

TRACK ORDER



INSTALLATION GUIDE

**Track Order
(Magento 2)**

Compatibility:

Community Edition: 2.0.x

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1. Introduction

The “Track Order” extension when installed on your store will allow your customers to trace the status of the order placed and access the shipment tracking link.

2. Installation

2.1. Manual Installation (Installing Magento 2 extension by copying code)

Step 1:

1. *For Windows OS:*

Go to <your Magento install dir>/app/code. Under that, create the folders using following hierarchy:

-Biztech

- Track Order

2. *For Linux OS:*

Enter the following commands keeping their order:

```
cd <your Magento install dir>/app/code
```

```
mkdir -p Biztech/TrackOrder
```

After this, find the Download Zip and extract all files and folders in Biztech/TrackOrder.

Step 2:

After the successful installation you have to run the command on Magento2 root directory-“**php bin/magento setup:upgrade**”.

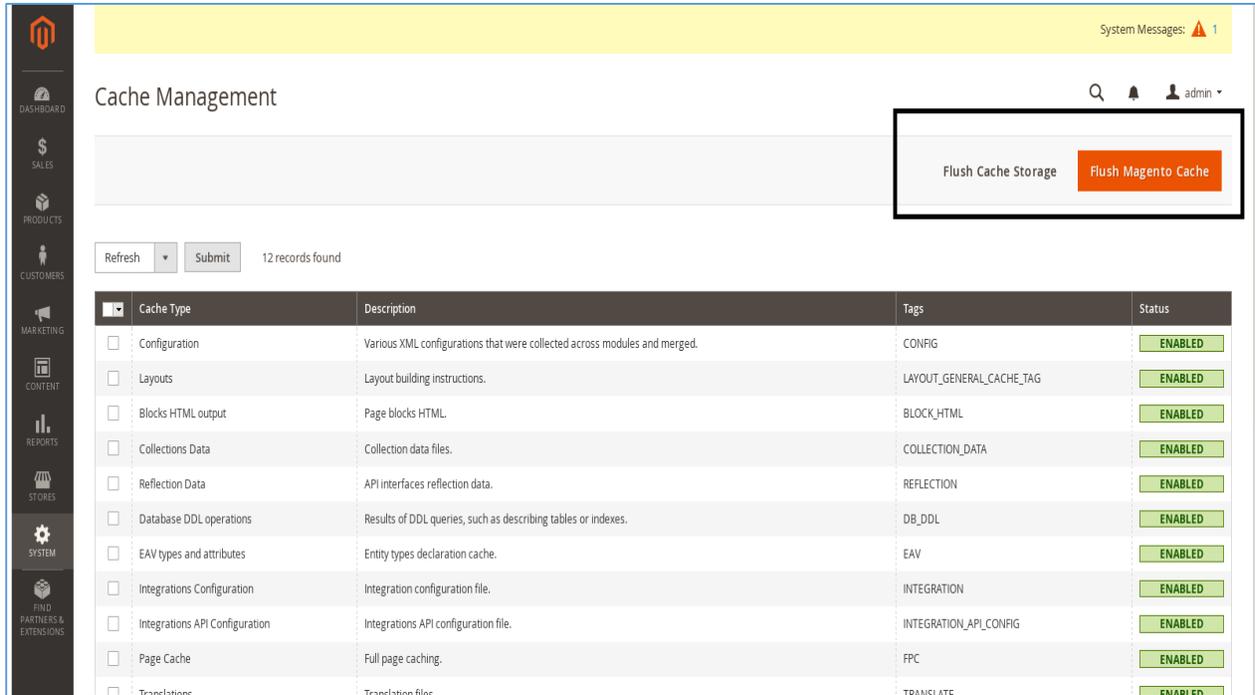
If you see blank page or permission error, go to Terminal (Linux)/ Command Prompt (Windows).

```
cd [magento root directory][var]
```

run the following command

```
$ chmod -R 777 *
```

Step 3: After running the command, log into the admin panel and clear the Cache. Go to **SYSTEM** → **Tools (section)** → **CACHE MANAGEMENT** to clear the cache.



