

STRIPE SUBSCRIPTIONS - MAGENTO 2 - DOCUMENTATION

ABOUT

Stripe Subscriptions is an optional **add-on** to Stripe Payments. It extends its capabilities to allow merchants to sell subscriptions using the Stripe payment gateway. This is the documentation for installing, configuring and using this add-on on **Magento® 2**.

For the most up to date documentation, you can always visit the online version of this documentation by clicking [here](#).

INSTALLATION

Warning: We recommend that you test the module on a testing server before installing it on your live web server. Please see the [Troubleshooting](#) section if you come across any installation issue.

1. As a minimum requirement, you will need **cron** running and fully functional for the installation. If you have not set up cron already, please follow the [official instructions](#) from Magento before proceeding.
2. Ensure that your web server has full write access to the entire Magento directory. Official instructions can be found [here](#). However the simplest way is to change the ownership of the Magento directory to the same user under which the web server is running. This can be done with:

```
$ chown -R <www-username> /magento_directory
```

3. Navigate to the Setup Wizard at <http://yourdomain.com/admin/admin/backendapp/redirect/app/setup/>
4. To access your purchase from the marketplace, you will need to enter your Magento Marketplace authentication keys. If you haven't done so already, please follow [these instructions](#).
5. From the Setup Wizard page, click the **Component Manager** icon
6. In the top section of the page, you will see a **New Purchases** section with an **Install** link underneath. Click the Install link and follow the instructions to install the module.
7. The installation can take up to 5-6 minutes for cron to run its full cycle, upgrade Magento, re-deploy the static assets, recompile the code etc. Please be patient and leave the installation to finish without closing the window.
8. If for any reason the installation takes unusually long, or it gets stuck at "Update pending", check for errors in `var/log/update.log`. Alternatively, you can run the cron commands manually from a shell without the pipes at the end so that errors are displayed in the shell. If the command succeeds, the contents of the files under `var/.update_*` will also be updated. If any errors occur, simply contact us

at info@cryozonic.com with details on what happened so that we can help you complete the installation.

UNINSTALL

1. Navigate to the Setup Wizard at <http://yourdomain.com/admin/admin/backendapp/redirect/app/setup/>
2. Click the **Component Manager** icon
3. On the right hand side column, you will see a dropdown with an **Uninstall** link. Click the Uninstall link and follow the instructions to uninstall the module.

135 records found 20 per page < 1 of 7 >

Component Name	Module Name	Version	Type	Vendor	Actions
cryozonic/module-stripe-payments	Cryozonic_StripePayments	101.1.0	module	cryozonic	Select ▲ Disable Uninstall
magento/framework		100.1.2	library	magento	
magento/language-de_de		100.1.0	language	magento	
magento/language-en_us		100.1.0	language	magento	

Click Uninstall →

4. If you are uninstalling **PERMANENTLY** (i.e. not upgrading to a newer version), you should also run the following database SQL statements:

```
DELETE FROM eav_attribute WHERE attribute_code like "cryozonic_%";
DELETE FROM eav_attribute_group WHERE attribute_group_code like "stripe-
%";
DROP TABLE cryozonic_stripe_customers;
DELETE FROM setup_module WHERE module = 'Cryozonic_StripeSubscriptions';
```

UPGRADE

You can always download the latest version of the module from the [account section](#) or through the email that was sent to you when you purchased the module. Once you have the latest version, and

- the module was purchased from our website, simply uninstall the module using [these instructions](#) and re-install using [these instructions](#).
- the module was purchased from the Magento Marketplace, uninstall the module using [these instructions](#) and re-install using [these instructions](#).

For full configuration instructions, please see our online documentation at <http://store.cryozonic.com/documentation/magento-2-stripe-subscriptions>

TROUBLESHOOTING

Please see the [Stripe Payments troubleshooting documentation](#).

CUSTOMER SUPPORT

If you have any other issues installing, configuring or using the module, please contact us at info@cryozonic.com