

PopUp+

Created by Unknown User (bondarev), last modified by Unknown User (malynow) on Feb 02, 2016

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Having hard time finding an answer to your question?

Check out our Knowledge Base.

Extension page: <http://ecommerce.aheadworks.com/magento-extensions/popup.html>

The Pop-Up+ extension by aheadWorks is a perfect solution for those who want to notify their customers about something special. The extension allows you to display some useful and important information at your store pages via pop-ups.

Installation

1. Backup your web directory and store database.

[Click to view details](#)

You can make backup copies with any tool you find appropriate

If you are going to use the native Magento backup function, navigate to **System -> Tools -> Backups** and perform **System** and **Database** backups

2. Log in to the Magento backend

3. Disable compilation

[Click to view details](#)

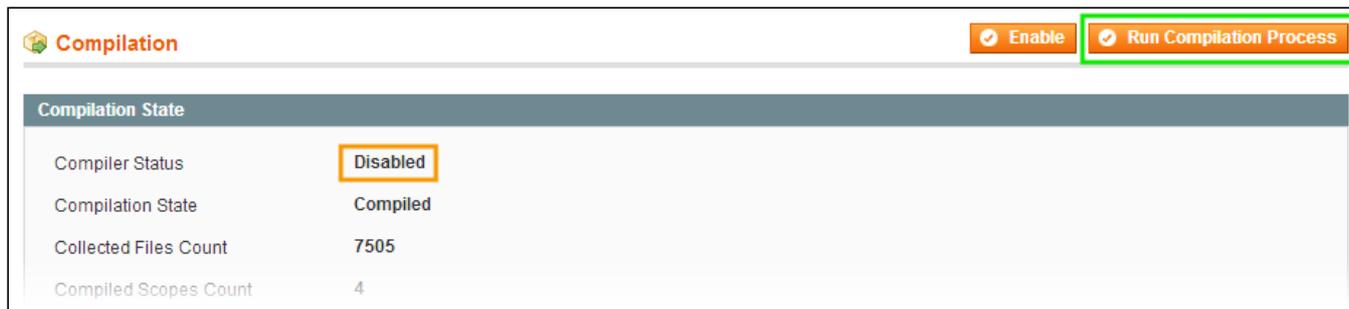
Navigate to **System -> Tools -> Compilation**.

If Compiler status is Disabled, you can skip to the next step

If Compiler is enabled, disable it.

Compilation State	
Compiler Status	Enabled
Compilation State	Compiled
Collected Files Count	7505
Compiled Scopes Count	4

IMPORTANT: after the extension is installed, you can enable the compilation again; **IT IS CRUCIAL** that you use "Run Compilation Process" function, not just "Enable button"



Compilation Enable Run Compilation Process

Compilation State

Compiler Status	Disabled
Compilation State	Compiled
Collected Files Count	7505
Compiled Scopes Count	4

Installing an extension with the Compilation enabled will result in store downtime.

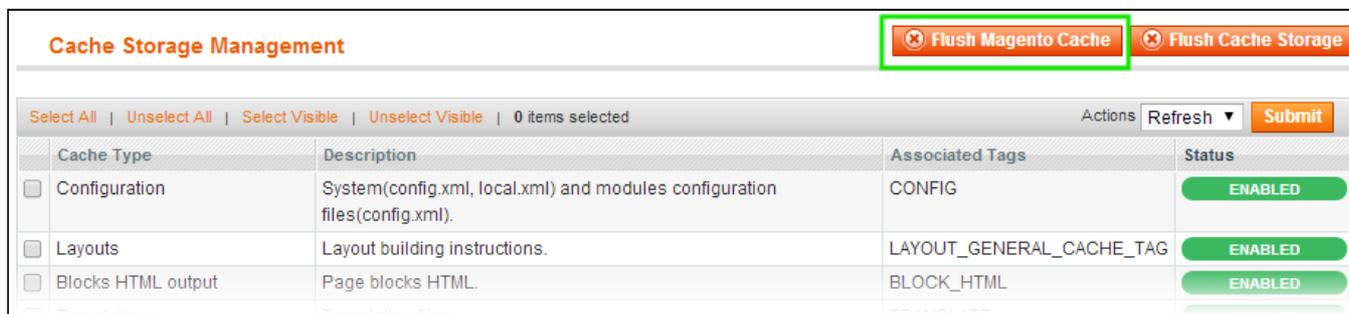
4. Flush store cache

Click to view details

You can flush the store cache in 2 ways:

- **via the backend:**

Navigate to **System -> Cache Management** menu, and click **Flush Magento Cache** button



Cache Storage Management Flush Magento Cache Flush Cache Storage

Select All | Unselect All | Select Visible | Unselect Visible | 0 items selected Actions Refresh Submit

Cache Type	Description	Associated Tags	Status
<input type="checkbox"/> Configuration	System(config.xml, local.xml) and modules configuration files(config.xml).	CONFIG	ENABLED
<input type="checkbox"/> Layouts	Layout building instructions.	LAYOUT_GENERAL_CACHE_TAG	ENABLED
<input type="checkbox"/> Blocks HTML output	Page blocks HTML.	BLOCK_HTML	ENABLED

- **via filesystem:**

On your server, navigate to Magento root folder, then proceed to **/var/cache/**; delete all the content there.

5. Download the extension package from your account and extract the downloaded archive

6. Copy the content of **/Step_1/** folder to your store's root directory

If you are using a custom theme,
read the instructions [here](#).

The extension comes with 2 design packages: **/base/default/** and **/rwd/default/** .

In case you are using a custom theme, it is recommended to copy the design files to your current theme's folders. In case there are several themes in use at the same store, the design files must be copied to each of them.