Cache Management

System Messages: 1

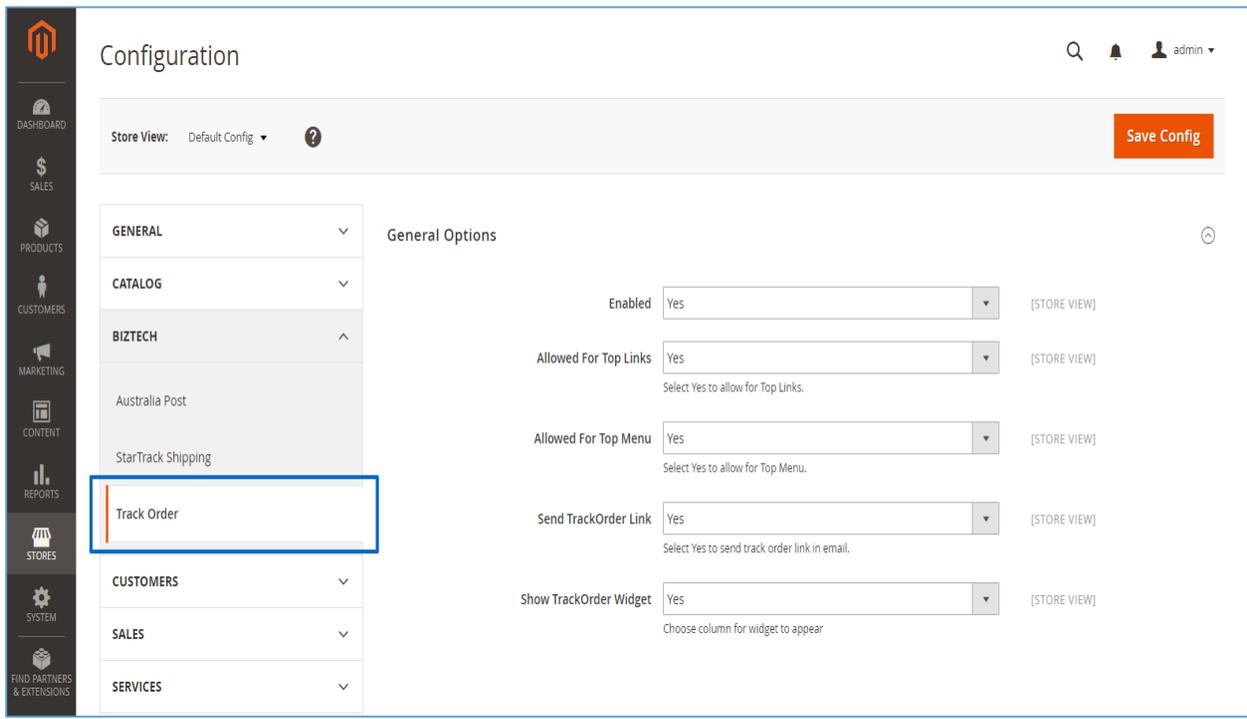
Flush Cache Storage **Flush Magento Cache**

Refresh Submit 12 records found

Cache Type	Description	Tags	Status
<input type="checkbox"/> Configuration	Various XML configurations that were collected across modules and merged.	CONFIG	ENABLED
<input type="checkbox"/> Layouts	Layout building instructions.	LAYOUT_GENERAL_CACHE_TAG	ENABLED
<input type="checkbox"/> Blocks HTML output	Page blocks HTML.	BLOCK_HTML	ENABLED
<input type="checkbox"/> Collections Data	Collection data files.	COLLECTION_DATA	ENABLED
<input type="checkbox"/> Reflection Data	API interfaces reflection data.	REFLECTION	ENABLED
<input type="checkbox"/> Database DDL operations	Results of DDL queries, such as describing tables or indexes.	DB_DDL	ENABLED
<input type="checkbox"/> EAV types and attributes	Entity types declaration cache.	EAV	ENABLED
<input type="checkbox"/> Integrations Configuration	Integration configuration file.	INTEGRATION	ENABLED
<input type="checkbox"/> Integrations API Configuration	Integrations API configuration file.	INTEGRATION_API_CONFIG	ENABLED
<input type="checkbox"/> Page Cache	Full page caching.	FPC	ENABLED
<input type="checkbox"/> Translations	Translation files.	TRANSLATE	ENABLED

Step 4:

After successful installation, you can see the “Track Order” under **BIZTECH** tab inside **STORES** → **CONFIGURATION**.



Configuration

Store View: Default Config ? **Save Config**

GENERAL **CATALOG** **BIZTECH** Australia Post StarTrack Shipping **Track Order** CUSTOMERS SALES SERVICES

General Options

Enabled Yes [STORE VIEW]

Allowed For Top Links Yes [STORE VIEW]
Select Yes to allow for Top Links.

Allowed For Top Menu Yes [STORE VIEW]
Select Yes to allow for Top Menu.

Send TrackOrder Link Yes [STORE VIEW]
Select Yes to send track order link in email.

