

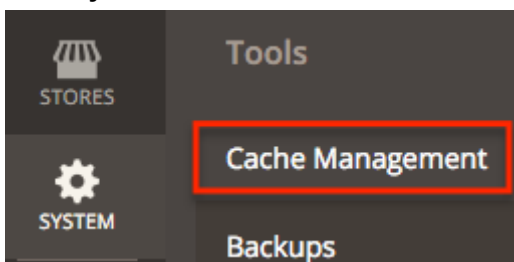
Connecting your Magento 2 store with ShipStation

Connecting your Magento 2 store to ShipStation requires steps in both ShipStation and Magento.

Setup in Magento Admin

Before you can connect your Magento 2 site to ShipStation, you'll need to install and enable Auctane extension file, as well as generate an API Key which will be used by ShipStation to communicate with your store. Follow the steps below to do that:

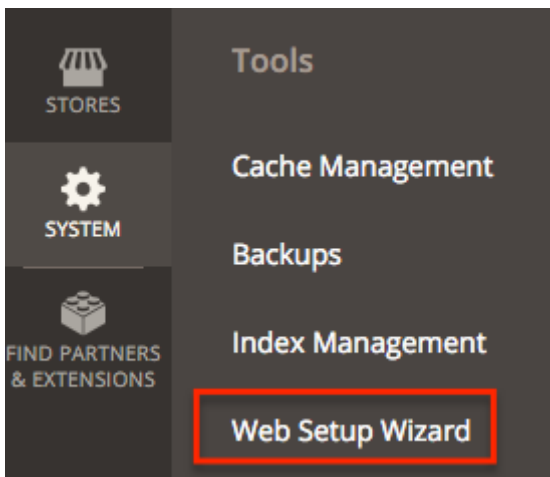
1. Download the **Auctane-ShipStation module** for Magento 2 and extract the contents to your Magento Folder.
2. Login to the Magento Admin site as your Administration User.
3. Click **System** on the left, then **Cache Management** under **Tools**.



4. Select **Flush Magento Cache**.

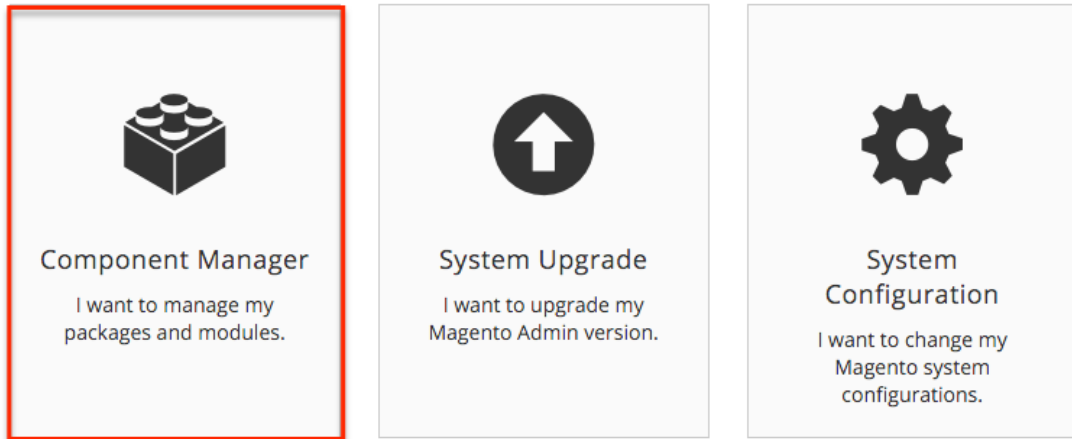


5. Click **System**, and choose **Web Setup Wizard** from the left navigation panel.



6. Select **Component Manager** and continue with Manage your components.

Welcome to the Magento Setup Tool. Please choose a task below.



7. Go to the **Auctane_API** module from **Listing** and select the **Enable** option from the **Actions** column.
8. Click **Next**.

! **IMPORTANT**
We recommend making a backup of existing **Code**, **Media** and **Database** files.

9. Click **Enable**.

Component Name	Module Name	Version	Type	Vendor	Actions
auctane/api	Auctane_Api		module	auctane	Select ▾

10. In your Magento Admin site, go to the **Stores > ShipStation > General Settings** and generate your **ShipStation API Key** for connecting with ShipStation.

