



Thank you for being here, let's get you started. The Compensate extension will enable your customers to compensate for the climate impact of their shipments. We take no cuts from these payments and use them in full towards carbon capture.

Extension installation

Magento Marketplace Installation

The Compensate module for Magento 2 can be installed through the Magento Marketplace. We recommend you install the extension this way:

1. Log in to the [Magento Marketplace](#)
2. Add Compensate module to your cart
3. Complete the checkout process
4. Follow the [instructions](#) using Composer or Extension Manager to complete the installation

Manual installation

You can also install the Compensate extension manually. We do not recommend this way, but you can use it e.g. for testing purposes

1. Backup your web directory and store database
2. Create the `app/code/Compensate/Widget` folder relative to your Magento root
3. Unzip the extension code then upload or copy it to the folder created in step 2 so that the `app/code/Compensate/Widget` folder contains the `composer.json` file as the first level child
4. Ensure that all files and folders have the correct permissions corresponding to your web server setup
5. At your Magento root, run `php -f bin/magento module:enable Compensate_Widget`

6. Perform database upgrades by running: `php -f bin/magento setup:upgrade`
7. If required, deploy the static content by running: `php bin/magento setup:di:compile`
`php bin/magento setup:static-content:deploy -f`
8. Clear the cache by running: `php -f bin/magento cache:clean`

Setting up the Compensate module

The screenshot displays the Magento 2.3.5-p1 admin dashboard. On the left, a dark sidebar menu is open to the 'Stores' section, showing options like Settings, Configuration, Order Status, Inventory, Sources, Stocks, Taxes, and Tax Rules. The main content area shows a 'Stores' configuration page with a 'Reload Data' button and a 'Go to Advanced Reporting' link. Below this, a report table shows zero values for Revenue, Tax, Shipping, and Quantity. A 'Bestsellers' tab is selected, but no records are found. The footer includes the copyright notice for 2020 and the version information.

127.0.0.1:8888/compensate-dev/admin/system_config/index/key/84237c72a44f872c38bb31eeec8e0346b3014a05b1aa42ce1083af0c819aazc7/

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Magento ver. 2.3.5-p1
[Privacy Policy](#) | [Report an Issue](#)

Scope: Default Config ? Save Config

GENERAL ▼ **Sustainability Commitment** ⊞

We want to ensure that the Compensate brand and the act of compensating one's carbon footprint is represented consistently across all applications and audiences. Therefore it's important our partners commit to the following:

SECURITY ▼ Sustainability

Offering the Compensate plugin to our customers is not our only sustainability effort. We actively seek to lower our carbon footprint and make our operations more climate friendly in other ways as well.

CUSTOMERS ▼ Communications with integrity

We communicate about the Compensate plugin to our customers in a manner which elevates both our brand and that of Compensate. We don't moralize, nor do we exaggerate the positive impact of our customer's actions or that of climate compensation in general. We ensure our customers fully understand the choice they are making with the Compensate plugin. In this, Compensate's communications kit will help us.

SALES ▼

YOTPO ▼

COMPENSATE ▲

Settings

Digital materials

In keeping with Compensate's values, we minimize the production of new material as part of the Compensate experience (printouts, documents, material, kitsch). Within reason, we direct customers to online sources and digital materials for more information.

[Learn more about our mission](#)

Climate action is just a few steps away! To get started, please choose 'Yes' on all three fields below. Any questions? Contact us via support@compensate.com

Accept terms and conditions ▼
I accept the [Terms and Conditions](#) and [Privacy Policy](#).

Accept data access ▼
To calculate the emissions, I allow Compensate to access my store information and activity data.

Accept sustainable commitment ▼

Module Activation ⊞

1. Choose **Stores**
2. Choose **Configuration**
3. Select **Compensate** in the menu, which most likely is on the left of your screen
4. Choose **Settings**
5. Accept terms and conditions and data access to continue
6. Fill in the information under **Carbon Emission Calculation** and **Billing Information**. This enables Compensate to accurately calculate the emissions of the shipments.
7. **Save Config**
8. To activate the module, enable it on the frontend under **Module Activation** section and choose **Activate Now**

Note: If you have multiple store views, Step 8 must be repeated for each store via **Store View** menu in the upper left-hand corner. Any updates, make sure you navigate into a **Store View** and update the store settings, not the global / default settings.

Configuration

Scope: Default Store View

Save Config

Default Config
Main Website
Main Website Store
Default Store View
Stores Configuration

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Accept terms and conditions Yes
I accept the Terms and Conditions and Privacy Policy.

Accept data access Yes
To calculate the emissions, I allow Compensate to access my store information and activity data.

All done? Now you should see the Compensate widget on your store's checkout!

Questions or issues with the setup? We're here to help:

Email: support@compensate.com

Phone: +358401789667