

# Order Success Page

for Magento 2



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## Getting Around

Order Success Page for Magento 2 makes order success page highly-customizable via adding additional blocks, basing on customer segment or and order details. The content of the order success page is managed by the rules configured in the backend. Also, the module allows displaying cross-sells, checkout registration and newsletter signup blocks, and the links to the pages in social networks.

**Compatibility:** Magento Open Source 2.3.X — 2.4.X, Magento Commerce on Cloud 2.3.X — 2.4.X, Magento Commerce on prem 2.3.X — 2.4.X

## Extension Logic

The Order Success Page extension adds its own blocks to the native Magento Order Success Page. The blocks can be divided into two types: Standard (see General Settings section) and Rule-based (see Rule section). Standard blocks are always displayed for all customers, while rule-based are shown only if the order complies rule settings.

Order Summary block is not displayed when the Customer uses "Check Out with Multiple Addresses" at Checkout.

## Tracking codes

Because the extension uses the native page as a base, all tracking codes you may have on that page should continue working as they did before the installation.

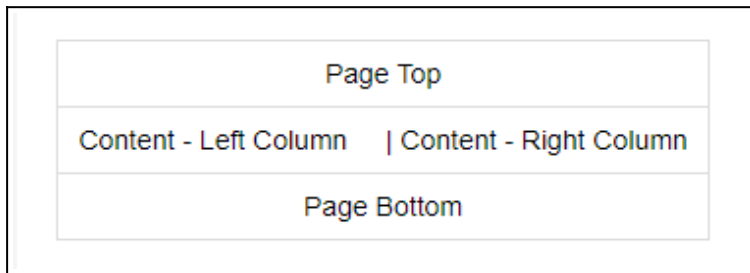
## Layout

The extension has 4 main blocks positions:

- Page Top
- Page Bottom
- Content - Left Column
- Content - Right Column

Some blocks like “Order Summary” and “Cross-Sell” can only be set to Page Top or Page Bottom positions, because of their size.

By default, the blocks are placed the following way:



As you can see, if you would like to use a single-column layout, you can use only Page Top and Page Bottom positions.

To set a particular order of the Blocks, use the Priority field. This setting respects the layout position, so it is very easy to set the right order in every position of the page.

## Backend Configuration

### General Settings

- **Title of the success page** is an h1 tag, the main title of the page;
- **Text below the page title** is an optional text you may want to display. With the settings above, you will get the following result:

The screenshot shows a success page layout. At the top, there is a large heading 'Thanks for your order!' followed by a subtitle 'We will take care of your order very soon.' Below this, there is a line of text 'Your order # is: 00000000000000000000' and another line 'We'll email you an order confirmation with details and tracking info.' A red box highlights the title and subtitle area, with the text 'CUSTOMIZABLE PAGE TITLE AND SUBTITLE' written below it.

- **Print Receipt For Guests** controls whether guests can print their order Receipt from the Order Success Page or not;
- **Preview Order Success Page** button allows quickly previewing any changes on the page.

Note, because the preview button uses an actual order data, make sure that you've got at least one order placed in the store view which you want to preview.

## Order Summary

### Order Summary

|  |          |   |
|--|----------|---|
| Enable Block<br><small>[store view]</small>                          | Yes      | ▼ |
| Position<br><small>[store view]</small>                              | Page Top | ▼ |
| Sort Order<br><small>[store view]</small>                            | 10       |   |
| Shipping Information<br><small>[store view]</small>                  | Yes      | ▼ |
| Billing Information<br><small>[store view]</small>                   | Yes      | ▼ |
| Expand Order Items List By<br>Default<br><small>[store view]</small> | Yes      | ▼ |

- Enable Block to place the Order Summary block to the Order Success Page;
- Position to choose between top and bottom positions of this block;
- Sort Order to assign the block priority;
- Shipping Information to add the shipping details to this block;
- Billing Information to enable the billing data displaying;
- Expand Order Items List By Default to allow/disallow this option.

Order Summary block is not displayed when the Customer uses "Check Out with Multiple Addresses" at Checkout.

## Contacts

### Contacts

|  |  |
|--|--|
| <b>Enable Block</b><br>[store view]      | Yes  |
| <b>Position</b><br>[store view]          | Content - Right Column   |
| <b>Sort Order</b><br>[store view]        | 20   |
| <b>Name</b><br>[store view]              | Contacts   |
| <b>Short Description</b><br>[store view] | Made a mistake with an order? <a href="/contact" target="_blank">Contact us</a> and we'll take care! |

- **Enable Block** to place the Contacts block to the Order Success Page;
- **Position** to choose between top/bottom/left/right positions of this block;
- **Sort Order** to assign the block priority;
- **Name** to customize the title of this block;
- **Short Description** to create the text message relevant to your intends.

Note that while this block is intended for showing a link to your 'Contact us' page, generally, you can use it for any purpose, when you just need to show some text to all of your customers.

## Customer Registration

### Checkout Registration

**Enable Block**  
[store view] Yes

**Position**  
[store view] Content - Left Column

**Sort Order**  
[store view] 30

**Name**  
[store view] Create your account

**Short Description**  
[store view] You can track your order status by creating an account.

- **Enable Block** to display the Checkout Registration block on the Order Success Page;
- **Position** to choose between top/bottom/left/right positions of this block;
- **Sort Order** to assign the block priority;
- **Name** to create a special title of this block;
- **Short Description** to type the text message which encourages customers to create the account.