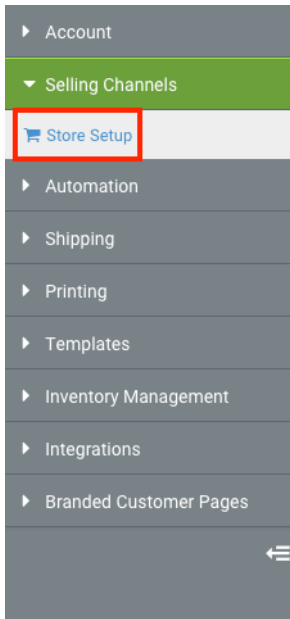
Setup in ShipStation

After you've set up the Auctane module in your Magento 2 site and generated the **ShipStation API Key**, you're ready to connect the Magento 2 site and ShipStation.

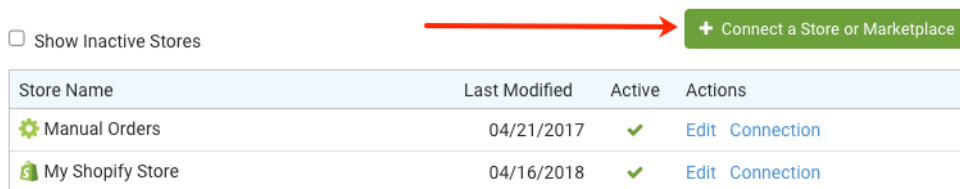
1. Log into your ShipStation account.
2. Go to **Account Settings** (the wrench icon in the upper right).



3. Select **Selling Channels** then choose **Store Setup** from the left-hand sidebar.



4. Click the green + **Connect a Store or Marketplace** button.



5. Scroll or search for the **Magento** connection option and click it.
6. Choose **Magento 2.3+** in the dropdown to **Select Magento Version** to use your ShipStation API Key.



NOTE

After you get through this step, you'll see a list of instruction in ShipStation similar to the ones you'll see in this guide. Feel free to continue using this guide, or follow the instructions listed in-app (we're at Step 12 for that list)

7. Enter the Magento **ShipStation API Key** you generated earlier in the connection window.
8. Enter the **Store URL** of your store in the connection window. Use HTTPS if possible. (e.g. https://www.mystore.com)



TIP

The **Store URL** can be found in **Stores > Configuration > General > Web > Base URLs** (or **Base URLs (Secure)** for http configuration)



NOTE

In a **multi-store scenario**, you will need to set the **Store View** (near the top-left corner of the page) to the store you're reviewing before looking at the **Store URL** value. Check out [this guide](#) for more details.

- 9. Click **Test Connection** to see if the steps you followed worked correctly.
- 10. ShipStation will automatically fill in the most common **Magento status mappings**, but if you're using any custom status mappings you can adjust those in the connection window.

Connect your Magento Store

Magento Information

NOTE: Separate multiple statuses with a comma.

Unpaid Status	<input type="text" value="pending,pending_payment"/>
Paid Status	<input type="text" value="payment_received,invoiced,prc"/>
Shipped Status	<input type="text" value="complete"/>
Cancelled Status	<input type="text" value="cancelled,canceled,closed"/>
On-Hold Status	<input type="text" value="on hold,holded"/>

- 11. Choose an option in the connection window for **Warehouse Location Attribute**, **Invoice after shipping**, **Product Weight Units**, and **Enable Partial Shipping**.

Warehouse Location Attribute	<input type="text"/>
Invoice after shipping	<input type="text" value="No, payment is captured when an order"/>
Product Weight Units	<input type="text" value="Pounds"/>
Enable Partial Shipping	<input type="checkbox"/> NOTE: This allows ShipStation to update the order at an item level and only when all items of the order have been shipped, will the complete order be marked as completed.

- 12. Click **Connect** to make this store active in ShipStation!

Connect your Magento Store ✕

Magento Information

Unpaid Status

Paid Status

Shipped Status

Cancelled Status

On-Hold Status

Warehouse Location Attribute

Invoice after shipping

Product Weight Units

Enable Partial Shipping **NOTE:** This allows ShipStation to update the order at an item level and only when all items of the order have been shipped, will the complete order be marked as completed.

Additional Resources

Below are some additional resources which can aid in setting up Magento 2:

[How do I connect my Magento 2 store to ShipStation?](#) - Help article detailing steps listed in this file.

[I have multiple Magento stores under a single account. Can ShipStation support this?](#) - Help article detailing additional information needed for multi-store Magento accounts.

[How can I contact ShipStation Support?](#) - Details ways a ShipStation user can contact support for additional assistance.

