

MERGE CUSTOMER ACCOUNTS FOR MAGENTO 2



User Guide

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Extension Installation

1. Log out from Magento Admin panel if you are logged in
2. Unpack the contents of the 'extension' folder from the package file purchased from CommerceExtensions to your Magento root folder
3. SSH into your magento server and Clear cache using command

```
php -f bin/magento cache:flush
```

4. After uncompressing the merge customer accounts package, you should have one folder: app

Upload everything in the app/* folder to your app/* folder.

5. SSH into your magento server and run command via ssh in root of magento install to install module

```
php -f bin/magento setup:upgrade
```

and

```
php -d memory_limit=1024M -f bin/magento setup:di:compile
```

Extension Overview

The Merge Customer Accounts Extension for Magento 2 will allow you to merge any customer accounts together. It will merge the following

- Transfers ALL sales/orders and related order data
- Transfers downloadable product links from merging customer to master
- Transfers all customer addresses from merging customer to master
- Deletes merging customer once merge is complete

Extension Usage

Once the extension is installed you can find it in the admin panel under Customers -> Manage Customers. Now you will see the Tab called “Merge Customers”. Select the customer you want to merge too.

← Back Delete Customer Reset Create Order Reset Password Force Sign-in Save and Continue Edit Save Customer

CUSTOMER INFORMATION

Search Reset Filter 11 records found 20 per page 1 of 1

| ID | Name | Email | Customer Since | Phone | ZIP | Country | State/Province |
|----|--------------------|----------------------------|---------------------------|-------------|--------|---------|----------------|
| 14 | u i | u@mxl.com | Aug 16, 2017, 7:08:18 PM | | | | |
| 12 | master master | master.merge@medma.in | Aug 16, 2017, 3:02:38 PM | | | | |
| 11 | Yello yello | yellocity@medma.in | Aug 16, 2017, 1:47:29 PM | | | | |
| 10 | Create customer | create.customer@medma.in | Aug 16, 2017, 1:26:38 PM | | | | |
| 9 | why me | why.me@medma.in | Aug 16, 2017, 1:18:10 PM | | | | |
| 8 | Hemanshu khatri | hemanshu.khatri@medma.in | Aug 16, 2017, 12:39:51 PM | | | | |
| 7 | custom development | custom.development@best.in | Aug 16, 2017, 12:26:26 PM | | | | |
| 6 | Frame Name | frame.name@medma.in | Aug 16, 2017, 12:13:46 PM | | | | |
| 5 | vishvas s | vishvas@medma.in | Aug 16, 2017, 11:21:38 AM | | | | |
| 4 | vivek shah | vivek.kumar@medma.in | Aug 16, 2017, 11:10:54 AM | 80523697410 | 790536 | USA | California |
| 3 | Vivek Shah | vivek.shah@medma.in | Aug 11, 2017, 6:49:38 PM | | | | |

From here you just select the customer you want to merge and then click “Complete Merge”. See below

← Back Cancel Merge Complete Merge

Merge Options

Merge Direction: Merge Customer B into Customer A

Note: The customer being merged into will become the master customer and the other customer will be deleted. For example, if you choose to merge Customer B into Customer A, then Customer A will become the master customer and Customer B will be deleted. The same is true of the reverse. During the merge all possible customer data will be merged into the master customer. This includes, but is not limited to addresses, orders, product reviews, etc... The data contained in the Master Customer's "Account Information" tab will be unchanged by the merge.

Customer A

Customer ID: 2

Customer Name: scott@ll

Customer B

Customer ID: 1

Once complete you will get a success message.

System Messages: 1

Customers

Add New Customer

✓ 1 address were merged into the master customer.

✓ MERGE COMPLETE: Customer ID# 65, Service 1661, is now the master customer. Customer ID# 67, Brygn Elveanger, has been deleted.

Search by keyword

77 records found

| ID | Name | Email | Group | Phone | ZIP | Country | State/Province | Customer Since | Web Site | Confirmed email | Account Created in | Date of Birth | Tax V# Number | Send |
|-----|--------------------|---------------------------|---------|------------|-------|---------------|----------------|-------------------------|----------|---------------------------|--------------------|---------------|---------------|------|
| 140 | Shirley Westermann | shirleywestermann@shaw.ca | General | | | | | Aug 26, 2014 2:58:07 PM | None | Confirmation Not Required | Default | | | |
| 138 | Stacey Kupala | staceykupala@gmail.com | General | 6142138906 | 43228 | United States | Ohio | Aug 26, 2014 6:54:56 | None | Confirmation Not Required | Default | | | |

Support

CommerceExtensions offers FREE 1 hour of email support and 6 months of updates for any extension developed for Magento 2.

If you need support related to CommerceExtensions extension usage, feel free to contact me at scottbolasevich@gmail.com