## Newsletter Subscription

**Newsletter Subscription**

**Enable Block** [store view] Yes

**Position** [store view] Content - Left Column

**Sort Order** [store view] 40

**Name** [store view] Sign up for our newsletter!

**Short Description** [store view] And get a monthly digest of our new products and special offers.

- **Enable Block** to allow customers to subscribe to the newsletter;
- **Position** to choose between top/bottom/left/right positions of this block;
- **Sort Order** to assign the block priority;
- **Name** to create a special title of this block;
- **Short Description** for the message which invites shoppers to subscribe to the newsletter.

## Static Block

**Static Block**

**Enable Block** [store view] Yes

**Position** [store view] Page Bottom

**Sort Order** [store view] 50

**Static Block** [store view] --Please Select--

--Please Select--

Footer Links Block

Contact us info

Sale Left Menu Block

Gear Left Menu Block

Men Left Menu Block

Women Left Menu Block

New Left Menu Block

Women Block

Training Block

Men Block

Gear Block

Sale Block

New Block

Home Page Block

Performance Fabrics Block

Eco Friendly Block

Giftcard Block

Login Info Block



- **Enable Block** to place any block on your order success page;
- **Position** to choose between top/bottom/left/right positions of this block;
- **Sort Order** to assign the block priority;
- **Static Block** to choose the block you need to display additionally basing on your primary goals.

Note that this block is visible for all customers by default. Use the Rules for more targeted content.

## Cross-Sell Block

**Cross-Sell Block**

**Enable Block**  
[store view] Yes

**Position**  
[store view] Page Bottom

**Sort Order**  
[store view] 60

- **Enable Block** to demonstrate native cross-sells configured in the settings of the definite products;
- **Position** to choose between page top/bottom position;
- **Sort Order** to assign the block priority.

Note that the Cross-Sell block displays 5 products by default.

## Rules

### General Information

Find the Rules section following the path Content-> Order Success Page by Aheadworks -> Rules. Here you can see a standard grid with the list of the rules. The rules can be filtered and enabled/disabled/deleted in bulk.

Enable Rule  Yes

Name \*

Description


Visible for admin only


Store View \* 

All Store Views  
**Main Website**  
 Main Website Store  
 Default Store View

Customer Group \* 

NOT LOGGED IN  
 General  
 Wholesale  
 Retailer

Active From  

Active To  

- **Enable Rule** to make the rule active;
- **Name the Rule** to easily find and manage the rules created;
- **Description** contains a summary of the rule functionality;

- **Store View** is a scope of application of the rule created;
- **Customer Group** includes different customer segments for you to choose;
- **Active From / Active To** options allow scheduling the rule duration.

## Rule setup examples

Each rule can display one of the following block types:

- **Text / Html** - a basic type of the block; the content is configured right in the rule, in the WYSIWYG editor;
- **Static block** - a static block created beforehand in Content-> Elements-> Blocks;
- **FAQ Category** - a list of articles from a selected FAQ category. Requires [FAQ extension by Aheadworks](#) to be installed.
- **Blog Category** - a list of blog posts from a selected Blog category. Requires [Blog extension by Aheadworks](#) to be installed.

### a) If you want to add a static block

#### When To Display

If ALL of these conditions are TRUE :

- If an item is **FOUND** in the cart with ALL of these conditions true: ❌
  - Eco Collection is **Yes** ❌
  - +
  - +

---

#### What To Display

Type \*

Position \*


Sort Order \*


Static Block \*

**b) If you want to display a text message when a customer chooses a certain shipping method**


**When To Display**

If ALL of these conditions are TRUE :

Shipping Method is [flatrate] Fixed 



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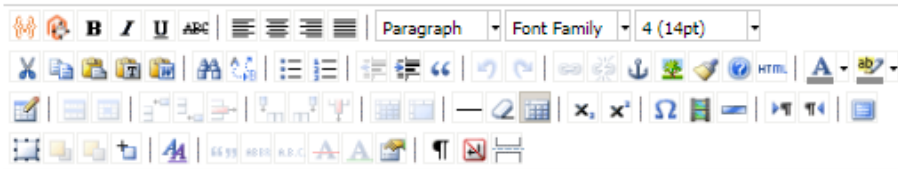
**What To Display** 

Type \*

Position \*

Sort Order \*

Content



Get fast delivery in 4 to 6 days!  
You may track the order in your account.

**c) If you want to display a coupon code when a purchase is made at a certain price**

**When To Display**

If ALL of these conditions are TRUE :

- Subtotal equals or greater than 100

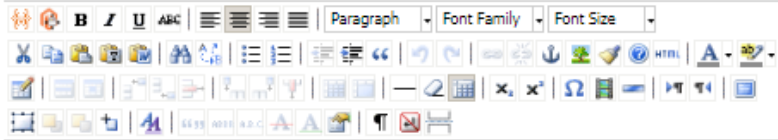
**What To Display**

Type \* Text/Html

Position \* Page Top

Sort Order \* 30

Content



Use this coupon on your next purchase to get 15% Off:

**OSP15OFF**

This is an example of giving a coupon code on the next purchase

The coupon should be created in advance using Cart Price Rules and will be shown if a subtotal of the order is greater than \$100.

For an in-depth look visit Order Success Page demo store at the extension’s [product page](#).

Feel free to contact our support team with any questions:

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