- Find this folder in the package: **/step_1/app/design/frontend/base/default/** ; copy its content to **/app/design/frontend/[your_package]/[your_theme]/**
- Find this folder in the package: **/step_1/skin/frontend/base/default/** ; copy its content to **/skin/frontend/[your_package]/[your_theme]/**

7. Copy the content of **/Step_2/** folder to your store's root directory

8. Flush store cache again; log out from the backend and log in again.

Configuration

General settings

To configure the extension, go to the **System > Configuration > aheadWorks Extensions > Popup** or **CMS > Popup management > Settings** backend page. Here you can define after which period of time this popup will disappear. Also here you can set the default alignment for a popup and cookies lifetime.

Interface Settings tab:

- **Hide automatically in seconds** - defines the delay before the pop-up will be automatically closed.
- **Default popup position** - defines the default vertical screen position (*Top, Middle, Bottom*)
- **Cookies lifetime, seconds** - sets the extension's cookie lifetime

Interface Settings		
Hide automatically in seconds	<input type="text" value="30"/>	[STORE VIEW]
Default popup position	<input type="text" value="Middle"/>	[STORE VIEW]
Cookies lifetime, seconds	<input type="text" value="3600"/>	[STORE VIEW]

What are the cookies for?

The Pop-Up+ extension uses cookies to disable pop-ups for the users who have already viewed them

When a visitor sees a given pop-up for the 1st time, a cookie is set in their browser. As long as this cookie is present, the customer won't see this very pop-up again (all the other pop-up instances at the store will be displayed)

After a cookie expires (or the customer manually clears the browser cookies), the pop-up will be displayed once again.

The same cookie is also used to count the number of per-visitor pop-up shows.

Show settings tab:

- **Hide popup if User-Agent matches** - disables pop-ups display for the selected user agents.

Show settings		
Hide popup if User-Agent matches	<input type="text" value="Googlebot
Baidu
Bing
Yandex
Soso
Exabot
Sogou
facebookexternalhit
Feedfetcher-Google"/>	[STORE VIEW]

Managing Pop-Ups

The pop-ups can be managed in the **CMS-> Popup management-> List popups** backend grid. New pop-ups can be added via **Add New** button in this grid, or, directly through the menu entry **CMS-> Popup management-> Add new**

General tab

Name, **Date From-To**, **Storeview** and **Status** are standard options. See extension-specific settings description below:

- **Display At** - this option defines the pop-up display mode:
 - **Specified Pages** - the pop-up will be displayed in certain store areas;

How do I select the target areas?
You should just select the necessary rows in the **Show At** selector below.

*E.g., if **Show at** = "Category View", the pop-up will be displayed on all the categories*

- **Specified URL** - the pop-up will be displayed on the certain page.

How do I define the target page?
You should specify the URL key in the **Display popup only if page URL contains** field. The pop-up will be shown on all the pages that have the specified text in their URL.

- **Align** - defines the pop-up screen position (Top, Middle, Bottom). Overrides the **Default popup position** option
- **General number of shows** - restricts the maximum number of displays of this given pop-up
- **Number of shows per customer** - restricts the maximum number of displays for a given visitor
- **Number of times popup was shown** - once you save an activate a new pop-up, this counter will show the total number of pop-up displays.
- **Width, px** and **Height, px** - define the popup dimensions
- **Sort order** - defines the pop-up priority

Content tab

In this tab, you can create the actual content of the pop-up window, via Magento WYSIWYG editor or in plain html code.

The Pop-Up+ extension supports any kind of content allowed for the standard Magento CMS static blocks.

Market Segmentation Suite integration

The Pop-Up+ module is integrated with **Market Segmentation Suite** extension. If the latter is installed, you will have an option to link a pop-up to an MSS rule. In this case, this very pop-up will only be displayed if the MSS rule conditions are met.

Click to see the screenshot



Uninstallation

If you just need to temporary disable the extension, you can just do the steps 1-5, without deleting the files of the extension.

1. Disable compilation, in case it is enabled.
2. Login to your FTP, navigate to **app/etc/modules/**
3. Open the file AW_Popup.xml and change the following line:

```
<active>true</active>
```

to

```
<active>false</active>
```

Now your Magento is unaware of the existence of this module.

4. Clear the cache under var/cache
5. Make sure that the site is working properly, otherwise roll back the changes and apply to our [technical support](#).
6. If everything works fine, it is safe to delete the files of the extension.
7. In case you need to clean the database, **backup your database** and then run the following queries in MySQL:

```
DROP TABLE `aw_popup_stat`; DROP TABLE `aw_popup`;
```

```
delete from core_resource where code = 'popup_setup';
```

Note, if you are using the table with prefixes, you must specify them in all table names.

If you are not sure how to do that or expect any troubles with it, please contact your server administrator regarding the matter.

If you remove the tables as it is described above, you will need to create all popups again after the extension is reinstalled.

Troubleshooting

After the extension installation the store gives an error, or blank page, or suggests to start Magento installation procedure.

Change the owner of the extracted extension files to the web server user and set 775 permissions on them. Clear the store cache and try again.

There is no aheadWorks extensions under my configuration section, or having the extension tab clicked I get a blank page, or Access Denied error.

Clear the store cache, browser cookies, logout and login again.

I've set up everything correctly, inserted the HTML code but there is nothing on that page.

Clear the store cache, clear your browser cache and domain cookies and refresh the page.

My configuration changes do not appear on the store.

Clear the store cache, clear your browser cache and domain cookies and refresh the page.

You can always find the latest version of the software, full documentation, demos, screenshots and reviews at <http://ecommerce.aheadworks.com>

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No labels