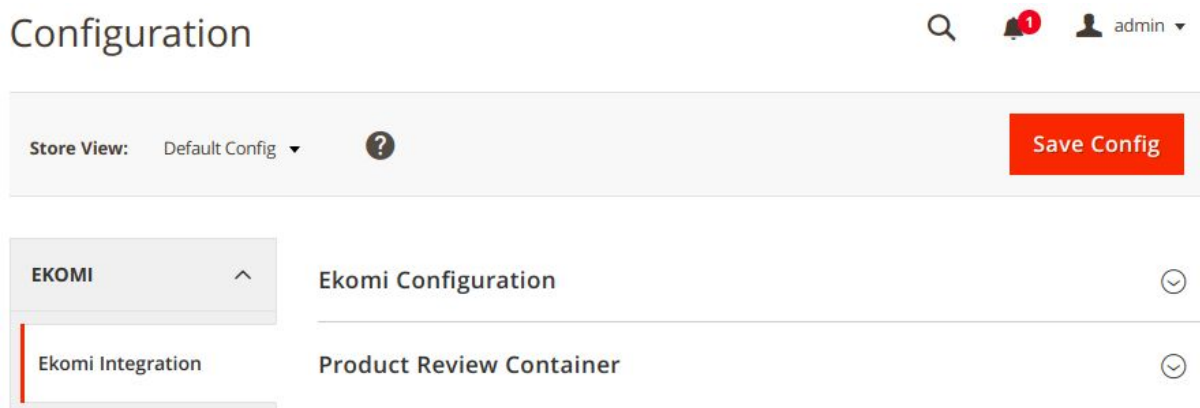
2.5 Navigate to **Stores** > **Settings** > **Configuration**, the module **Ekomi Integration** will be listed in the admin under **Ekomi** tab



The screenshot shows the Magento Configuration page. At the top, there is a search icon, a notification bell with a red '1', and a user profile icon labeled 'admin'. Below this is a 'Store View' dropdown set to 'Default Config' with a help icon and a red 'Save Config' button. The main content area has a left sidebar with two tabs: 'EKOMI' (selected) and 'Ekomi Integration'. The 'EKOMI' tab shows two configuration sections: 'Ekomi Configuration' and 'Product Review Container', each with a dropdown arrow on the right.

Configuration

1. Navigate to **Stores** > **Settings** > **Configuration** and click on Ekomi Integration under EKOMI tab in the left panel.



This screenshot is identical to the one above, showing the Magento Configuration page with the 'EKOMI' tab selected in the left sidebar. The configuration sections 'Ekomi Configuration' and 'Product Review Container' are visible with their respective dropdown arrows.



2. Configure eKomi Integration

Ekomi Configuration

If you do not have an account with eKomi, please register [Here](#) or contact our [support](#)

Enabled <small>[store view]</small>	<input type="text" value="Yes"/>
	To enable for specific store or website, please change scope from top left
Product Base Reviews <small>[store view]</small>	<input type="text" value="Yes"/>
Shop ID <small>[store view]</small>	<input type="text" value="*****"/>
	Interface id received by eKomi
Shop Password <small>[store view]</small>	<input type="text" value="*****"/>
Order Status <small>[store view]</small>	<div style="border: 1px solid #ccc; padding: 5px;"><ul style="list-style-type: none">CanceledClosed<li style="background-color: #f0f0f0;">CompleteSuspected FraudOn HoldPayment ReviewPayPal Canceled ReversalPayPal ReversedPendingPending Payment</div>
	Order status when review email should be sent. Please note number of days added for delay will be after this
Review Mode <small>[store view]</small>	<input type="text" value="Email"/>
	How do you want to ask customer for review, email or sms
Product Identifier <small>[store view]</small>	<input type="text" value="Product ID"/>
	Which product attribute should be used as identifier in eKomi
Exclude Products <small>[store view]</small>	<input type="text"/>
	Comma separated list of product IDs/SKUs which should be excluded from product export to eKomi
Export Method <small>[store view]</small>	<input type="text" value="Every 24 hours (Cron)"/>
	When should the orders be exported to eKomi?
TurnAround Time <small>[store view]</small>	<input type="text" value="10 Days"/>
	Number of days required to complete an order
Smart Check <small>[store view]</small>	<input type="text" value="No"/>
	Enable this if you have Smart Check widget on order success page



