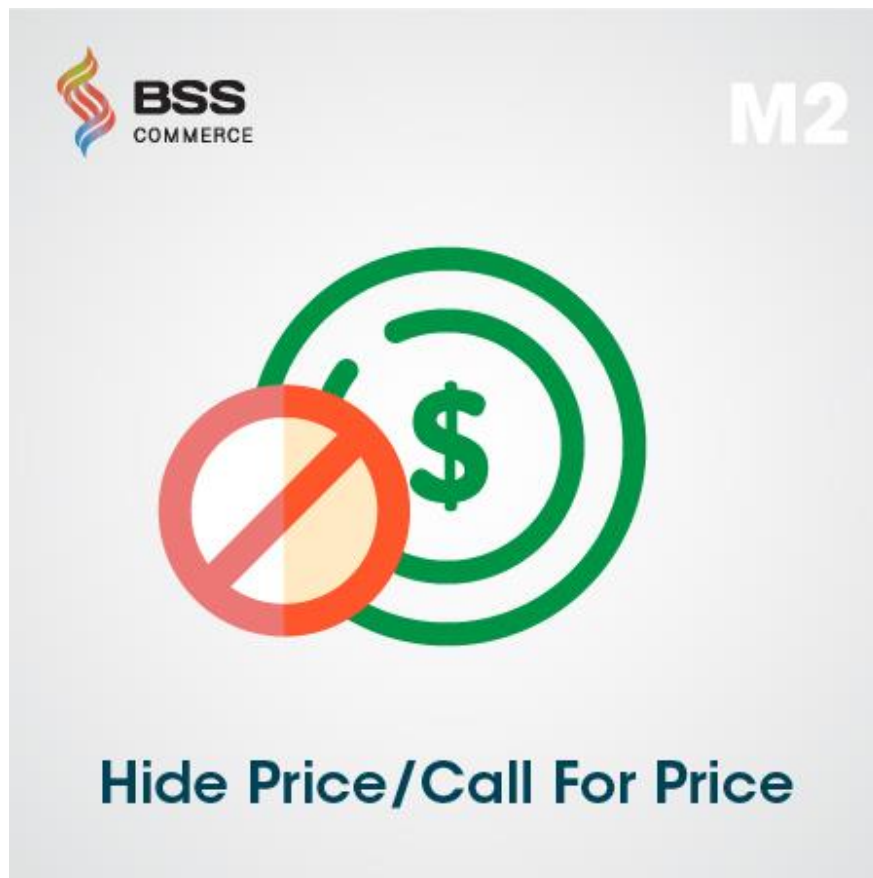


# HIDE PRICE/ CALL FOR PRICE

## FOR MAGENTO 2

### USER GUIDE



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## 1. Hide Price/Call For Price for Magento 2 Extension Overview

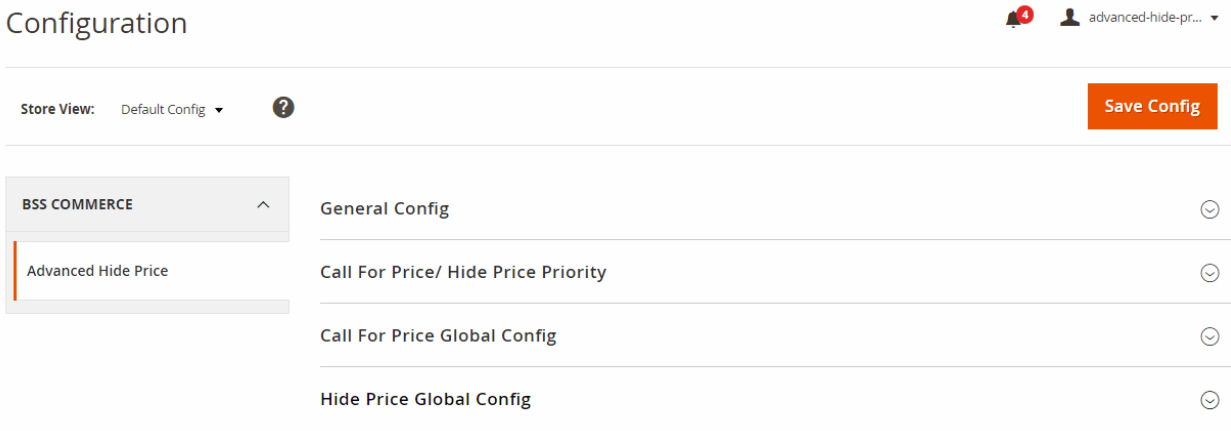
[Hide Price/Call For Price for Magento 2](#) allows to flexibly hide price for a particular product, a certain category, or specific customer groups. Besides hiding price, the extension also hide “Add to Cart” button and replace it with a custom message or a Call For Price button that link to an Inquiry form in Ajax popup to obtain customer’s request.

