

Call to Order Magento2 Extension





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Introduction to Call to Order

In an online store, if a store admin/merchant wants call back for some products in the catalog, then he/she would show the contact number in the product detail page. Also sometimes customer wants a call back from store admin. Call to order is one such extension to accomplish this task easily.

This extension is used to display the call to order phone number in all the product listing and detail pages. In addition to this, a call back button would be displayed in the product detail page, to allow the customer to enter their details and expect a call back from the admin. Admin can able to check the call back information listed in backend and call them back.

- You can change the callback attribute in backend to show the callback button in frontend, to allow customers to register their information, and to receive call back from site admin.
- You can also track the backend call back information based on whether you have communicated to that particular customer or not.
- You can able to switch on the call to order when the product price is 0, using a configuration setting.
- You can able to set the call to order option for the specific quantity.

Version & Compatibility Support

Version:

1.0.0 Stable

Compatibility:



This extension is compatible from Magento Community 2.x and Magento Enterprise 2.x versions.

How to Install Call to Order

Step 1: Download/purchase the extension.

Step 2: Create a directory `app\code\DCKAP\Calltoorder` in your Magento Installation directory.

Step 3: Unzip the file in the above directory.

Step 4: Disable the cache under System >> Cache Management

Step 5: Enter the following at the command line:

```
php bin/magento setup:upgrade
```

Step 6: Login to Magento backend and navigate to Products >>Call back Manager and configure the module.

Module Configuration

To enable the extension, go to products > Call Back Manager > Settings and from the General Options set 'Yes' to Enabled.

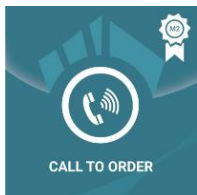


General configuration

General Options

Enabled	<input type="text" value="Yes"/>	[STORE VIEW]
Call to order - Phone No.	<input type="text" value="510-796-2525"/>	[STORE VIEW]
	Phone number displayed in product page when call to order is enabled for the product	
Notify admin	<input type="text" value="Yes"/>	[STORE VIEW]
	Admin will be notified each time when a user submits his/her information for call back.	
Enable Call to order When product price is 0	<input type="text" value="Yes"/>	[STORE VIEW]
Enable Preferred time to call option	<input type="text" value="Yes"/>	[STORE VIEW]
	Enable preferred time to call option in call back popup form in frontend.	
Restrict Add to cart	<input type="text" value="Yes"/>	[STORE VIEW]
	This will restrict adding the product to cart, when the quantity specified is equal or above the quantity of a tier price for which call to order is enabled	

- Select Enabled to Yes for enabling the module.
- Enter the Phone Number to show it in Product detail page.
- Set 'Yes' to notify admin, So admin will get notified whenever user submits the form from front end.
- We can configure the below options from general configuration
 - Enable call to order when product price is 0
 - Enable preferred time to call option
 - Restrict Add to cart



Enable call to order for a product

Open the product's edit page in admin and set the 'Enable call to order' attribute to 'yes'. After doing this, the contact number in configuration, and a call back button will be displayed in the product pages and listing pages in frontend.

Sale	<input type="text" value="No"/>	[GLOBAL]
Enable call to order	<input type="text" value="Yes"/>	[GLOBAL]

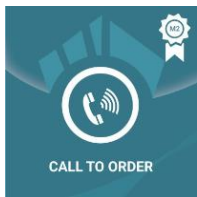
To set the call to order only for the specific tiered level, we need to manage it under advanced pricing section. Let's say if you want to set call to order only for the quantity 10 and above. You can click the call to order checkbox for the specific quantity level.

Tier Price

Web Site	Customer Group	Quantity	Item Price	Call for price	Action
<input type="text" value="All V"/>	<input type="text" value="ALL"/>	<input type="text" value="5"/> and above	<input type="text" value="5.00"/>	<input type="checkbox"/>	<input type="button" value="Delete"/>
<input type="text" value="All V"/>	<input type="text" value="ALL"/>	<input type="text" value="10"/> and above	<input type="text"/>	<input checked="" type="checkbox"/>	<input type="button" value="Delete"/>
<input type="button" value="Add Price"/>					

Register for a callback

If the extension is enabled and admin have configured the product to be available on call to order, then a call back button would be displayed. The user can click on the button and enter his/her details in the popup. Once the user has registered, the call back information will be saved and displayed in the call back list in backend.



Call Back Information

Please provide your details below to call you back

Name :

Email :

Phone :

Preferred time to call : -

Callback Manager

To manage all call back information, navigate to PRODUCTS > Call Back Manager > Manage Call backs

<input type="checkbox"/>	ID	Name	Email	Phone	Product name	Status	Preferred time to call	Call back registration time	Action
<input type="checkbox"/>	12	Test user 2	testuser2@example.com	874673563	Linen Screen	Yet to communicate	6:15 AM-10:15 AM	Apr 4, 2016 - 10:54 AM	Select ▾
<input type="checkbox"/>	15	Test user 1	testuser1@example.com	3434343244	Fusion Backpack	Yet to communicate	7:00 AM-12:30 PM	Apr 4, 2016 - 10:54 AM	Select ▾

Admin will get notifications whenever a user registers for a call back. Admin can view the call back info by navigating to PRODUCTS > Call Back Manager > Manage Call backs. Admin can also change the status of the call back information.



Status	Preferred time to call	Call back registration time	Action
Yet to communicate	6:15 AM-10:15 AM	Apr 4, 2016 - 10:54 AM	Select ▲ Communicated Delete
Yet to communicate	7:00 AM-12:30 PM	Apr 4, 2016 - 10:54 AM	

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