- **Enabled:** Set to Yes.
- **Product Base Reviews:** If enabled, product attributes will also be sent to eKomi
 - i.e. Product ID, SKU, Name, Type, Image, and URL
- **Shop ID:** Enter the Shop ID provided by eKomi.
- **Shop Password:** Enter the Shop Password/Secret provided by eKomi.
- **Order Status:** Choose Order Statuses on which you want to export order data to eKomi.
- **Review Mode:** for SMS, mobile number format should be according to E164.
- **Product Identifier:** The attribute you want to use as the Product Identifier in the eKomi system.
- **Exclude Products:** Comma separated product IDs/SKUs which should be excluded.
- **Export Method:** When and How should the order get exported to eKomi.
- **Smart Check:** Number of days required to complete an order.
- **Smart Check:** Enable this if you have Smart Check widget on order success page.
- **Save** the configuration

Note: Plugin will only be enabled if shop credentials are valid.

2. Configure Product Review Container

Show PRC
[store view]

To enable for specific store or website, please change scope from top left

Widget Token
[store view]

SW PRC Widget Token received by eKomi

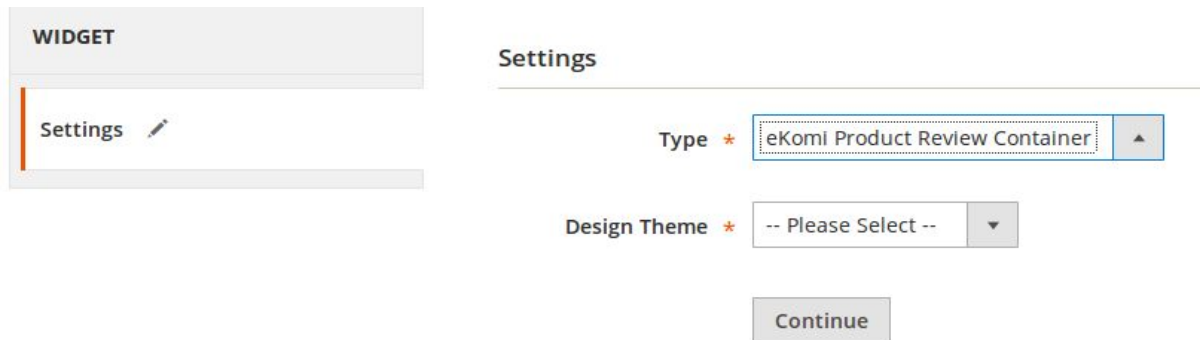
- **Show PRC:** Set to Yes.
- **Widget Token:** Enter the Widget Token provided by eKomi.

Note: Ekomi Integration plugin should be enabled in order to display PRC.

Display Product Review Container Widget

1. Admin Panel (Recommended)

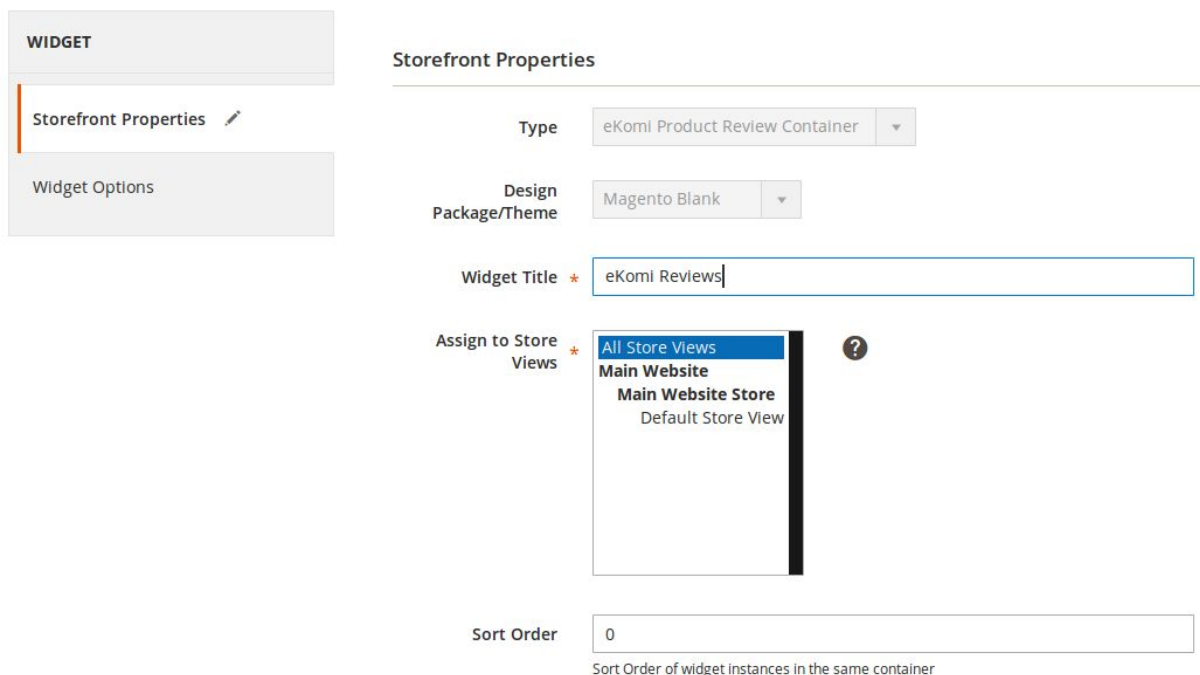
1.1 Navigate to **Content** > **Widgets** > **Add Widget**