Show TrackOrder Widget Yes [STORE VIEW]
Choose column for widget to appear

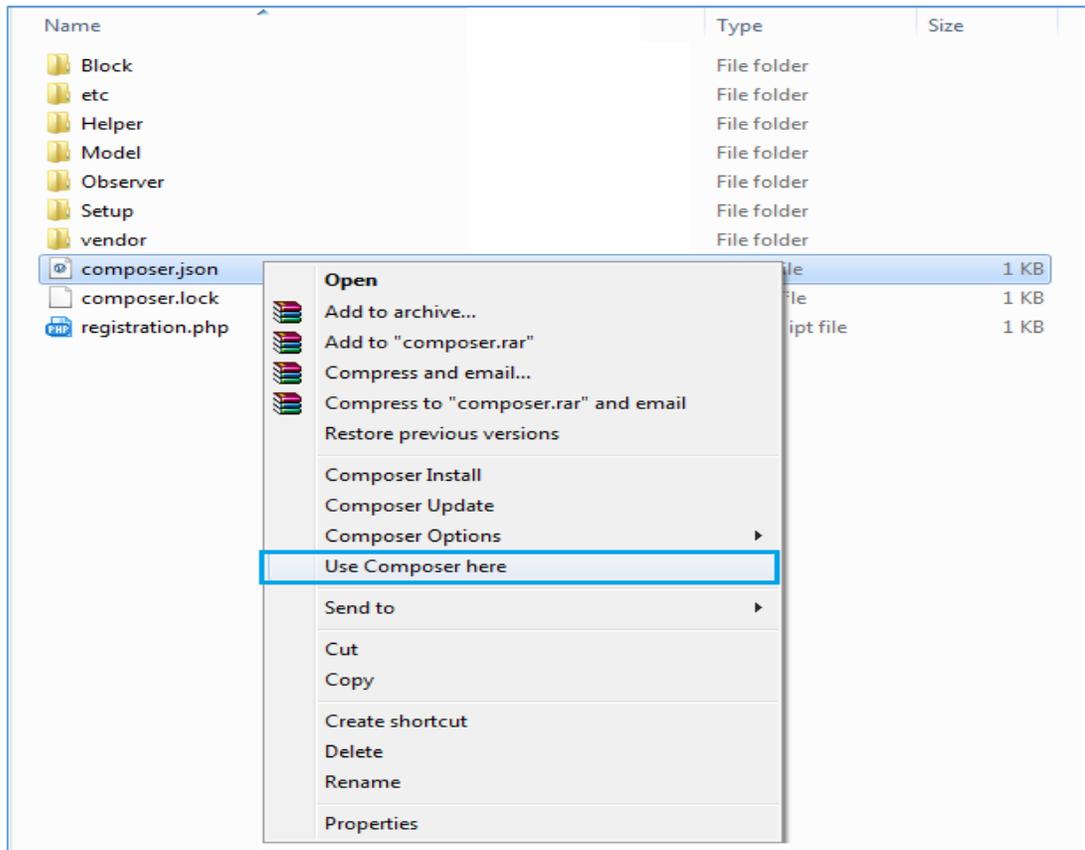
2.2. Installation via Composer

Step 1:

Install composer from this [link](#). If you already installed composer, skip this step.

Step 2:

Go to **app** → **code** → **Biztech** → **TrackOrder**, right click on **composer.json** and select use composer here.



