

Artur Store Review Extension

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Description

Artur Store Reviews is a tool to collect reviews from your customers. Your webstore can send feedback invitation either for Web store and products, only Web store or only Products. Matching each review to a completed order, Artur sends a personalised invitation to every customer. That means you have the guarantee that your feedback is 100% authentic.

COLLECTING CUSTOMER'S OPINION

Every customer is invited to rate and write a review about their purchase experience and/or product satisfaction.

RESPONSE MANAGING

Follow every customer response, use suggestions for improvements and solve any problem.

CREDIBILITY PROMOTION

Collected rates and reviews serve as a proof of credibility for your web store.

TRUSTED SERVICE AND PRODUCT REVIEWS

It is a fact that customers trust fellow customer's opinion more than they trust your ads, commercials or acquired (or bought) technical support certificates. Peer approval is the one that counts!

Module configuration

Artur Store Reviews extension requires the registration for a free Artur Account – you will be guided through this simple process during extension installation. To sign up for a free trial click here (<https://www.artur.com/spletne-trgovine>), or contact us through email: **info@artur.com**, telephone: **+386 1 620 83 70**.

After successful installation of the module you need to go under **System > Configuration > Sales > Artur** and insert **username**, **password** and **web store id** which you will when creating free Artur Account.

Artur Save Config

API credentials

Enabled	<input type="text" value="Yes"/>	[STORE VIEW]
Test email address	<input type="text"/>	[STORE VIEW]
	▲ For testing purposes. If set, all email will be set to this address (and none to your customers).	
Username	<input type="text"/>	[STORE VIEW]
Password	<input type="text"/>	[STORE VIEW]
Web store ID	<input type="text"/>	[STORE VIEW]
	▲ This ID should be generated by Artur.com app and sent to you together with username and password details	
Review	<input type="text" value="Products only"/>	[STORE VIEW]
Send products review invitation email delay	<input type="text" value="0"/>	[STORE VIEW]
	▲ Set after how many hours the email invitation to review products is send.	
Send web store review invitation email delay	<input type="text" value="0"/>	[STORE VIEW]
	▲ Set after how many hours the email to review store is send. Review profile must be set to "yes".	