The screenshot shows the 'Settings' configuration page for the 'eKomi Product Review Container' widget. On the left, a sidebar menu under 'WIDGET' has 'Settings' selected. The main content area is titled 'Settings' and contains two dropdown menus: 'Type' is set to 'eKomi Product Review Container' and 'Design Theme' is set to '-- Please Select --'. A 'Continue' button is located at the bottom of the settings area.

- **Type:** Set eKomi Product Review Container
- **Design Theme:** Set the Current Theme
- Press Continue

1.2 Storefront Properties




The screenshot shows the 'Storefront Properties' configuration page for the 'eKomi Product Review Container' widget. On the left, a sidebar menu under 'WIDGET' has 'Storefront Properties' selected. The main content area is titled 'Storefront Properties' and contains several fields: 'Type' is set to 'eKomi Product Review Container', 'Design Package/Theme' is set to 'Magento Blank', 'Widget Title' is 'eKomi Reviews', and 'Assign to Store Views' is a dropdown menu with 'All Store Views' selected. Below this, a list of store views is shown: 'Main Website', 'Main Website Store', and 'Default Store View'. A 'Sort Order' field is set to '0' with a note below it: 'Sort Order of widget instances in the same container'.

- Fill the meta information i.e. Widget Title, Store Views, and Sort Order

1.3 Add Layout Updates

Layout Updates

Display on <input type="text" value="All Product Types"/>			
Products <input checked="" type="radio"/> All <input type="radio"/> Specific Products	Container <input type="text" value="Main Content Bottom"/>	Template <input type="text" value="SW Product Review Container"/>	

Add Layout Update

- **Display On:** Select desired product page
- **Products:** Select required products if any.
- **Container:** Select the required position for the widget.






1.4 Save the Widget Instance and the PRC will be displayed on the Store Front

2. Programmatically

2.1 Insert the following shortcode in the product detail page template where you want to display the widget.

```
<?php echo $this->getLayout()
->createBlock('Ekomi\EkomiIntegration\Block\Widget\Reviews')
->setTemplate('Ekomi_EkomiIntegration::ekomi_sw_prc.phtml')
->toHtml();
?>
```

The PRC Widget will be displayed as:

 <p>EXCELLENT</p> <p>Pack of 100 washproof plasters</p>	<p>Product Reviews</p> <p>3</p>	<p>Product Rating</p> <p>4.3/5</p>
	<p>Product experience </p> <p>Calculated from 0 customer reviews(last 12 months)</p>	
<p>Positive 100% </p> <p>Neutral 0% </p> <p>Negative 0% </p>		
<p>LATEST REVIEWS</p>		

 12.04.2012

Besser

 07.05.2010

weqwdeqwdq

 19.04.2010

alles öääß?!"# ☐bestellte☐ gut ☐angekommen, ☐schmeckt ☐den ☐hundis
[TEST]

ASK & ANSWER

Ask a Question

Troubleshooting

Our eKomi headquarters in Berlin is the best place to start if you need help with this plugin. There our technical support team will get you up and running in time. You can book assistance at:

<http://ssi.ekomi.com/booking>.

Plugin information

- Maintenance status: Minimally maintained
- Development status: Stable
- Last modified: May 07, 2019

Downloads

Recommended releases

Version	Download	Date
1.1.0	zip (11.3 kB)	2016-Oct-27
1.3.0	zip (15.3 kB)	2018-Sep-01
2.0.0	zip (20.1 kB)	2018-Nov-12
2.1.0	zip (20.8 kB)	2019-Jan-10
2.2.0	zip (28.5 kB)	2019-Apr-30
2.2.1	zip (29.4 kB)	2019-May-07