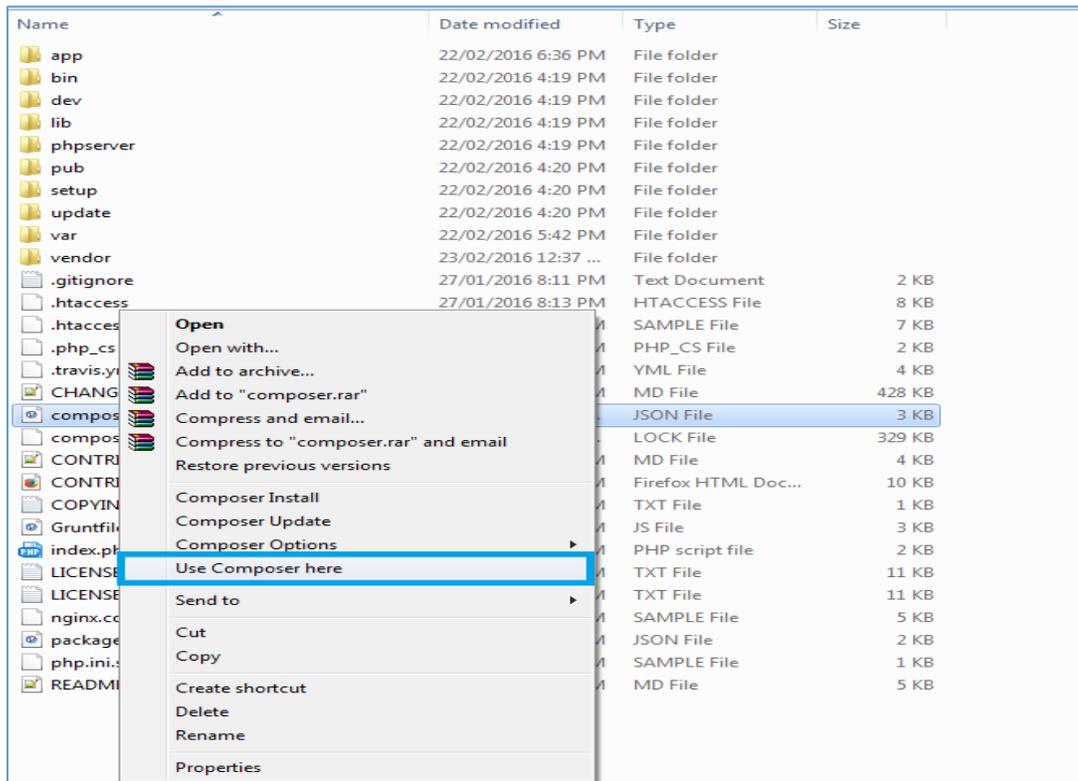
Step 3:

After that you can see command prompt where you have to run the following command:

- **composer update**

Step 4:

Now go to **[magento root directory]** and right click on **use Composer here**.



Step 5:

You can see the cmd window and run the following command here:

- **php bin/magento setup:upgrade**

Step 6:

After running the command, log into the admin panel and clear the Cache. Go to **SYSTEM →Tools (section) → CACHE MANAGEMENT** to clear the cache.

Step 7:

After successful installation, you can see the “Track Order” under **BIZTECH** tab inside **STORES →CONFIGURATION**.

The installation is successful!

3. Quick Notes

- Admin needs to generate Tracking number. Go to Sales → Orders and open any order in detail view. Move to the “Shipments” section.
- Click on the shipment grid and it will open up in detail view.
- Look for “Shipping and Tracking Information”. Select the carrier; provide a title and tracking number.

Shipping and Tracking Information

[Track this shipment](#)

Flat Rate - Fixed
Total Shipping Charges: **\$5.00**

Carrier	Title	Number	Action
DHL	DHL	F12340	
<input type="text" value="Custom Value"/>	<input type="text"/>	<input type="text"/>	<input type="button" value="Add"/>

- Custom Value
- DHL
- Federal Express
- United Parcel Service
- United States Postal Service

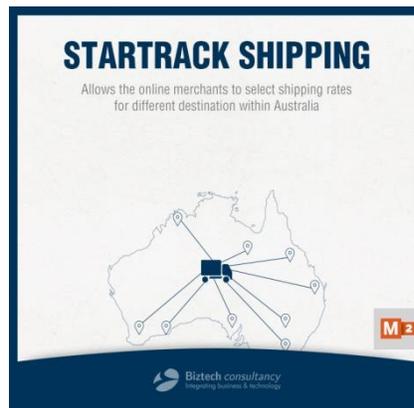
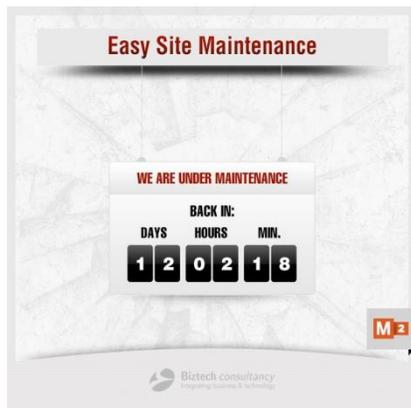
4. Technical Support

We welcome all forms of customized Magento e-commerce queries and deliver tailor-made Magento e-store solution, given your distinct business needs!

We provide all technical support! Get in touch filling in our online message form to contact our support team or shoot us an email at support@biztechconsultancy.com.

Your IT Partner, With You Anytime, Anywhere!

You may also like



5. About Biztech Consultancy

We simplify your business by offering unique business solutions in digital web and IT landscapes.

Our core expertise includes



Magento Expertise

We are Magento e-commerce specialist!

Be it,

- Store Development
- Customization
- Integration
- Maintenance
- Upgradation

You can trust our expertise!



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