## 2. How Does Hide Price/Call For Price for Magento 2 Extension Work?

### 2.1. In Configuration

Navigate to **BSS Advanced Hide Price → Configuration**.

In **Configuration**, there are four main sections: General Config, Call For Price/Hide Price Priority, Call For Price Global Config and Hide Price Global Config.



### 2.1.1. In General Config

#### General Config

Enabled Advanced Hide Price [store view] Yes

Inquiry form [store view]

Label	Type	Order	Required	Enable	Action
Phone numbe	Text File	10	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
Request	Text Are	10	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	
Send price inf	Checkb	10	<input type="checkbox"/>	<input checked="" type="checkbox"/>	

Add

Add more fields to customize Inquiry Form

Show Customer Name And Email Fields [store view] Yes  
Show/Hide customer name field and email field when customer has logged in

Email Answer Customer Inquiry [store view] General Contact

Email Template [store view] CallForPrice Admin Response (Default)  
Email template chosen based on theme fallback when "Default" option is selected.

Email Notify Admin [store view]

Email Template [store view] CallForPrice Notify For Admin  
Email template chosen based on theme fallback when "Default" option is selected.

In **Enabled Advanced Hide Price**, choose Yes to enable the extension or No to disable it.

In **Inquiry Form**, customize the inquiry form by adding/ deleting fields in the form to obtain customer requests. Filling in the following options:

- Decide filed name in **Label**. E.g: Customer request.
- Decide filed type in **Type**. There are 3 options to select: Text Field, Text Area, Checkbox.
- Decide the order of the field in Inquiry Form in **Order**.

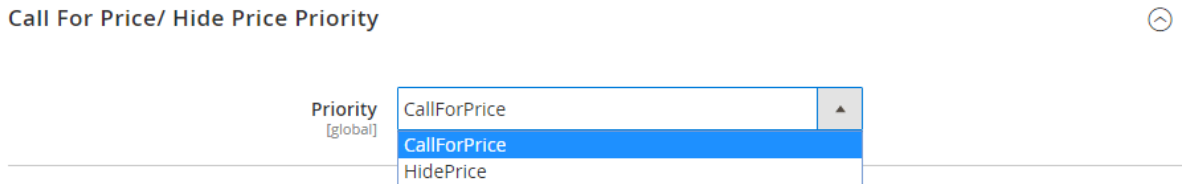
Tick **Enable** checkbox to enable the field or **Required** to make the field compulsory to fill in, or click action button to discard it.

In **Show Customer Name and Email**, choose No to exclude Name and Email field in Inquiry Form if customers have logged in their accounts on site. Otherwise choose Yes to include these filed for both logged-in and non-logged-in customers.

In **Email Answer Customer Inquiry**, select an email to send reply to customer’s request then select **Email Template**.

In **Email Notify Admin**, fill in your email to immediately receive email notifying customer request, then select **Email Template**.

### 2.1.2. In Call For Price/Hide Price Priority



Prioritize Call For Price or Hide Price Config by selecting that config in **Call For Price/Hide Price Priority**.

### 2.1.3. In Call For Price Global Config

#### Call For Price Global Config

The screenshot shows the 'Call For Price Global Config' form. It contains the following fields and options:

- Call For Price Text** [global]: A text input field containing 'Please Call For Price'.
- Apply For Categories** [global]: A multi-select dropdown menu with the following options:
  - Please Select --
  - Gear(3)
  - Bags(4)
  - Fitness Equipment(5)
  - Watches(6)
  - Training(9)
  - Video Download(10)
  - Men(11)
  - Tops(12)
  - Bottoms(13)
- Apply For Customer Groups** [global]: A multi-select dropdown menu with the following options:
  - Select Options
  - NOT LOGGED IN
  - General
  - Wholesale
  - Retailer
- Not Applied For Product IDs** [store view]: A text input field for entering product IDs to be excluded. Below the field is the instruction 'Seperate by comma.'

A red box highlights the 'Apply For Categories' and 'Apply For Customer Groups' sections with the text: 'Apply Call For Price config for specific categories and customer groups'.

In **Call For Price Text**, enter a text to display in Call For Price button which is in replace of Add to Cart button.

In **Apply For Categories**, select which categories to apply Call For Price config. Choose one, multiple or all categories.

In **Apply For Customer Groups**, select which customer groups to apply Call For Price config. Choose one, multiple or all customer groups.

In **Not Applied For Product IDs**, enter ID of products to exclude from applying Call For Price config.

## 2.1.4. In Hide Price Global Config

### Hide Price Global Config

Hide Price Text [global] Please Login to view prices.

Apply For Categories [global]

Apply Hide Price config for specific categories and customer groups

Apply For Customer Groups [global]

Not Applied For Product IDs [store view] 1007, 1020  
Seperate by comma.

In **Hide Price Text**, enter a text to display in custom message which is in replace of Add to Cart button.

