

RMA

Installation manual

Step 1 (Magento 2 Open Source, Commerce using on prem, and Commerce on Cloud)

To install the extension follow the instructions below:

- Backup your web directory and store database
- Get the RMA name and version in your Marketplace account:
Login to Magento Marketplace with the username and password you used to purchase the RMA extension;
- Enter the My Purchases section: **Your name (top-right corner of the page) > My Profile > My Purchases;**
- Find RMA and click **Technical details.**
- Copy the provided component name and version in order to update your composer.json file.

Note: We advise you to use the latest version of our extension.

- Update your composer.json file:
- Open the root Magento directory on your server and send Composer the following command:

```
Composer require <RMA>:<version>
```

- At the Composer request, enter your Magento marketplace credentials (public key - username, private key - password).
- Make sure that Composer finished the installation without errors.
- Flush store cache, log out and log in the backend again.

Step 2 – Disable native RMA (Magento 2 Commerce using on prem and Commerce on Cloud only)

For seamless experience with the present RMA module and Magento 2.3 Enterprise Edition / Cloud Edition , make sure the **native Magento 2 RMA is disabled**. Refer to the following steps to do so:

- 1) Navigate to **Stores > Configuration > Sales > Sales;**
- 2) Set **Enable RMA on Storefront** and **Enable RMA on Product Level** to 'No'.

RMA extension is now installed and ready for work.

Use Magento [Dev Docs](#) for more details.