In **Apply For Categories**, select which categories to apply Hide Price config. Choose one, multiple or all categories.

In **Apply For Customer Groups**, select which customer groups to apply Hide Price config. Choose one, multiple or all customer groups.

In **Not Applied For Product IDs**, enter ID of products to exclude from applying Hide Price config.

## 2.2. In Customer Inquiry List

Go to **BSS Advanced Hide Price** → **Customer Inquiry List**

In **Customer Inquiry List**, check the list of customers who have sent requests with information, including: ID (ID of request), product name, customer name, customer email, created at (time and date when customers sent request), email response and action.

<input type="checkbox"/>	ID	Product	Customer Name	Customer Email	Created At	Email Response	Action
<input type="checkbox"/>	5	Selene Yoga Hoodie	Tuan	estatic.fear2011@gmail.com	Sep 16, 2016 12:20:24 PM	Sent	Select ▼
<input type="checkbox"/>	8	Nadia Elements Shell	Sophia	hamy1510@gmail.com	Oct 10, 2016 4:22:37 AM	Sent	Select ▼
<input type="checkbox"/>	9	Karissa V-Neck Tee	Alisa	hamy1510@gmail.com	Oct 10, 2016 7:16:51 AM	Sent	Select ▼
<input type="checkbox"/>	10	Selene Yoga Hoodie	Chinh	chinhnguyenftu2012@gmail.com	Oct 10, 2016 7:22:07 AM	Sent	Select ▼
<input type="checkbox"/>	11	Tiffany Fitness Tee	Jessica	hamy1510@gmail.com	Oct 10, 2016 8:29:27 AM	Sent	Select ▼
<input type="checkbox"/>	12	Selene Yoga Hoodie	Chinh	chinhnguyenftu2012@gmail.com	Oct 10, 2016 10:30:38 AM	Sent	Select ▼
<input type="checkbox"/>	13	Cassia Funnel Sweatshirt	Cindy	chinhnguyenftu2012@gmail.com	Oct 10, 2016 10:33:18 AM	Sent	Select ▼
<input type="checkbox"/>	14	Cobalt CoolTech&trade; Fitness Short	Chinh Nguyen	chinhnguyenftu2012@gmail.com	Oct 19, 2016 10:40:49 AM	Sent	Select ▼
<input type="checkbox"/>	15	Inez Full Zip Jacket	Ha My	hamy1510@gmail.com	Nov 9, 2016 9:54:55 AM	Sent	Select ▼

In **Action**, choose **View** in dropdown **Select** to navigate to inquiry information page.

### 2.2.1. In General Information

Check information of the request sent from customer, including general information and additional information.

**INQUIRY INFORMATION**

---

General

---

Send Mail

**General Information**

---

**Customer** Name : Cindy - Email : chinhnguyenftu2012@gmail.com

**Product** Name : [Cassia Funnel Sweatshirt](#) - Sku : WH08

**Created At** 2016-10-10 10:33:18

**Additional Information**

---

**Customer request**

**Telephone number**



### 2.2.2. In Send Mail

In **Send Email**, fill in a number to notify customer of price for the requested product in **Price For Request**.

**INQUIRY INFORMATION**

General

Send Mail

**Product** Name : Cassia Funnel Sweatshirt - Sku : WH08  
Current Price : \$48.00

**Price For Request**

**Comment**

This Request was sent email

**Send Email For Customer**

Enter a comment to answer customer inquiry if needed in **Comment**.

Finally, click **Send Email for Customer** button.

### 2.3. In Catalog

Navigate to **Products** → **Catalog**

In **Catalog**, search for a product that you want to apply Hide Price or Call for Price config.

In **Action**, click **Edit** to go to Product Edit page. Scroll down to find Hide Price/Call For Price config.

Riona Full Zip Jacket

Apply Hide Price Config for a particular product

Erin Recommends [global]  No

New [global]  No

Sale [global]  No

Call/Hide Price Text [store view]

Call/Hide Price Type [store view]

Call/Hide Price For Customer Group [store view]

- Select Options
- NOT LOGGED IN
- General
- Wholesale
- Retailer

In **Call/Hide Price type**, decide the config you want to apply for that specific product.

In **Call/Hide Price text**, enter a text to display in place of Add to Cart button

In **Call/Hide Price For Customer Group**, select which customer to apply config.

### 3. Contact Us



Free 1-year  
Support



Free Lifetime  
Update



Free  
Installation

Any questions or concern about us, feel free contact:

Website: <http://bsscommerce.com>.

Support: [support@bsscommerce.com](mailto:support@bsscommerce.com).

Skype: support.bsscommerce

*BSS Support team is always ready to aid you with any issue related to our products. Additionally, we also give you Website development and Administration Support.*

We do offer:

1. Free installation services for commercial products.
2. Free updates within offered support period.

Our duties:

1. Responsibility for resolving product bugs.
2. Help with technical queries.
3. Technical support in installation and product usage.